



# **CARNWATH ROAD RIVERSIDE**

## **Community Liaison Working Group**

**Tuesday 8 October 2019**



**Tideway**

# **Project Update**

**Peter Leyton – Section Manager**

# Carnwath Road Riverside

## Past few months...



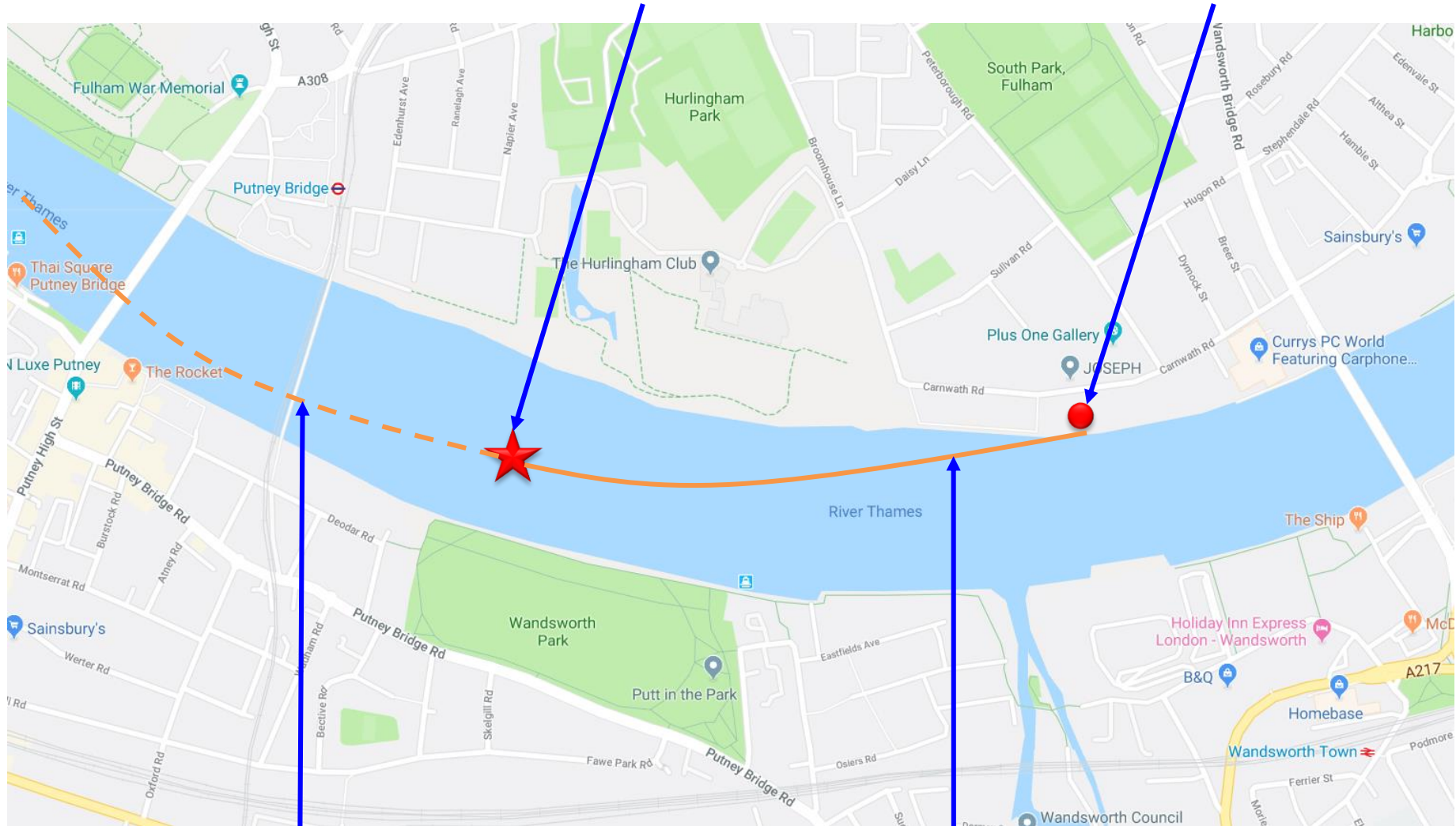
Drive TBM 'Rachel' to ring 429 or Chainage 795m from Carnwath Road Riverside



# Where is Rachel?

Where Rachel is currently\*

Shaft at Carnwath Road Riverside



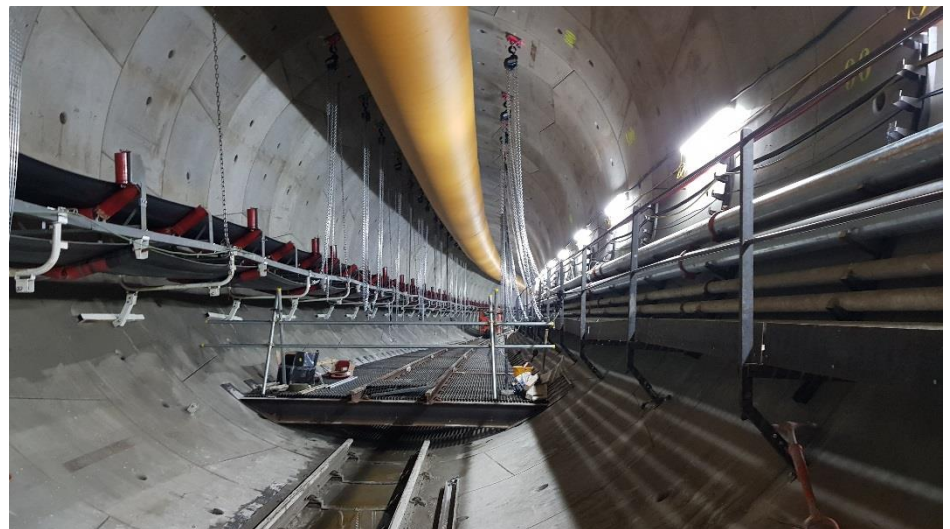
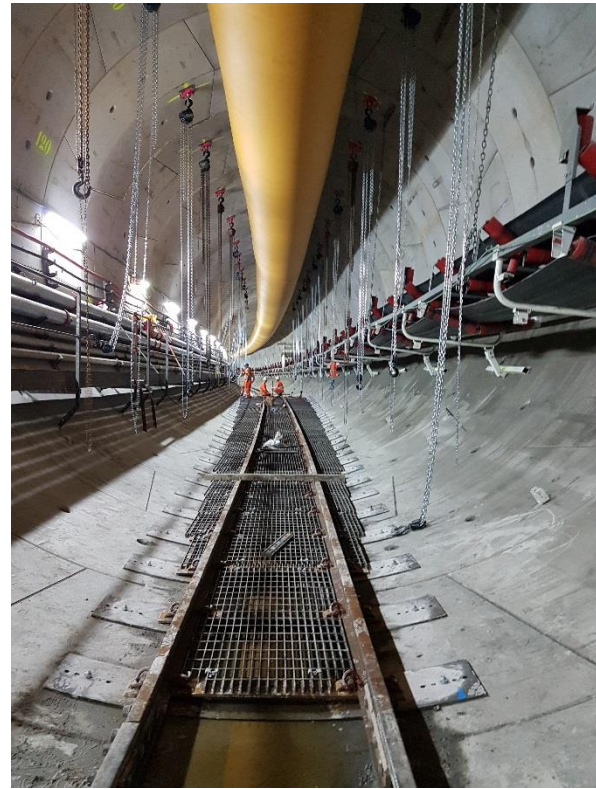
Rachel's path to Acton

What has been tunnelled so far

**Not to scale**  
\*25.09.19

# Carnwath Road Riverside

Past few months...

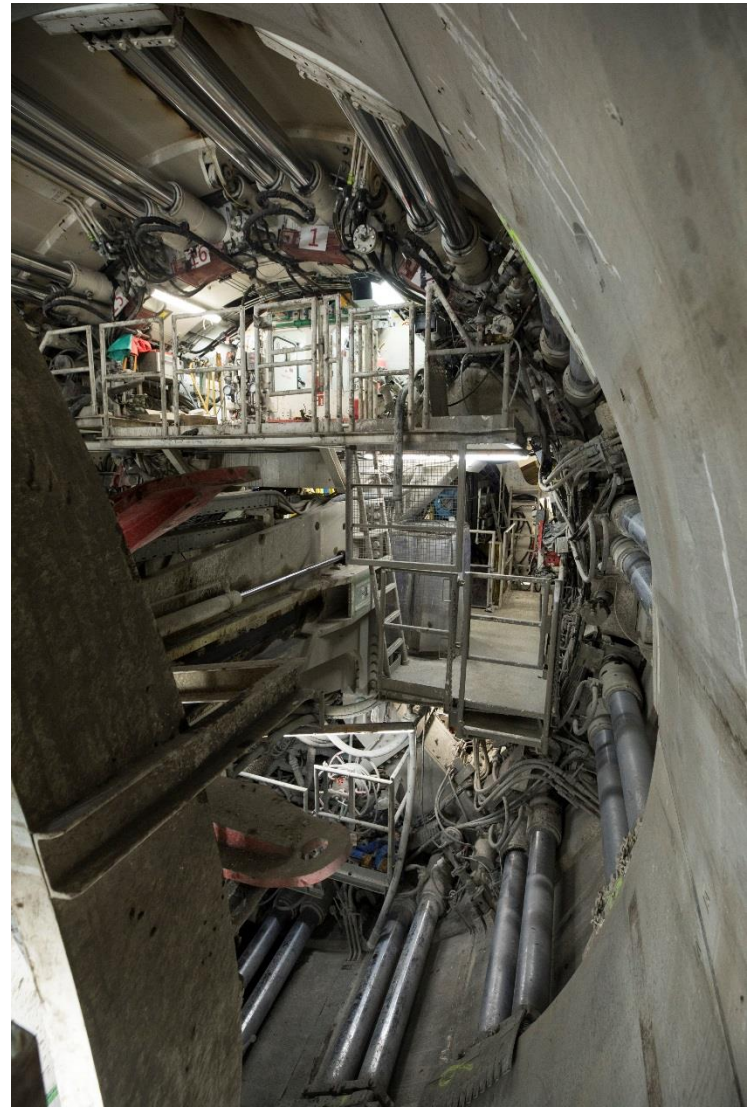


The towed and fixed crossings have been installed allowing more train movements in the tunnel



# Carnwath Road Riverside

Next few months...



Continue driving the tunnel towards Acton

# Carnwath Road Riverside

## Tunnelling site set-up

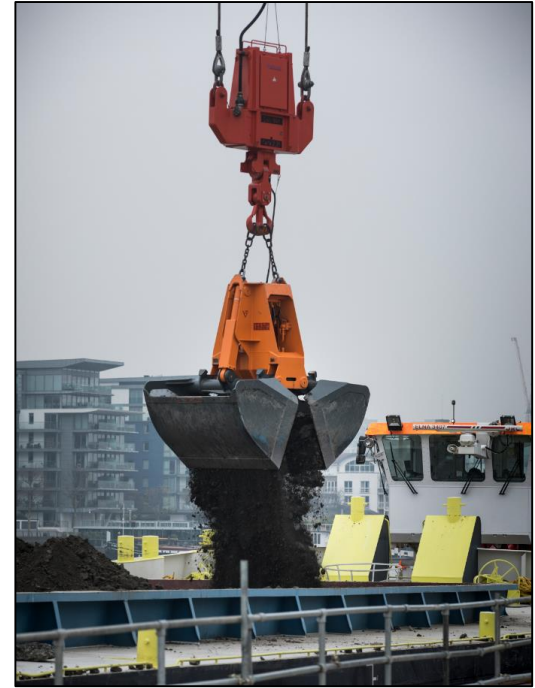




# Carnwath Road Riverside

## Barge movements

- Environmentally sensitive tugs – Christian and Felix
- Around 72000 tonnes of muck removed from tunnelling so far
- Each 1000 tonne barge equates to 50 lorries
- Around 3000 segments delivered, removing over 500 lorries from local road network since the start of tunnelling



Road traffic



River transport



- ✓ 4.2m tonnes of material moved by river
- ✓ Removing 262,000 lorries from London's roads



# Carnwath Road Riverside

## Long term

### Key dates:

- Tunnelling complete – July/August 2020
- Secondary lining – August 2020 for nine/ten months
- Shaft works – May 2021 – Dec 2021
- Surface civil works – June 2021 – Jan 2022
- Landscaping works – Jan 2022 – April 2022
- Site demobilisation – March 2022 - July 2022
- BMB vacate site – September 2022
- System testing and commissioning continues until 2024, though minimal on-site activity



# Community Engagement

**Katie Ashton – Communications Manager**

## Community Engagement

- **Engage** – involve people in decisions that affect them
- **Participate** – people have a say in decisions that affect them
- **Consult** – people are asked for their views and these are taken into account
- **Involve** – people are consulted and their views are taken into account
- **Collaborate** – people work together to develop solutions
- **Empower** – people are given the power to make decisions that affect them



# Carnwath Road Riverside

## Complaints / Queries

60 complaints since last meeting:

- 1x Air Quality (1 complainant)
- 6x Barges (2 complainants)
- 3x General Project (3 complainants)
- 1x Lighting (1 complainant)
- 3x Vibration (2 complainants)
- 46x Noise (18 complainants)



Call: 08000 30 80 80

Email: [helpdesk@tideway.london](mailto:helpdesk@tideway.london)

Write to: Freepost TIDEWAY

# How to make a claim if you are affected by Tideway's work

## Who do I go to for advice?

- Independent Advisory Service (IAS) Helpline for independent advice:  
**0800 917 8845** or [info@tidewayias.co.uk](mailto:info@tidewayias.co.uk)
- Tideway's Mitigation and Compensation Lead, **Louise Walsh**, for personal assistance and advice: via Tideway Helpdesk **08000 30 80 80** or [helpdesk@tideway.london](mailto:helpdesk@tideway.london) or direct **07971 077165** or **louise.walsh@tideway.london**

## How do I submit my claim?

- Louise can submit your claim to the Independent Compensation Panel (ICP) on your behalf, or
- You can submit your claim direct to the ICP: **admin@tidewayicp.london**
- The IAS can send you a claim form, or you can download a claim form from the Tideway website: [www.tideway.london/help-advice/compensation-information/Independent-Compensation-Panel](http://www.tideway.london/help-advice/compensation-information/Independent-Compensation-Panel)



# ICP Cases

## June 2017 – October 2019

BASE PLUG POUR SPECIFIC CLAIMS		
CLAIMS SUBMITTED :	26	
REJECTED :	9	35%
APPROVED :	17	65%

GENERAL CLAIMS		
CLAIMS SUBMITTED :	83	
REJECTED :	30	36%
APPROVED :	50	60%
PENDING :	3	4%

ALL CLAIMS IN TOTAL		
CLAIMS SUBMITTED :	109	
REJECTED :	39	36%
APPROVED :	67	61%
PENDING :	3	4%

# Communication channels



## Welcome to the first West Tunnelling update.

These monthly emails are to keep you up to date with where we are with tunnelling in the West.

Rachel began her journey in May and has completed the first 90m stretch to Acton. During this time, the site team have been busy installing the gantries needed to remove the London Clay which Rachel bores through.

In the next few weeks, Rachel will continue to 400m, which is



Monthly update on the progress of the tunnelling for both our TBM's



Information events for community



Regular site visits



## WORKS UPDATE – CARNWATH ROAD RIVERSIDE

Work at our Carnwath Road Riverside site is progressing well as we prepare to commence tunnelling in late April.

We have recently moved Rachel, our Tunnel Boring Machine (TBM), from site and lowered her into the shaft, before she begins her journey from Carnwath Road Riverside to Acton Storm Tanks.

In preparation for our tunnelling activities we are continuing to install the conveyor system which will allow us to remove excavated material from the tunnel and load it onto our barges. This will minimise our impact on the local road network as each barge movement equates to approximately 50 lorries.

Between Monday 25 February and late March, we will have a maximum of ten nights with approximately six lorries coming to site. The lorries will arrive between 1800hrs – 0800hrs. We will have a range of measures in place to minimise any impact on our neighbours. These will include, but are not limited to, work within the acoustic shed stopping while the shed door opens to allow vehicle access; the shed door to be closed as soon as lorry has entered; and any lorry reversing to take place within shed.

These works are necessary to provide the concrete required to finish the infilling within the TBM launch chamber, ready for our TBM to be moved along this chamber now that she has been lowered.

If you feel affected by Tideway's work, you can contact Tideway's Helpdesk and ask to speak to your local Mitigation and Compensation Lead, who will be able to advise you on the Independent Compensation Panel (ICP).

## KEY INFO

### Duration of work

- Conveyor installation continues
- Up to six lorries per night for 10 nights between 25 February and late March

### What we will do

- Continue to monitor noise, dust and vibration levels
- Use best practicable means to minimise noise and disruption

### Working hours

- Core hours: Mon-Fri 0800-1800, Sat 0800-1300
- Plant Maintenance: Sat 1300-1700, Sun 1000-1600
- Tunnelling activities: 24/7

24 HOUR HELPDESK 08000 30 80 80  
helpdesk@tideway.london | Freepost TIDEWAY  
www.tideway.london

[Twitter](#) [Instagram](#) [Facebook](#) @TidewayLondon

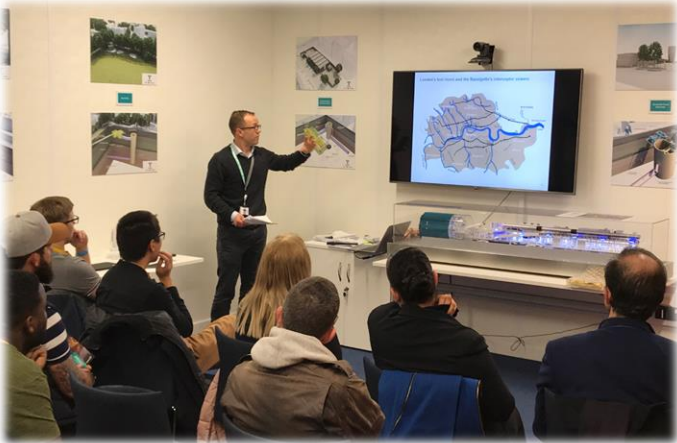
Information sheets distributed to all nearby properties




# Communication channels



Quarterly publication delivered to 14,000 neighbours



Community Information Centre

  
Tideway  
barnes fulham hammersmith  
putney wandsworth

### CONCRETE POUR: FACTS AND MITIGATION

FRIDAY 7 SEPTEMBER – MONDAY 10 SEPTEMBER




**About the base plug pour:**

- 3000m³ volume of concrete coming onto site
- The expected rate of pour is 75m³ per hour
- Approximately 400 lorries will be used
- The continuous pour will take up to 96 hours
- We will be using the concrete batching plant across the river (5 mins from site, on the south side of Wandsworth Bridge)
- A secondary concrete plant will be on standby in Wimbledon (16 mins away from site)

**How we will manage the works:**

- All vehicles coming onto site will be kept behind a screened area
- There will be a radio link between the concrete supplier and the site team to ensure number of lorries on site is controlled
- All reversing lorries will take place in the shed and will be fitted with a white noise audible alarm
- Between 10pm and 8am, the acoustic shed door will only be open as far as necessary to allow lorries to leave
- Members of the BMB team will be on duty throughout the concrete pour
- Traffic marshalls will be positioned between the concrete batching plant and the site to ensure smooth traffic flow

24 HOUR HELPDESK 08000 30 80 80  
helpdesk@tideway.london | Freepost TIDEWAY  
www.tideway.london

   @TidewayLondon

Special event posters



## CARNWATH ROAD RIVERSIDE

### Community Liaison Working Group

Monday 18 February 2019

  
Tideway

Community presentations



# BMB Tideway Community Investment





# What we leave behind

2019 so far ...

- Volunteering – over 3000 hours
- STEM volunteering – 1729 hours
- 149 roles for LBHF residents
- 49 successful work placements
- 38 apprentices working across our seven sites



# What we leave behind

- Almost 1 in 50 employees is an ex-offender
- Environmental – cleaning up the river is the purpose of the scheme. We support Thames 21 to clean regularly clean up the foreshore
- Charity fundraising – Marylebone project clothing drive, Macmillan



# Carnwath Road Open Air Art Gallery

- Commitment to replace hoarding artwork every two years.
- Project steering group set up.
- Theme - ***“Wandsworth Bridge to Putney Bridge: Past, Present and Future.”***
- Submission closed on 27 September.
- Selection panel took place today. 11 pieces chosen
- Artwork installation – November





# **Project wide update**

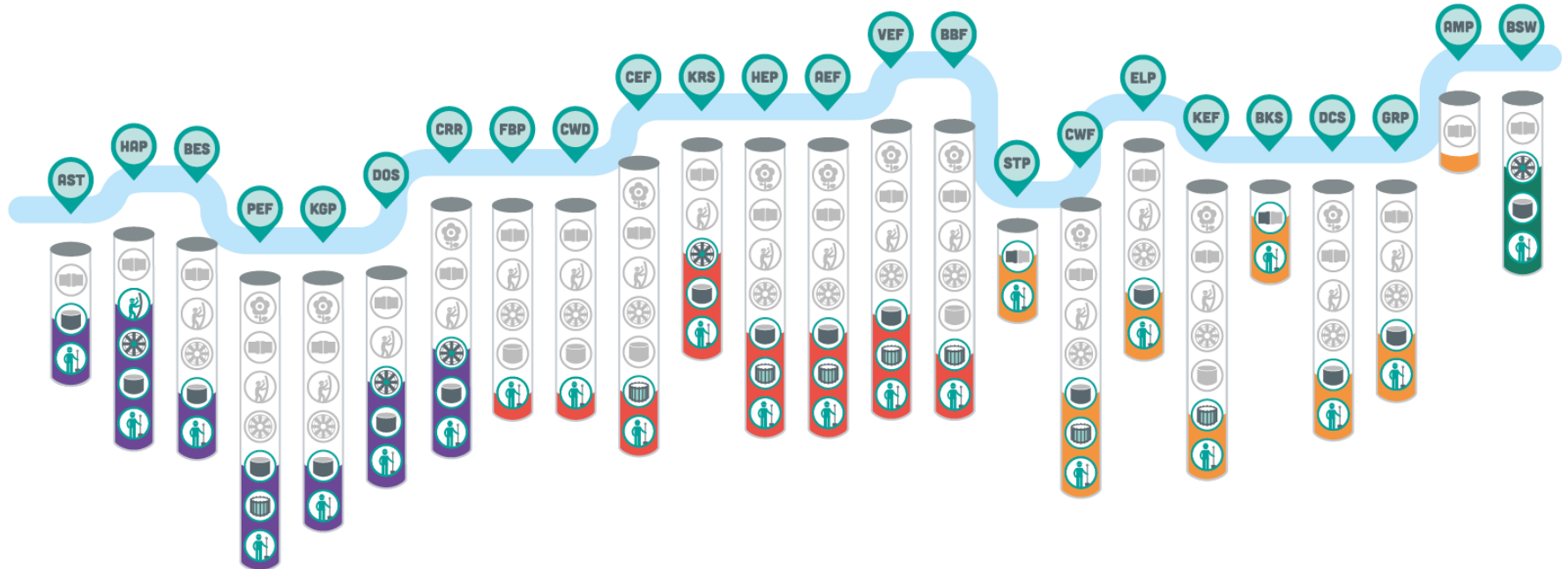
**Jamie Gray – Stakeholder & Consents Manager**

## **Project wide update**

**Stakeholder & Consents Manager**

# Building the Super Sewer

Summer 2019



## KEY



West Sites   Central Sites   East Sites   Beckton Sewage Treatment Works

## Project update

Watch our time lapse video to see what we've been up to over the past month:

<https://www.youtube.com/watch?v=Fkm-lioyhyl&feature=youtu.be>



# How to stay up to date



[en-gb.facebook.com/TidewayLondon/](https://en-gb.facebook.com/TidewayLondon/)



[www.instagram.com/tidewaylondon/](https://www.instagram.com/tidewaylondon/)



[www.linkedin.com/company/tideway-london/](https://www.linkedin.com/company/tideway-london/)



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**@TidewayLondon**

# Questions...?

