

Monthly Report of the Independent Compensation Panel Chair

July 2015

I have worked with the Property team over the past three months to develop process maps for the *Exceptional Hardship Procedure* and *Non-statutory Off-site Mitigation and Compensation Policy*.

The Independent Compensation Panel (ICP) did not meet in May/June and met once in July 2015.

3 July

Purpose

To consider a claim for exceptional hardship.

Panel Members

I was joined by 2 Exceptional Hardship Specialists.

Claim

The Panel received an application for compensation under the Project's Exceptional Hardship Procedure. The Panel considered the claim against the Exceptional Hardship Procedure's five eligibility criteria

Decision of the Panel

The claim for compensation was rejected on the grounds that three of the five eligibility criteria were not satisfied.

Recommendations for Amendment of the Offsite Mitigation and Compensation Policies

The Panel reviewed the Project's *Exceptional Hardship Procedure*, *Exceptional Hardship Procedure Help guide and application form* and *Non-statutory Off-site Mitigation and Compensation Policy* in light of experience in determining exceptional hardship applications in relation to the Project, emerging good practice and to ensure consistency across all the documents.

A number of proposed changes were made and the Undertaker and relevant London Boroughs will be consulted on the improvements as soon as reasonably practicable.