



MEETING NOTES

Subject:	Carnwath Road Riverside drop-in session
Date and time:	Wednesday 3 May 2023, 6pm – 7pm
Location:	Visitor Centre, Carnwath Road Riverside Tideway Offices

Tideway	BMB (Main Works Contractor)
<ul style="list-style-type: none"> Emily Black, Engagement Manager 	<ul style="list-style-type: none"> Scott Hughes, Section Manager Anne-Marie Brannigan, Communications & Community Investment Manager
London Borough of Hammersmith & Fulham	Residents
<ul style="list-style-type: none"> Philip Smith 	<ul style="list-style-type: none"> 4 residents attended

Questions or discussion points raised by residents. These have been grouped into themes:

Theme	Question / Comment	Response
Overall programme	What are the remaining works taking place on site?	<p>The slide pack that was shown to residents attending the drop-in session is available via the link here.</p> <p>The main upcoming activity is the removal of the acoustic shed, starting in May 2023. Once the team start removing the acoustic shed, 24-hour working will finish.</p> <p>The current key activities and the remaining programme for the team is as follows:</p> <ul style="list-style-type: none"> Shaft works – May 2023 to Sept 2023 Removal of acoustic shed – May 2023 to June 2023 (24-hour working finishes on 13 May 2023) Surface civil works, for example the air treatment chamber and the shaft roof – June 2023 to Jan 2024 Landscaping works – Jan 2024 to April 2024 Site demobilisation – Jan 2024 to August 2024 BMB aim to vacate site – Autumn 2024

		<ul style="list-style-type: none"> • System testing and commissioning continues through 2024, though minimal on-site activity • 2025 Tideway aims for the super sewer to be operational
	When will Tideway be finished at Carnwath Road?	BMB aims to vacate the site in Autumn 2024 (current programme).
	When will the super sewer be operational?	We will start testing the sewer system from 2024. We aim to have the sewer operational in 2025.
Site offices	When will the site offices be removed?	The current plan is for removal of the site offices in mid-2024.
	Where will the offices go?	<p>This is currently under discussion by BMB.</p> <p>The council officer attending suggested that BMB speak with another specific developer who may be looking for welfare cabins.</p>
Current activities on site	Resident raised a complaint about the level of noise and vibration of current site activities.	<p>The team explained that there was sheet piling work that was being undertaken in close proximity to the resident's property. It was acknowledged that this activity has been disruptive.</p> <p>The team also want to let residents know that after the shed is removed there will be a period of concrete breaking.</p>
Acoustic shed removal	How will you remove the shed?	<p>We will work from west to east for removal with debris materials being recycled where possible.</p> <p>The gantry crane removal has started and the strip out of the internal shed is ongoing.</p>
	Will angle grinding be used in shed removal.	No.
	How will the shed be removed from site?	By wagon (lorry). It was noted that the gantry crane will also be removed by road.
	Will there be an increase in lorry movements?	Wagon movements will be sporadic. Approximately 8 extra wagons per day, spread over four weeks, with more towards the end of the removal period.
Working hours	When will 24-hour working finish?	24-hour working will finish on 13 May 2023.
	What will the working hours be for the shed removal?	Working hours will be normal site hours 8am to 6pm with 1hr grace period either side, Mon to Friday.
	What are the working hours generally?	Slide 7 has been added into the slide pack following the drop-in session to summarise the overall working hours for each activity.
Concrete breaking	What is the upcoming concrete breaking for?	Once the acoustic shed has been removed we need to breakout existing pile caps, piles and hardstanding to allow the construction of the Air Treatment Chamber.

		<p>This will require a large amount of concrete breakout and to mitigate against noise and vibration we will be wire saw cutting and coring as much of the slabs as possible.</p> <p>Noise barriers will be placed around the work area for further mitigation.</p> <p>These breaking works will last for approximately 6 to 7 weeks.</p>
	What are the working hours for the concrete breaking?	<p>See slide 9.</p> <p>Action – BMB to confirm Saturday breaking times, the council would prefer a later start time. Action closed.</p> <p>Our breaking hours are:</p> <ul style="list-style-type: none"> • Monday to Friday: 9am to 11am, 1pm to 3pm, 4pm to 6pm • Saturday: 9am to 11am
	Are these legal times for breaks?	The council officer stated there are no legal times for breaks.
	Will noise be monitored?	Yes, the noise monitors will remain operational throughout these works.
Compensation and mitigation	What can residents do if Tideway is impacting them?	<p>Residents are encouraged to call the Helpdesk so that the team can investigate.</p> <p>It was noted that we also undertake noise and air quality monitoring to ensure we remain within the limits agreed with the council.</p> <p>Residents can also contact the Council's Environmental Health team to report concerns regarding our work.</p>
	What is the process for applying for compensation and mitigation?	<p>If residents feel affected by Tideway's work they can apply to the Independent Compensation Panel.</p> <p>Residents can download the application form from the Tideway website: here</p> <p>For personal assistance contact our Helpdesk: 08000 30 80 80 or helpdesk@tideway.london</p> <p>The Heldesk can submit your application to the Independent Compensation Panel (ICP) on your behalf, or you can submit your application form direct to the ICP: admin@tidewayicp.london</p> <p>For independent advice contact Independent Advisory Service (IAS) Helpline: 0800 917 8845 or info@tidewayias.co.uk</p>

	How long does the Independent Compensation Panel process take?	<p>The panel generally meet every two weeks to access incoming applications. Applicants are told the outcome of their application shortly after the panel meets.</p> <p>The panel is aware that the acoustic shed is due to be removed from the site shortly and that there may be an increase in applications from residents around the site.</p>
	A resident commented that they did not feel the Independent Compensation Panel process is fair and they felt compensation should be awarded automatically.	<p>The aim is for the panel to assess cases on an individual basis.</p> <p>Anyone can apply to the panel for extra mitigation that suits their individual circumstances.</p>
Future of the site	<p>What happens to the land once construction is finished and Tideway leaves?</p> <p>Will the land be vacant?</p>	<p>The site is split into three sections:</p> <ul style="list-style-type: none"> • The west section where the shaft is located will be retained by Thames Water and will be an area of public realm which will connect to the reinstated westbound Thames Path. • The central section (Hurlingham Wharf), leased by Thames Water for Tideway use, will be returned to the landowner. • The east section (former industrial estate) will be returned to Thames Water and the Thames Path will be reinstated. <p>Tideway is not aware of future plans for the central and east sections.</p>
	Could the Thames Water land be used for community infrastructure e.g. a dentists / doctors / school?	<p>This would be best raised with the council or the landowner.</p> <p>The council officer reminded residents that whatever development is proposed there will be Section 106 opportunities.</p>
Public realm area	Will the site be gated at night?	No.
	Who will enforce against anti-social behaviour?	The council has a task force.
	<p>Will there be an opening party on the space that the community can use?</p> <p>Could the CRG (community resident</p>	<p>We are looking at how best to open all our sites across the Tideway project.</p> <p>We are happy to liaise with resident representatives on plans at a later date.</p>

	group?) use the space for a party?	
Engagement	How are you engaging with schools?	Our formal schools programme has finished. We do maintain close ties with Sands End Community Centre.
Staff feedback	Negative feedback was received regarding the out of office call centre and script they are using in the middle of the night.	EB has passed this feedback on to the relevant team.
	Negative feedback was received about a worker who drove his motorbike loudly and workers using carparking bays.	It was noted that the project director got involved in both instances.
	The team were reminded to close office blinds at night.	The feedback has been passed on to the team. It should be noted we have signs up across the office reminding workers to be considerate of our neighbours and keep blinds closed at night.

We thank residents and the council officer for attending the session.