



# Heathwall Pumping Station & Kirtling Street Community Liaison Working Group – Drop In

**Monday, 16 December 2019**

# Heathwall Pumping Station



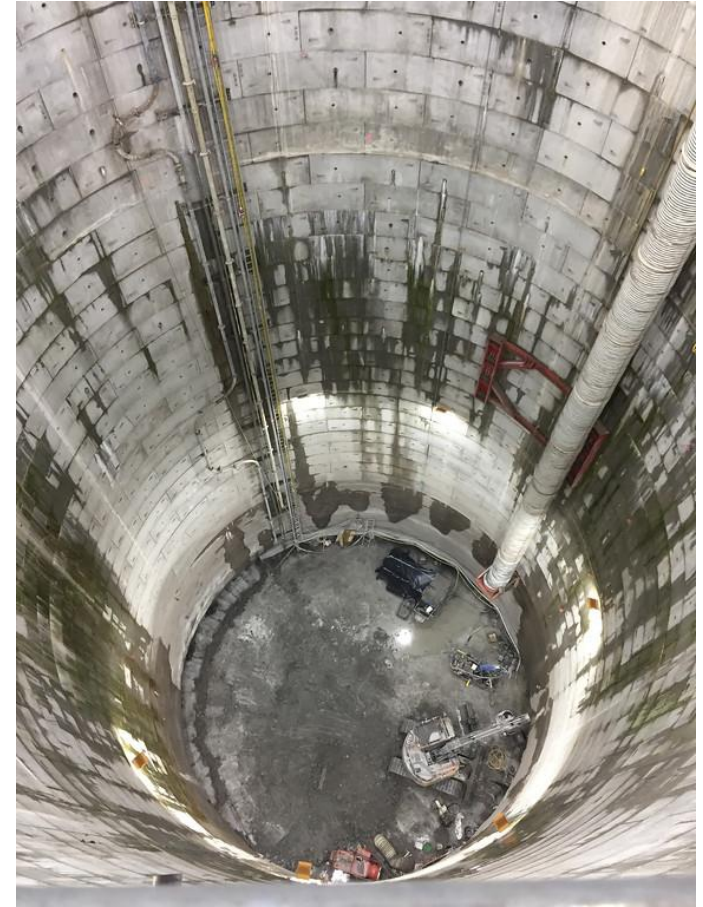
# Heathwall Pumping Station Overview

Two shafts under construction:

- In land: combined sewage outlet shaft
- In the cofferdam: pumping station shaft



# Heathwall Pumping Station Progress – Combined Sewage Outlet Shaft



**Completed Caisson works**

**Commenced Sprayed concrete lining works**

**Excavation Ongoing – 45m depth**

# Heathwall Pumping Station Progress – Pumping Station Shaft



**Excavation complete to 26m Depth**

**Base slab complete**

**Portal complete**



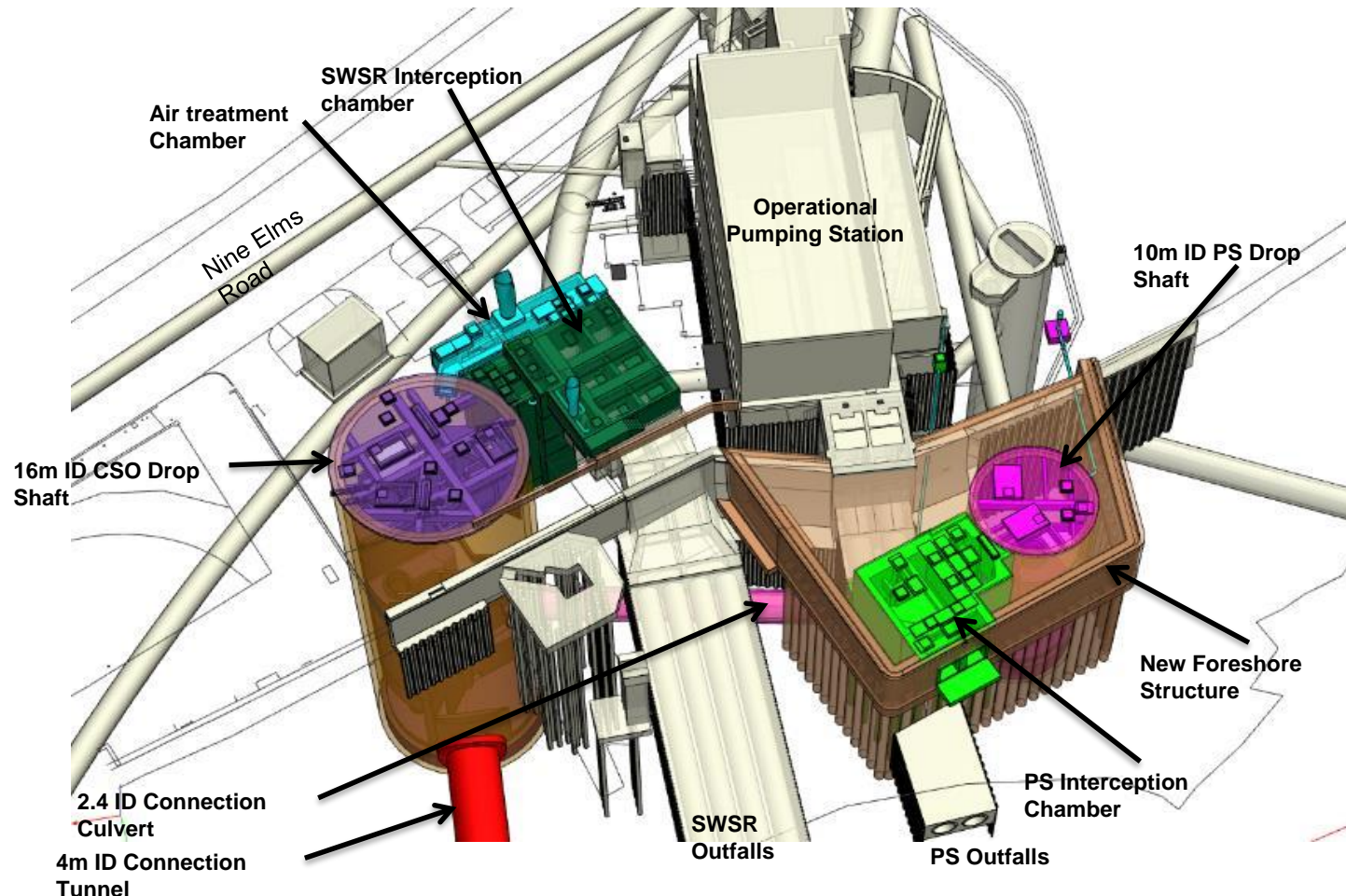
# Heathwall Pumping Station Lookahead (Jan – March '20)

## Combined Sewage Outlet

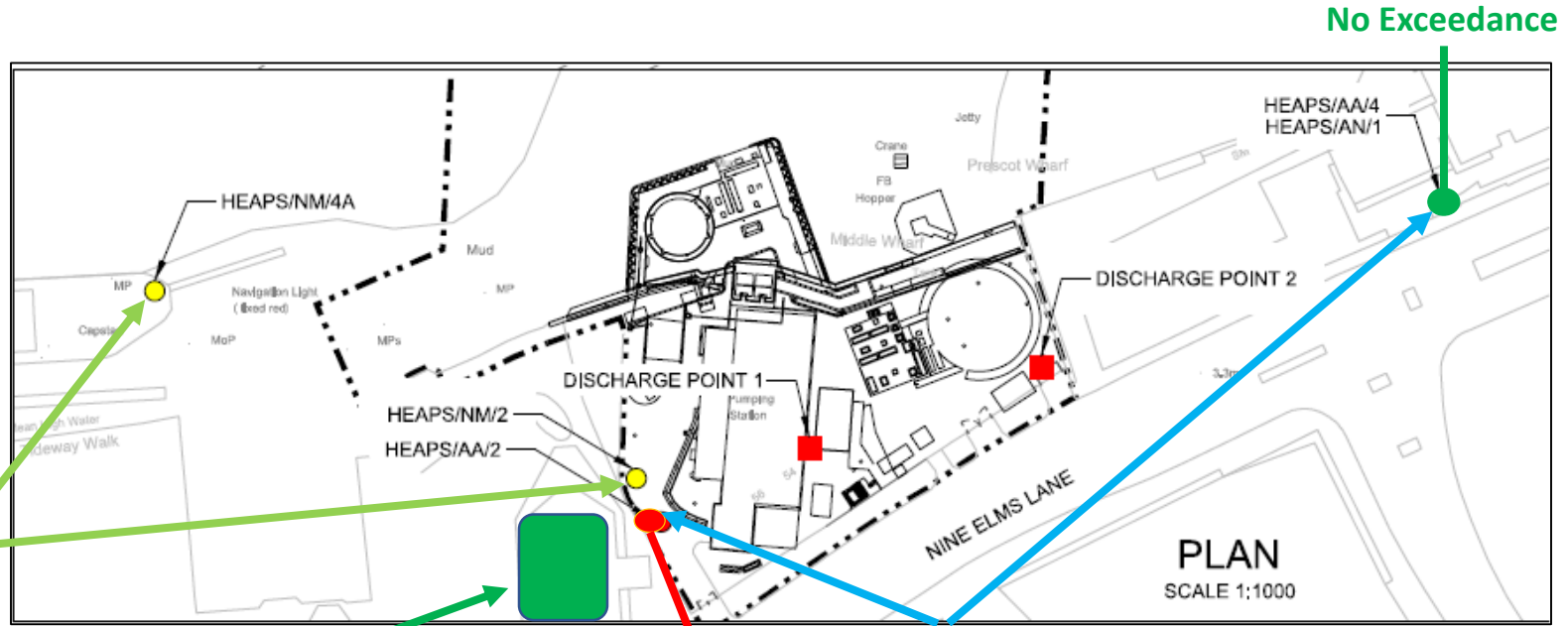
- Completion of excavation to 55m depth
- Complete base slab and portal
- Mobilise for connection tunnel primary lining works

## Heathwall Pumping Station

- Enabling works for connection culvert
- Complete connection culvert primary lining
- Mobilise for culvert secondary lining



# Heathwall Pumping Station – Air Quality (6 Sep – 15 Dec 2019)



Noise Monitors

Riverlight One

**Exceedances:**

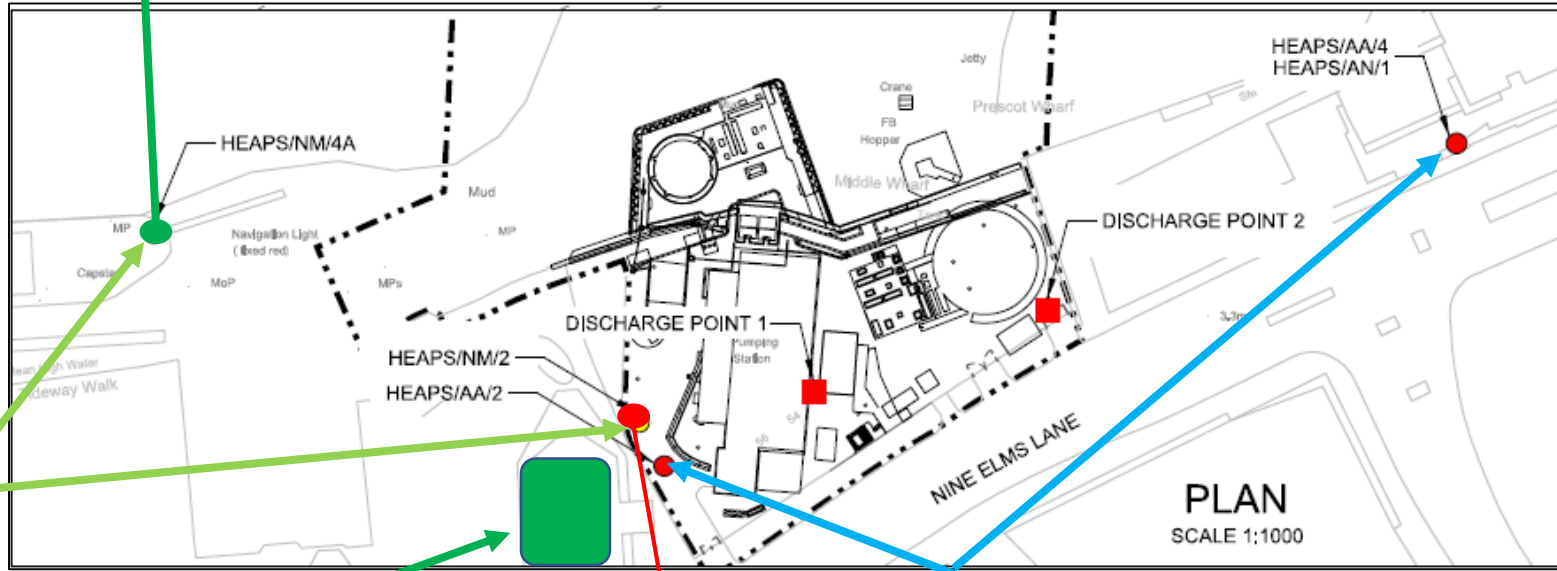
2

20 x Exceedances

Air Quality Monitors

# Heathwall Pumping Station – Noise (6 Sep – 15 Dec 2019)

No Exceedance



Noise Monitors

Riverlight One

7 x Exceedances  
(2 x not caused by FLO)

Air Quality Monitors



# Kirtling Street Tunnels



☰ 19250\_011.jpg

# Tunnelling Progress 16 December 2019

## WESTBOUND

**2,728** **4,919**

Tunnel  
Rings Laid

Metres  
Tunnelled



## EASTBOUND

**1,952** **3,510**

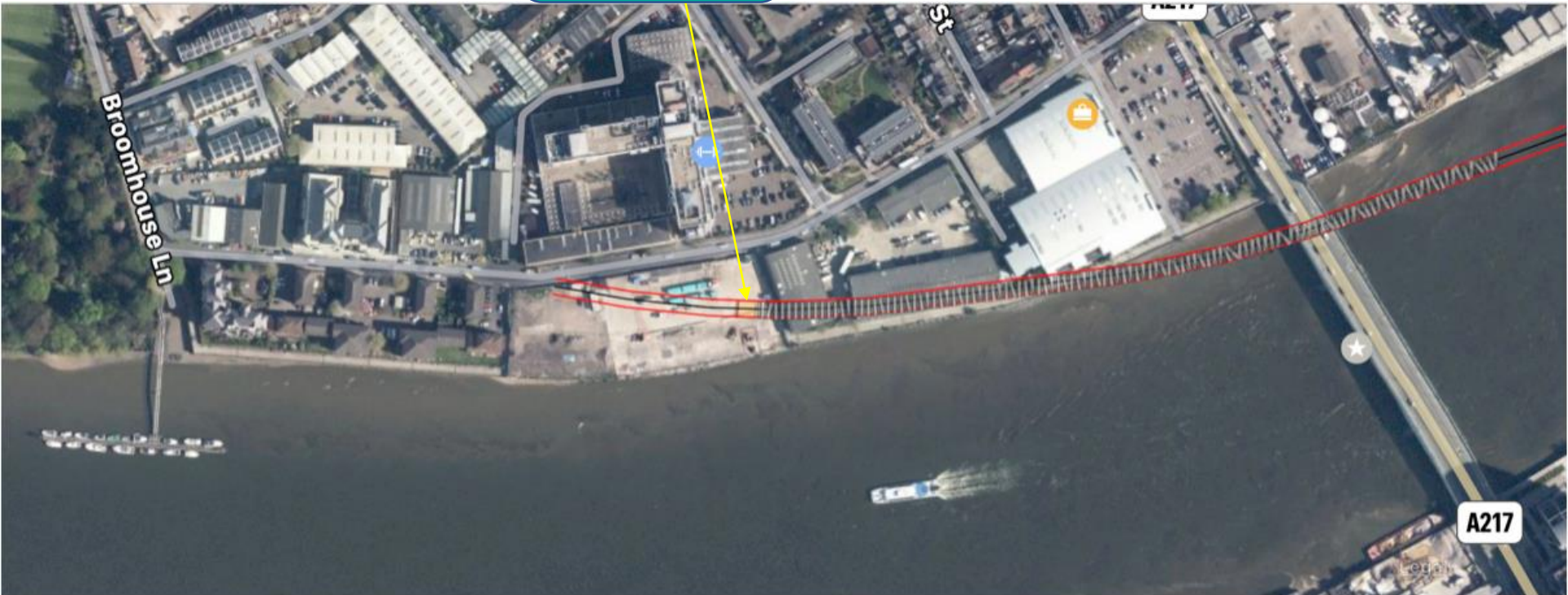
Tunnel  
Rings Laid

Metres  
Tunnelled



# TBM Millicent completed her drive on 22 November 2019

Millicent  
Westbound  
2,728 Rings  
4,919 m



# TBM Ursula progress



## Barge movements so far

**1,248,713 tonnes** of spoil removed by barge

**889 Barge movements** since the start of tunnelling

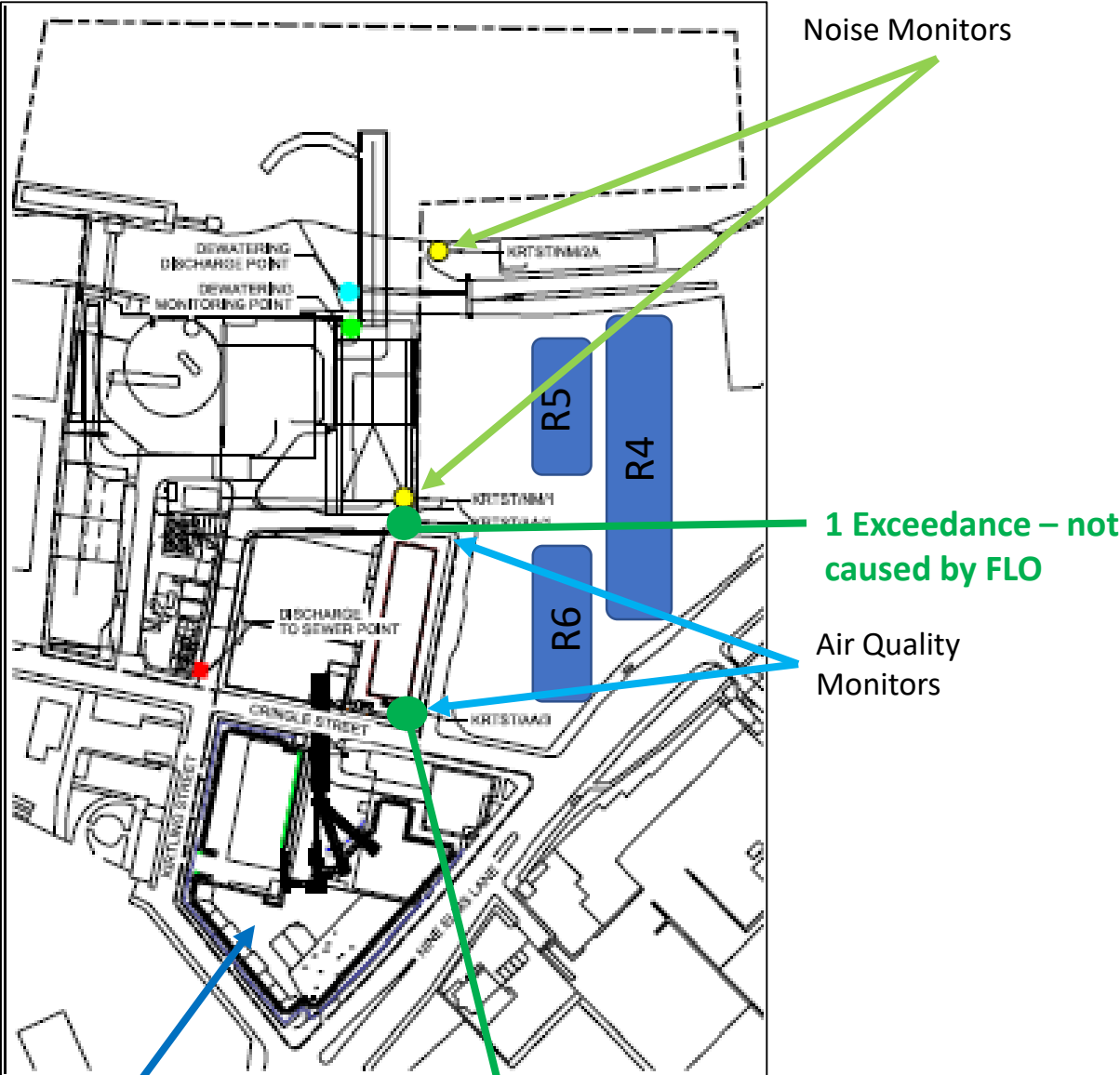
**68,500 heavy goods vehicles** taken off the road



**38,853 Segments** delivered to site on 163 barges

**9,750 heavy goods vehicles** taken off the road

# Kirtling Street Environment – Air Quality (6 Sep – 15 Dec 2019)



Noise Monitors

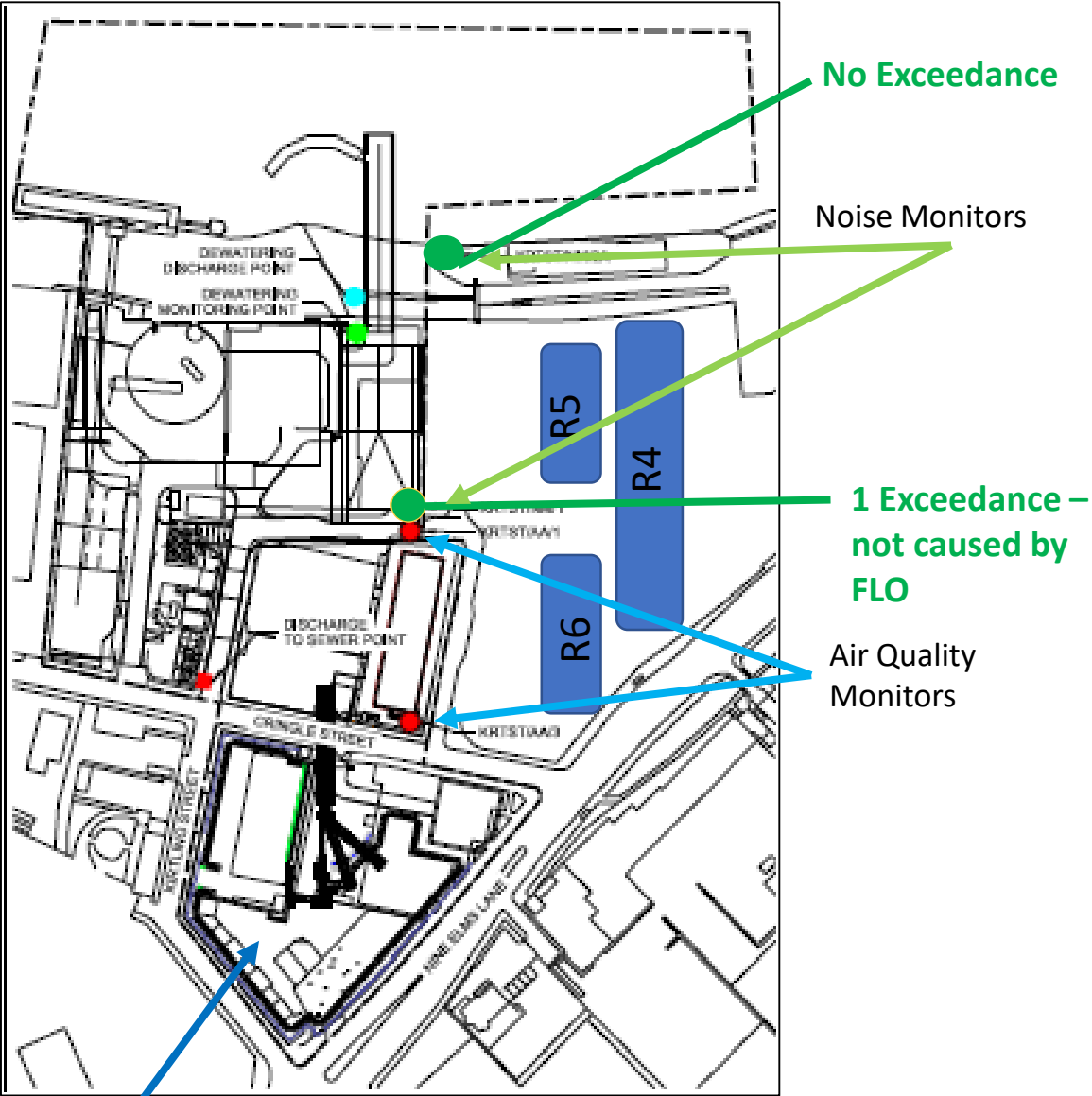
1 Exceedance – not caused by FLO

Air Quality Monitors

Brooks Court

1 Exceedance

# Kirtling Street Environment – Noise (6 Sep – 15 Dec 2019)



Brooks Court

# Compensation and Mitigation

## How to make a claim if you are affected by Tideway's work

### Who do I go to for advise?

- Independent Advisory Service (IAS) Helpline for independent advise: **0800 917 8845** or [info@tidewayias.co.uk](mailto:info@tidewayias.co.uk)
- Tideway's Compensation and Mitigation Lead, Louise Walsh, for personal assistance and advice: via Tideway Helpdesk **08000 30 80 80** or [helpdesk@tideway.london](mailto:helpdesk@tideway.london) or direct **07971 077165** or [louise.walsh@tideway.london](mailto:louise.walsh@tideway.london)

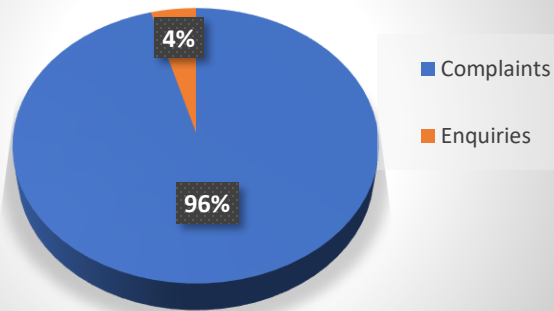
### How do I submit my claim?

- Louise can submit your claim to the Independent Compensation Panel (ICP) on your behalf or
- You can submit your claim direct to the ICP: [admin@tidewayicp.london](mailto:admin@tidewayicp.london)
- The IAS can send you a claim form, or you can download a claim form off the Tideway website



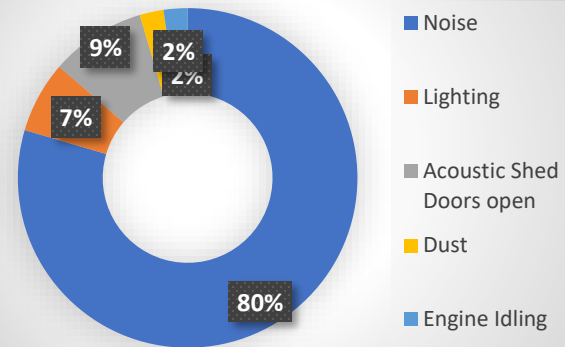
# Complaints & Enquiries (September – December 2019)

### Kirtling Street Complaints & Enquiries



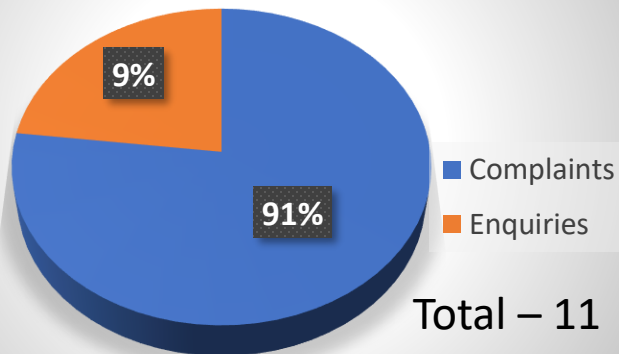
Total – 46

### Kirtling Street Complaints Breakdown



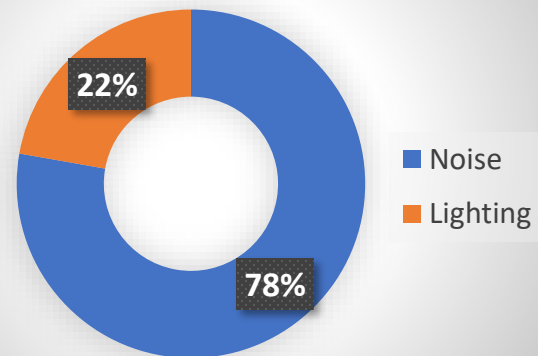
Total - 44

### Heathwall Pumping Station Complaints & Enquiries



Total – 11

### Heathwall Pumping Station Complaints



Total - 10

# THANK YOU

## Contact details:

- Information helpline: 08000 30 80 80
- [helpdesk@tideway.london](mailto:helpdesk@tideway.london)