



MEETING MINUTES

Subject:	Hammersmith Pumping Station Community Liaison Working Group
Date and time:	Tuesday 22 January 2019, 19:00 to 20:30
Location:	The Distillers, 64 Fulham Palace Road, W9 6PH
Chair:	Tony Boys
Minute Taker:	Yvette Hewlett, External Minute Taker

Item	Topic	Lead	Duration Mins
1	Welcome and introductions	Chair	3
2	Sign-off / issues from last minutes	Chair	5
3	Update from Tideway <ul style="list-style-type: none"> 24-hour tunnelling works 	Tideway	30
4	Residents' questions to Tideway / Thames Water / St George / LBHF	All	10
5	AOB	Chair	10
6	Summary of meeting and next date	Chair	3

Attendees:

- Vic Chetty (VC), Senior Community Relations Officer - BMB
- Jamie Gray (JG), Stakeholder and Consents Manger - Tideway
- Andeep Gehlot (AG), Communications Lead - Tideway
- Morgan Anamoah (MA), Project Manager - Tideway
- Louise Walsh (LW), Mitigation and Compensation Lead - Tideway
- John Corcoran (JC), Section Manager - BMB
- Ed Batty (EB), Sub Agent, Tideway - BMB
- William Randall (WR), North West Field Services Manager - Thames Water
- Alan Emerson, General Foreman - BMB
- Yvette Hewlett (YH), External Minute Taker
- 13 other attendees including residents and representatives from London Borough of Hammersmith and Fulham, London Borough of Royal Borough of Kensington and Chelsea, Hammersmith Embankment Residents' Association, King Henry's Reach, Friends of Frank Banfield Park, Winslow Road Amenity Group, Faulkner House, Chancellor's Road

1. Welcome and introductions

Welcome by Tony Boys (TB). All attendees introduced themselves.

2. Sign-off / issues from the last meeting

There were no issues raised from the previous minutes. TB confirmed minutes as approved.

A resident said he thought there were actions from the last meeting regarding noise complaints / compensation. Louise Walsh (LW) advised noise complaints and mitigation was discussed at the last meeting, however there were no specific actions taken away and her full contact details were included within the minutes.

TB said the discussion on compensation at the last meeting was very interesting and was curious to know how many compensation / mitigation applications had been received for this site. LW advised five have been received so far, some of which have been processed, approved, not approved or are pending.

TB asked if the application forms received so far are for financial compensation, as the applications are more about mitigation. The Independent Compensation Panel (ICP) is interested in mitigating a situation that particular residents face. i.e. if the project is affecting a resident who works from home, is retired or a shift worker etc. Each case is presented to the ICP as a special case and looked at on an individual basis. People can apply for different types of help and the help requested much depends on that person's or family's individual circumstances, not their property. For example, if somebody works from home and is finding the noise too much to bear, they may apply to the ICP for a rented office space. If the ICP approved the application, Tideway would pay for the rented office space for a certain amount of time.

LW advised the terminology can be misleading, as there is no blanket financial compensation awarded to residents as such. LW said the site has been active for a long time without any claims being received, however, once the 24/7 working started, a few claims were received.

Update from Tideway (including 24-hour tunnelling works)

John Corcoran (JC) provided a progress update. Presentation to be distributed with the minutes. **Action 1: YH.**

JC advised the 295m tunnel which will connect to the main tunnel in the middle of the River Thames was completed yesterday (Monday 21 January). Tideway's CEO (Andy Mitchell) will visit the site tomorrow, whereby a photo with all the day and night-shift workers will be taken, to mark the momentous occasion.

There will be a few more weeks of 24/7 works required to prepare the tunnel for the secondary lining, however this will be less intrusive. The secondary lining phase is due to start early March 2019 and will take place during the day only. It will be 250mm thick concrete, cast in 6m sections per day. The concrete that will be used has a 120-year design life.

TB asked when this tunnel will connect to the main tunnel. JC confirmed towards the end of 2019. The tunnel boring machine (TBM) will then come through the main tunnel and effectively 'shave off' the end of the smaller tunnel.

A resident asked if the machine used for the secondary lining will be a different machine that was used to initially bore the tunnel. JC said the machine will be a 6m long 'tin can shutter' which will work its way along and be lifted out when the secondary skin of concrete is complete.

JC said the team at Hammersmith will be the first across the Tideway project to carry out secondary lining. He has been carrying out trials at Heathrow to test the consistency of the concrete that will be used.

JC confirmed there are 46 weirs in this catchment area, which is about 10km by 6km.

Normally, if there is no rain fall, the sewage makes its way to Beckton in east London to be treated and Hammersmith Pumping Station is not used. However, during heavy rainfall, the sewage overflows from the normal channels into the storm weirs and then ends up at Hammersmith Pumping Station where it gets discharged into the River Thames.

A resident asked if the gantry crane will remain at the site, even though tunnelling is now complete. JC said it will remain for another year, as it will be used to assist with the secondary lining of the tunnel and shaft, but its use will be more intermittent.

JC said tunnelling distance averaged at 13.5m a week, with the best being 20m in one week.

TB said it is great that Tideway has kept its workers motivated, which cannot have been easy. JC said there is a system in place where workers can write down things on cards which they are not happy / happy about, which helps to resolve any issues.

A resident asked what the temperature is within the tunnel. JC said around 16°C - 18°C.

JC explained there is the requirement for a new rising main connection to the sewers in Chancellors Road and there are two options to consider:

Option 1 – all underground work (1.5m below ground), no pedestrian and traffic disruption, possible removal of a tree (the one to the left of the site gate), able to replant a tree in close proximity if one is removed.

Option 2 – construction of deep manhole (4-5m below ground), pedestrian and traffic disruption, 4-6 months duration.

JC said the downside to option 1 is the potential removal of a mature tree. Specialists are currently analysing the roots and JC is awaiting the report.

A resident asked if Tideway would replace the tree with a mature tree if it had to be removed. JC said it is a possibility, but he would need to find out. Vic Chetty (VC) said he will take this away as an action. **Action 2: VC.**

TB asked when a decision will need to be made regarding options. JC said as soon as he receives the report from the tree root specialist, so within the next four weeks.

A resident asked if information regarding the report would be fed back to the group before a decision is made regarding option 1 or option 2. VC said once Tideway had decided on the preferred option and consulted with the CLWG, information will be sent out to the wider community as to the plan, timings etc. JC said the best outcome would be for a side connection and to keep the tree. **Action 3: VC.**

A resident said it is important that if the tree is removed it is done so at the right time, i.e. not when it has leaves.

Jamie Gray (JG) said Tideway needs to weigh up the pros and cons and liaise with Transport for London as any road closures will have a knock-on effect to the surrounding area.

TB summarised by saying that option 1 means a risk of a tree being removed, dying or falling and Option 2 would mean lots of disruption for residents. VC added that parking bay suspensions would also need to be in place for option 2.

JC moved on to the night time working slide which confirmed that night-shift work started on 25 June 2018, tunnelling commenced on 6 August 2018 and tunnelling excavations completed on 21 January 2019.

24-hour works are expected to last up until the end of February 2019 whilst Tideway prepares the tunnel for secondary lining works. However, the work will be less impactful than the tunnelling itself. 24-hour works will restart for two-three weeks in July for shaft slip form works, Monday to Friday and JC is working on the planning for this activity at the moment, in order to keep disruption to a minimum. JC will be able to provide further details at the next meeting.

VC said an Information Sheet will be sent out to residents prior to the next stage of 24-hour works in July.

JC said Tideway has to hand the site back to St George at the start of 2021, for development work to commence.

TB asked if an action point could be noted for Tideway to contact St George to ask when it will start its development work within the site and report back at the next meeting. **Action 4: Tideway.**

JC provided information on vehicle moments and confirmed there was nothing out of the ordinary, with advance warnings being given regarding wide loads.

TB congratulated Tideway for keeping to the tunnelling schedule and for the effort that is put into liaising with the community. From what he has seen, the tunnelling has been very well run. JC said he really appreciates TB's comments and will feed them back to the team at a meeting tomorrow.

A resident asked if residents can visit the tunnel. JC said this can be organised, however no more than three people would be able to visit at any one time. VC said he would give his contact details out and people can contact him if they are interested in a visit.

VC provided an update on community engagement.

Since the last meeting in September 2018, one enquiry was received on the Helpdesk, which was relating to the duration of 24-hour works. VC said this was a great improvement, as between the June and September CLWG meetings, there were 22 complaints / enquiries received.

Tideway staff refurbished some estate railings for the Field Road Tenants and Residents' Association recently, which were in desperate need of a facelift. Tideway also had a number of football tickets that were given out to different parts of the community late last year.

During 2018, Tideway staff volunteered 2,800+ hours for local causes and 1,300+ STEM volunteering hours at local schools. There were 27 successful work placements awarded over the summer and 19 apprentices, with four more joining this month. Almost one in 50 employees is an ex-offender and almost 20% of employees live in the local boroughs.

TB said the statistic regarding ex-offenders is important and he is interested in what the council can do.

BMB currently collaborates with Women in Construction to push a more gender-diverse workforce. VC added there is a local resident who walks their dog past the site every day and the dog now stops each time and waits for a treat from the traffic marshal.

VC finished by saying how people can make a claim if they are affected by Tideway's work.

For specific queries, LW can be contacted on 07971 077165 or via email - louise.walsh@tideway.london. For independent advice, the Independent Advisory Service (IAS) Helpline can be contacted on 0800 917 8845 or via email - info@tidewayias.co.uk.

LW can also submit residents' claims to the Independent Compensation Panel (ICP) or residents can submit a claim themselves to admin@tidewayicp.london. A claim form can be downloaded from here - <https://www.tideway.london/help-advice/compensation-information/independentcompensation-panel/>.

VC thanked the residents for their feedback, as there were a lot of enquiries / complaints between the last two meetings and without residents' feedback, Tideway would not be able to change certain things going forward.

3. Residents' Questions to Tideway / Thames Water / St George / LBHF

TB said he received an update from Matt Butler in September regarding the Section 106 funds available from Tideway for the Carnwath Road and Hammersmith Pumping Station sites (just over £4 million). TB understands that £100,000 has been used on highway work to date (Wandsworth Bridge), with another £150,000 estimated for other highway works, which leaves £4,250,000 to be determined. TB is keen to receive an update on how the remaining cash will be allocated and believes the views of local residents might be influential in the decision making and he is pushing for residents to be involved.

TB asked if LBHF can bring a breakdown of funds / allocation of the Section 106 money to the next CLWG meeting. **Action 5: LBHF.**

A resident asked if somebody from St George can be present at the next meeting.

A resident asked if the odour from the Pumping Station has always been an issue and will it get better after Tideway is finished. JC said the only thing that will be different is how the storm flow will pump through the new tunnel then into the main tunnel, rather than the river. The river will therefore be cleaner.

A resident asked if Thames Water could look at putting filters on the existing sections at the Pumping Station, whilst all the current work is taking place. William Randall (WR) said the odour situation will be improved somewhat as there should not be so much sewage sitting at the bottom of the pumping station, which currently becomes stagnant in the summer time particularly, but the odour will not be eliminated altogether.

WR agreed to monitor the odour issue once the newly completed tunnel is connected to the main tunnel. **Action 6: WR.**

A resident requested for her email address and phone number to not appear on the registration lists going forward. **Action 7: YH.**

4. AOB

None.

5. Summary of Meeting and Next Date

TB said tonight was another excellent meeting and congratulated Tideway once again on the work carried out so far.

Date of next meeting - Tuesday 14 May 2019, The Distillers, 7pm-9pm.

6. Action Register

Action 1: Presentation to be distributed with the minutes.

Deadline: 19 February 2019.

Action 2: VC to check if the mature tree on Chancellor's Road would be replaced with a mature tree, should it have to be removed as part of the new rising main connection work.

Deadline: 19 February 2019.

Action 3: Regarding the new rising main connection and possible removal of the tree, once Tideway had decided on the preferred option and consulted with the CLWG, information will be sent out to the wider community as to the plan, timings etc.

Deadline: 19 February 2019.

Action 4: TB asked if Tideway could contact St George to ask when it will start its development work within the site and to attend the next meeting.

Deadline: 30 April 2019.

Action 5: LBHF to bring a breakdown of funds / allocation of the Section 106 money to the next CLWG meeting.

Deadline: 30 April 2019.

Action 6: WR to monitor the odour issue once the newly completed tunnel is connected to the main tunnel.

Deadline: ongoing.

Action 7: A resident requested that her email address and phone number is removed from future registration lists.

Deadline: 30 April 2019.