

## **Monthly Report of the Independent Compensation Panel Chair**

### **August 2016**

The Independent Compensation Panel (the 'Panel') met on one occasion in August 2016.

#### **9 August (pm)**

##### *Purpose*

To review the decision of an earlier Panel regarding a compensation claim following the Independent Complaints Commissioner's referral back to the Panel.

##### *Panel Members*

I was joined by a two Chartered Surveyors.

##### *Decisions of the Panel*

The Panel visited the locality of the claimant's property and reviewed the claimant's submissions. The Panel stood by its original decision of 10th May 2016 in that the Panel was not persuaded by the arguments of the Claimant that her loss was a direct consequence of the Undertaker's construction works and related activities and, therefore, dismissed the claim.

##### ***Other Work***

I was joined by the most regular Panel attendees and members of the Tideway team we have most regular contact with at a workshop on 9 August (am) aimed at resolving some relationship issues and misunderstandings that had developed over recent months.