

INDEPENDENT COMPENSATION PANEL

MEETING #148 MINUTES

Purpose:	To determine medical, special cases and compensation claims.
Date and time:	Tuesday 14 th April 2020 – 1100hrs to 1200hrs
Location:	Teleconference & an exchange of emails for compensation case
Panel Members:	Graham Parry (Chair) Phil Evans (Noise & Vibration) Stephen Stansfeld (Medical) Richard Pugh & Chris Kench (Compensation Specialists)
Abbreviations:	'Panel' means the Independent Compensation Panel 'Project' means Tideway 'ICC' means the Independent Complaints Commissioner for the Project 'Non-Stat Policy' means the Non-Statutory Off-site mitigation and compensation policy
Document Number:	2350-TDWAY-TTTUN-990-ZZ-ZZ-721581

Item 1	Notes for the record
Applicant Reference	The Panel considered information packs 2350-TDWAY-TTTUN-990-ZZ-ZZ-721580 & 2350-TDWAY-TTTUN-990-ZZ-ZZ-721579 .
Relevant Tideway site	Greenwich Pumping Station
Decision	Requested mitigation is DEFERRED
Details of the award	The Panel considered the claimant's medical evidence and his reports of persistent noise from the site. The Panel determined that it will defer a decision on this case until the site returns to normal activities, when the Panel would like to make a late evening visit to the claimant's property. https://www.tideway.london/media/3687/guidelines-for-implementation-of-icp-decisions_oct-2019.pdf
Further information required/actions arising	Arrangement for site visit when construction site activities return to normal (subject to COVID-19 restrictions).
Information/action requested from Tideway	None

Item 2	Notes for the record
Applicant Reference	The Panel considered information pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-721587 .
Relevant Tideway site	Carnwath Road
Decision	Requested mitigation was AWARDED IN PART
Details of the award	<p>Previously approved continuation of holiday respite for the family has had to be cancelled due to the COVID-19 situation. Tideway had invited the claimant to consider other forms of alternative mitigation and a number of measures were outlined in the information pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-721587.</p> <p>The Panel considered the request very carefully in the light of medical evidence previously provided and determined that Tideway would reimburse the costs of several additional items already purchased.</p> <p>The request to purchase additional computer equipment was not approved without further evidence/confirmation that these items are required at this moment in time for schooling purposes and cannot be provided by the school or other routes. Subject to that information being provided, the ICP would be prepared to revisit its decision which would take into account the on-going lockdown situation and circumstances.</p> <p>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</p> <p>https://www.tideway.london/media/3687/guidelines-for-implementation-of-icp-decisions_oct-2019.pdf https://www.tideway.london/media/3687/guidelines-for-implementation-of-icp-decisions_oct-2019.pdf</p>
Further information required/actions arising	Tideway to reimburse the claimant for the identified alternative respite items.
Information/action requested from Tideway	None

Item 3	Notes for the record
Applicant Reference	The Panel considered information pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-721586 .
Relevant Tideway site	Kirtling Street
Decision	Requested mitigation was AWARDED IN PART
Details of the award	The Panel is aware of the situation at this building and the extent to which noise from the muck bin area affects residents. Accordingly, the Panel awards the cost of an air conditioning/cooling system in line with other awards at this building.

	<p>No award for cleaning is made as the ICP is of the view that dust migration from the site is sufficiently mitigated so as to not result in significant levels of dust deposition occurring from the site.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/3687/guidelines-for-implementation-of-icp-decisions_oct-2019.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 4	Notes for the record
Applicant Reference	The Panel considered information pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-721585
Relevant Tideway site	Putney Bridge
Decision	The requested business loss compensation was.
Details of the award	<p>Tideway had received the forensic accountants report and the Compensation Specialists have both reviewed the report. The Panel has determined that the conclusion reached is consistent with the methodology used previously; the only real difference being that the assumed business rates reduction/refund has been deducted, correctly in the Panel's view. It is determined by the Panel that the recommendation of the award in the report is approved.</p> <p><u>For information</u></p> <p><i>The report's conclusion raises the COVID-19 issue and the next claim will presumably be for Q1 2020 which will include the last 10 days of March, when all restaurants were shut and this would obviously have had an impact on turnover etc, regardless of Tideway's activities. The COVID-19 effect is likely to be very much greater in Q2, possibly with the restaurant being closed for a significant part, or even the whole of the quarter. It will be important to ensure that Tideway does not compensate the claimant for losses that it would have suffered anyway and presumably for which it can claim government support.</i></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 5	Notes for the record
Applicant Reference	The Panel further considered information pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-721585 provided by Tideway in respect of proposed amendments to respite awards.
Relevant Tideway site	Various

Decision	The proposed amendments were accepted.
Details of the decision	<p>The Panel ratified the approach that had been put in place by Tideway to amend/extend the respite solutions for various on-going claimants in order to take into account the restrictions related to COVID-19 restrictions. Note that Item 2 of these Minutes amends the approach previously identified by Tideway in respect of one claimant.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions</u></p> <p><u>https://www.tideway.london/media/3687/guidelines-for-implementation-of-icp-decisions_oct-2019.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed

Date 28 May 2020

Graham Parry
Chair, Independent Compensation Panel