

INDEPENDENT COMPENSATION PANEL

MEETING #146 MINUTES

Purpose:	To determine special case claims.
Date and time:	Tuesday 10 March 2020 – 1030hrs to 1100hrs
Location:	Cotton Centre, Cotton Lane, 5 th Floor, SE1 0QG
Panel Members:	Graham Parry (Chair) Phil Evans (Noise & Vibration) Stephen Stansfeld (Medical)
Abbreviations:	'Panel' means the Independent Compensation Panel 'Project' means Tideway 'ICC' means the Independent Complaints Commissioner for the Project 'TAP' means Trigger Action Plan
Document Number:	2350-TDWAY-TTTUN-990-ZZ-ZZ-721530

Item 1	Notes for the record
Applicant Reference	The Panel considered information pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-721537 , which included medical information, in respect of a claim for continuing respite.
Relevant Tideway site	King Edward Memorial Park
Decision	The requested mitigation was DEFERRED.
Details of the award	<p>The ICP previously considered this case on the 25th February 2020.</p> <p>The claimant has complained by way of an email dated 5th March 2020 that Tideway did not carry out an appropriate noise assessment and therefore inter alia that the Panel was wrong in its decision.</p> <p>The ICP has decided that it would make a visit to the claimant's property, if that is what the claimant, in order to make a final determination in respect of the claim.</p> <p>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions https://www.tideway.london/media/3687/guidelines-for-implementation-of-icp-decisions_oct-2019.pdf</p>
Further information required/actions arising	Arrangement for site visit (subject to coronavirus requirements)
Information/action requested from Tideway	None

Item 2	Notes for the record
Applicant Reference	The Panel considered information pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-721532 in respect of a claim for cleaning, blackout blinds and a portable air conditioner/fan.
Relevant Tideway site	Chambers Wharf
Decision	Respite request is DEFERRED.
Details of the award	<p>The Claimant requested reinstatement of respite as previously considered and rejected at the ICP meeting on the 25th February 2020. Further information was provided by the claimant in respect of the claimant's health situation.</p> <p>The ICP was minded, having carefully considered the claimant's medical conditions and the noise reports for the area, not to reinstate the respite.</p> <p>Post Meeting Note – the claimant has further corresponded with Tideway on the 12th March 2020 and amongst other issues has intimated that the ICP should visit the claimant's property. In this respect the ICP is willing to defer its decision subject to visiting the property.</p> <p>https://www.tideway.london/media/3687/guidelines-for-implementation-of-icp-decisions_oct-2019.pdf</p>
Further information required/actions arising	Arrangement for site visit (subject to coronavirus requirements)
Information/action requested from Tideway	None

Item 3	Notes for the record
Applicant Reference	The Panel considered information pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-721531 in respect of a request for the reinstatement of respite.
Relevant Tideway site	Chambers Wharf
Decision	Reinstatement of respite is NOT AWARDED
Details of the award	<p>The Panel is aware of the health problems of the claimant.</p> <p>The Panel is of the view that noise has significantly reduced from that previously experienced, such that noise from the site should not result in disturbance on a regular basis. Accordingly, respite is not reinstated.</p> <p>https://www.tideway.london/media/3687/guidelines-for-implementation-of-icp-decisions_oct-2019.pdf</p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 4	Notes for the record
Applicant Reference	The Panel considered information pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-721541 in respect of a request for occasional respite prior to rehousing.
Relevant Tideway site	Greenwich Pumping Station
Decision	The requested mitigation was AWARDED.
Details of the award	<p>The Panel is aware of the claimant's health problems and the difficulties that they have been experiencing in their temporary accommodation.</p> <p>The Panel determined that Tideway should facilitate the claimant's request for temporary accommodation on an as required basis until they take up alternative accommodation on the 1st May 2020.</p> <p>https://www.tideway.london/media/3687/guidelines-for-implementation-of-icp-decisions_oct-2019.pdf</p>
Further information required/actions arising	None
Information/action requested from Tideway	None

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed

Graham A Parry
Chair, Independent Compensation Panel

Date 14th March 2020