

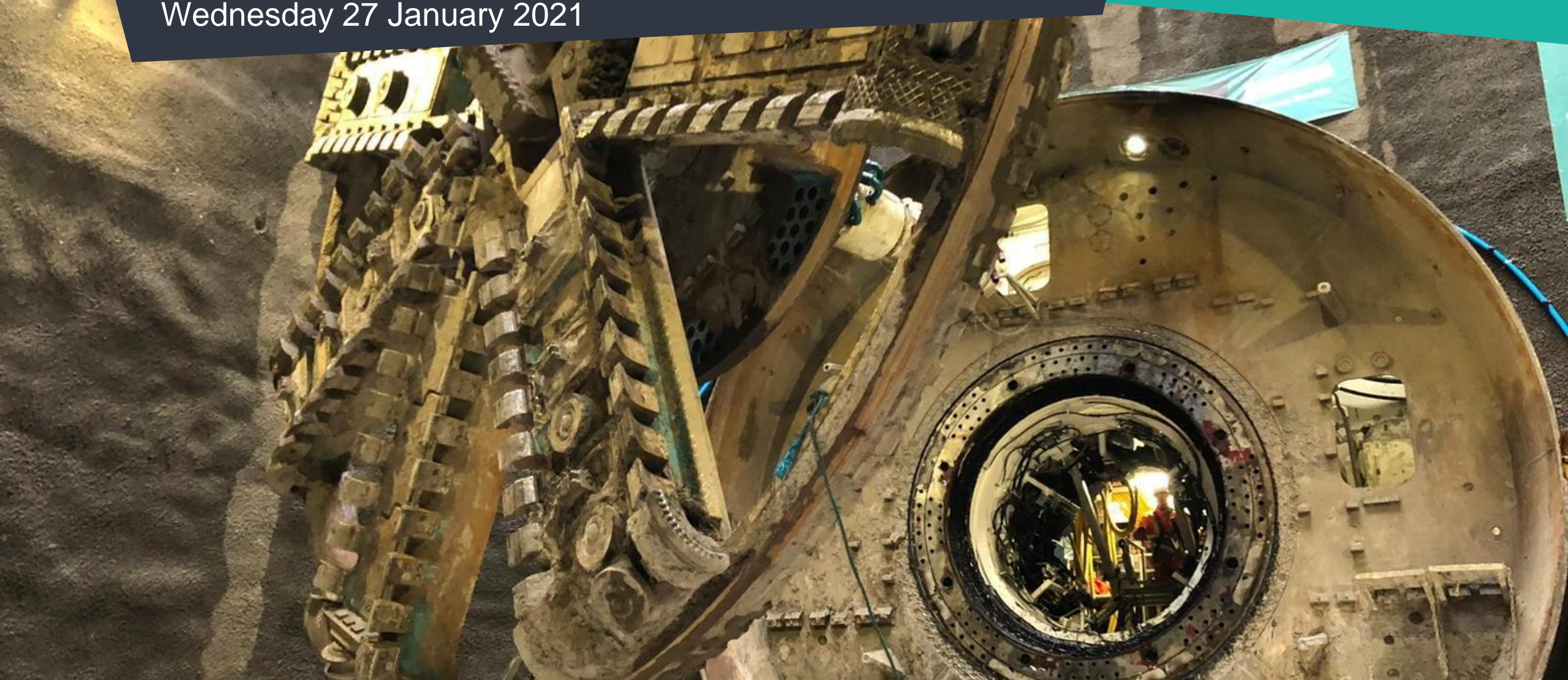
# ACTON STORM TANKS

Community Liaison Working Group

Wednesday 27 January 2021



Tideway



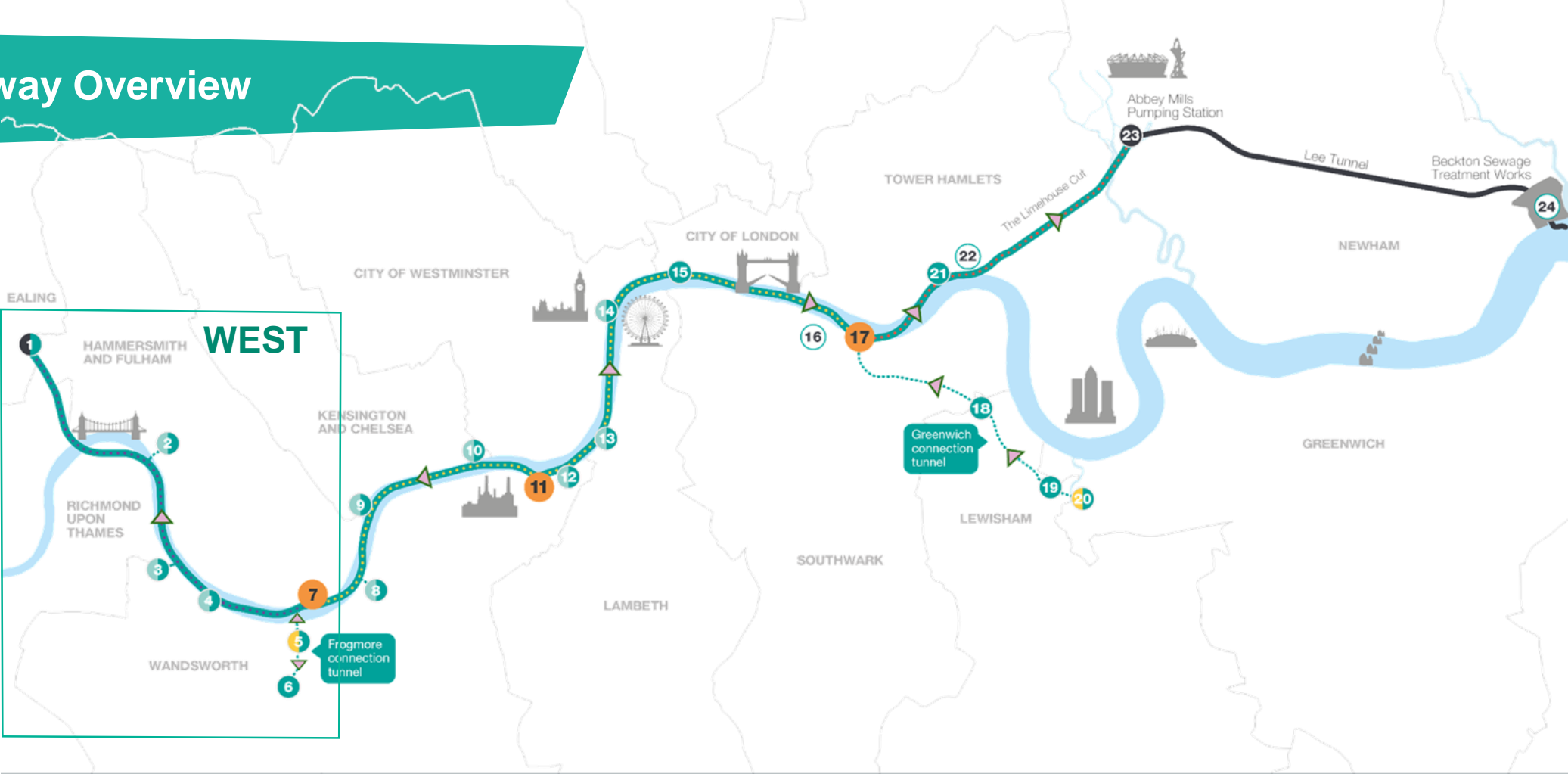


**WELCOME**

**Michelle Murphy, Sub Agent**



# Tideway Overview

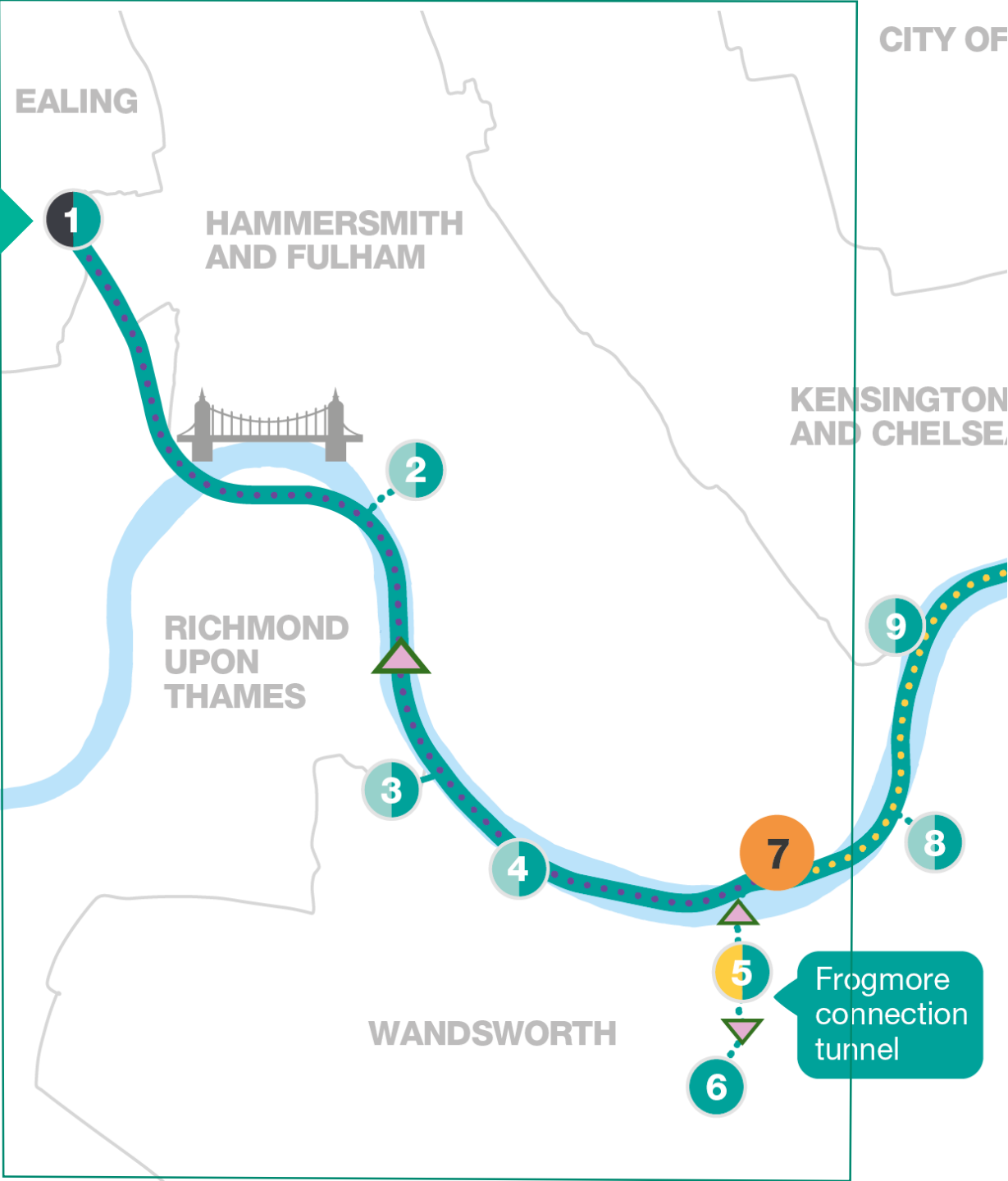


## Map key

- |   |  |  |   |  |
|---|--|--|---|--|
| <ul style="list-style-type: none"><li>● Main tunnel drive tunnel site</li><li>● Main tunnel reception site</li><li>● CSO site</li><li>● Short connection tunnel drive site</li><li>● Long connection tunnel drive site</li><li>○ System modifications</li></ul> | <ul style="list-style-type: none"><li>— Main tunnel</li><li>- - - Connection Tunnels</li><li>— Lee Tunnel</li><li>◀ Proposed drive direction</li><li>- - - West works site</li><li>- - - Central works sites</li><li>- - - East works site</li></ul> | <ul style="list-style-type: none"><li>1 Acton Storm Tanks</li><li>2 Hammersmith Pumping Station</li><li>3 Barn Elms</li><li>4 Putney Embankment Foreshore</li><li>5 Dormay Street</li><li>6 King George's Park</li><li>7 Carnwath Road Riverside</li><li>8 Falconbrook Pumping Station</li></ul> | <ul style="list-style-type: none"><li>9 Cremorne Wharf Depot</li><li>10 Chelsea Embankment Foreshore</li><li>11 Kirtling Street</li><li>12 Heathwall Pumping Station</li><li>13 Albert Embankment Foreshore</li><li>14 Victoria Embankment Foreshore</li><li>15 Blackfriars Bridge Foreshore</li><li>16 Shad Thames Pumping Station</li></ul> | <ul style="list-style-type: none"><li>17 Chambers Wharf</li><li>18 Earl Pumping Station</li><li>19 Deptford Church Street</li><li>20 Greenwich Pumping Station</li><li>21 King Edward Memorial Park Foreshore</li><li>22 Bekesbourne Street</li><li>23 Abbey Mills Pumping Station</li><li>24 Beckton Sewage Treatment Works</li></ul> |
|---|--|--|---|--|

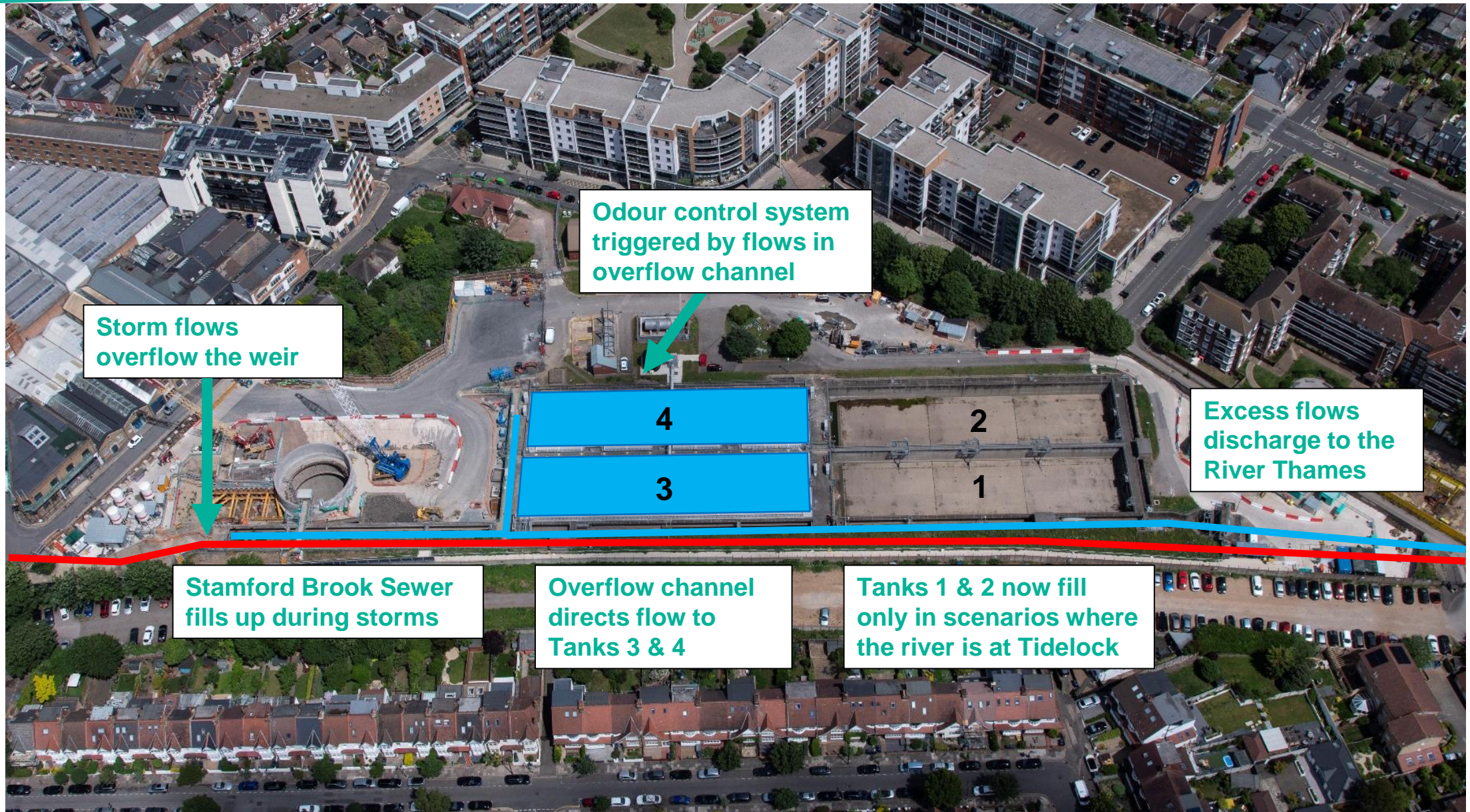
# Tideway West

Acton Storm Tanks



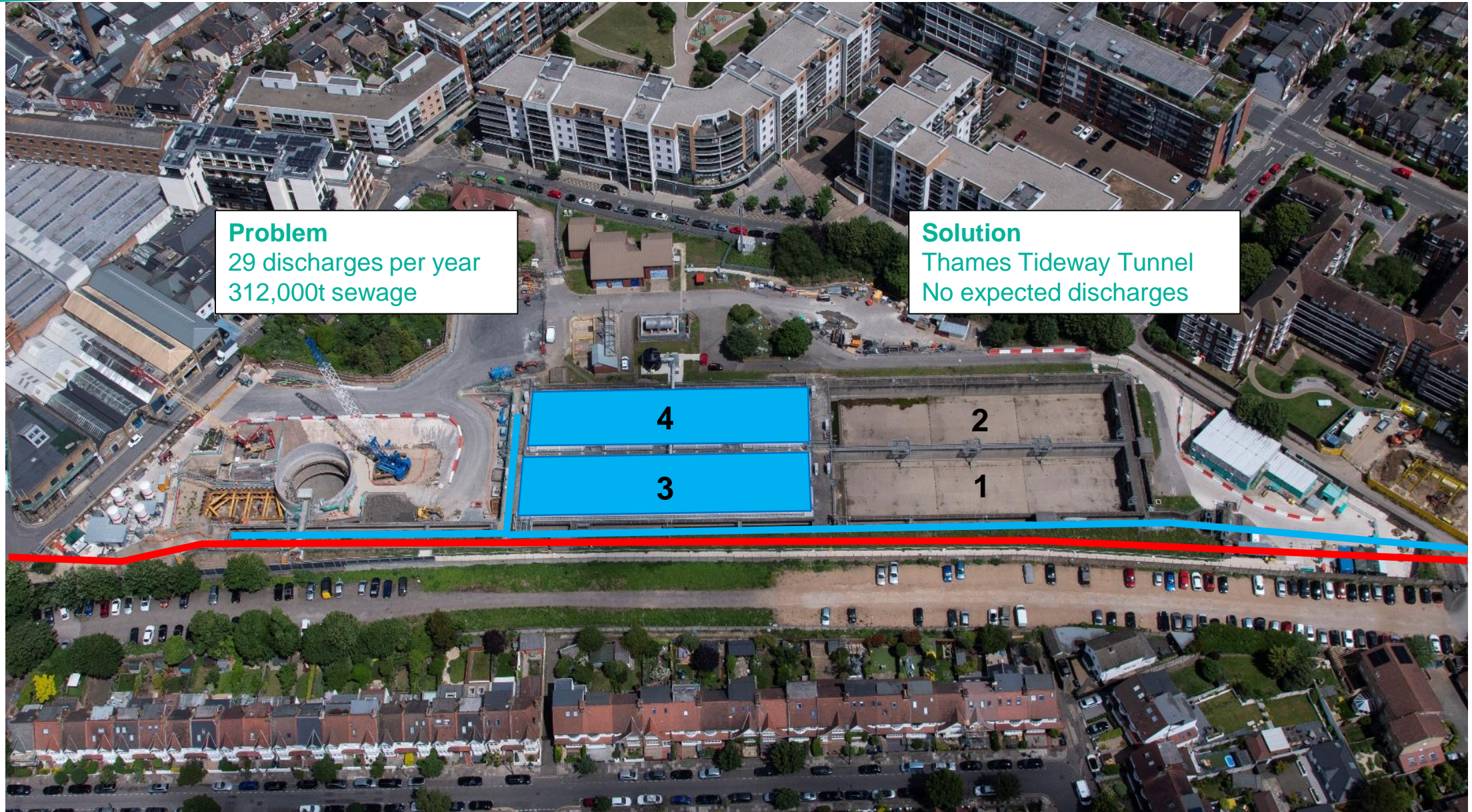


# Acton Storm Tanks





# Acton Storm Tanks



## Problem

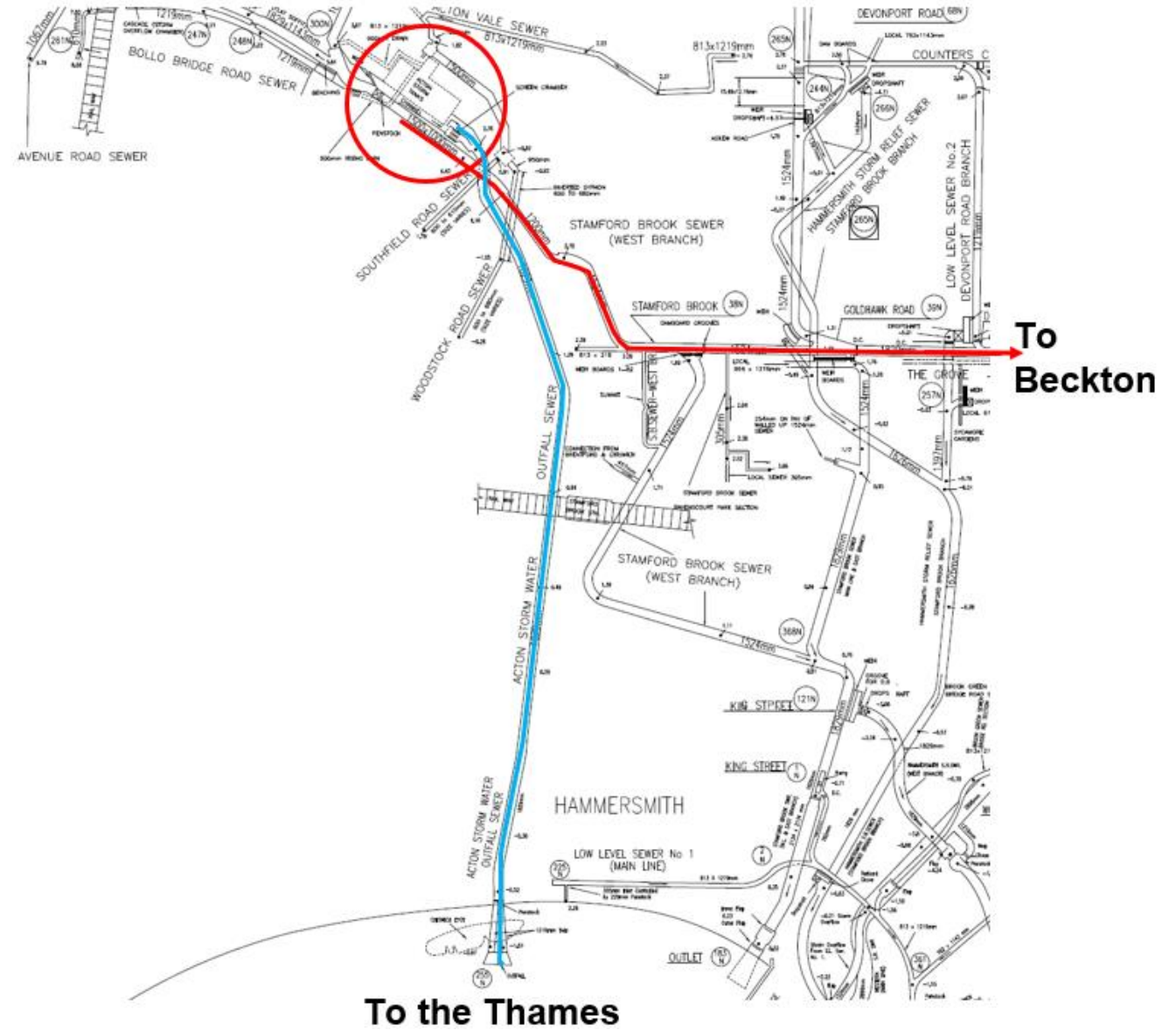
29 discharges per year  
312,000t sewage

## Solution

Thames Tideway Tunnel  
No expected discharges



## TWUL Network





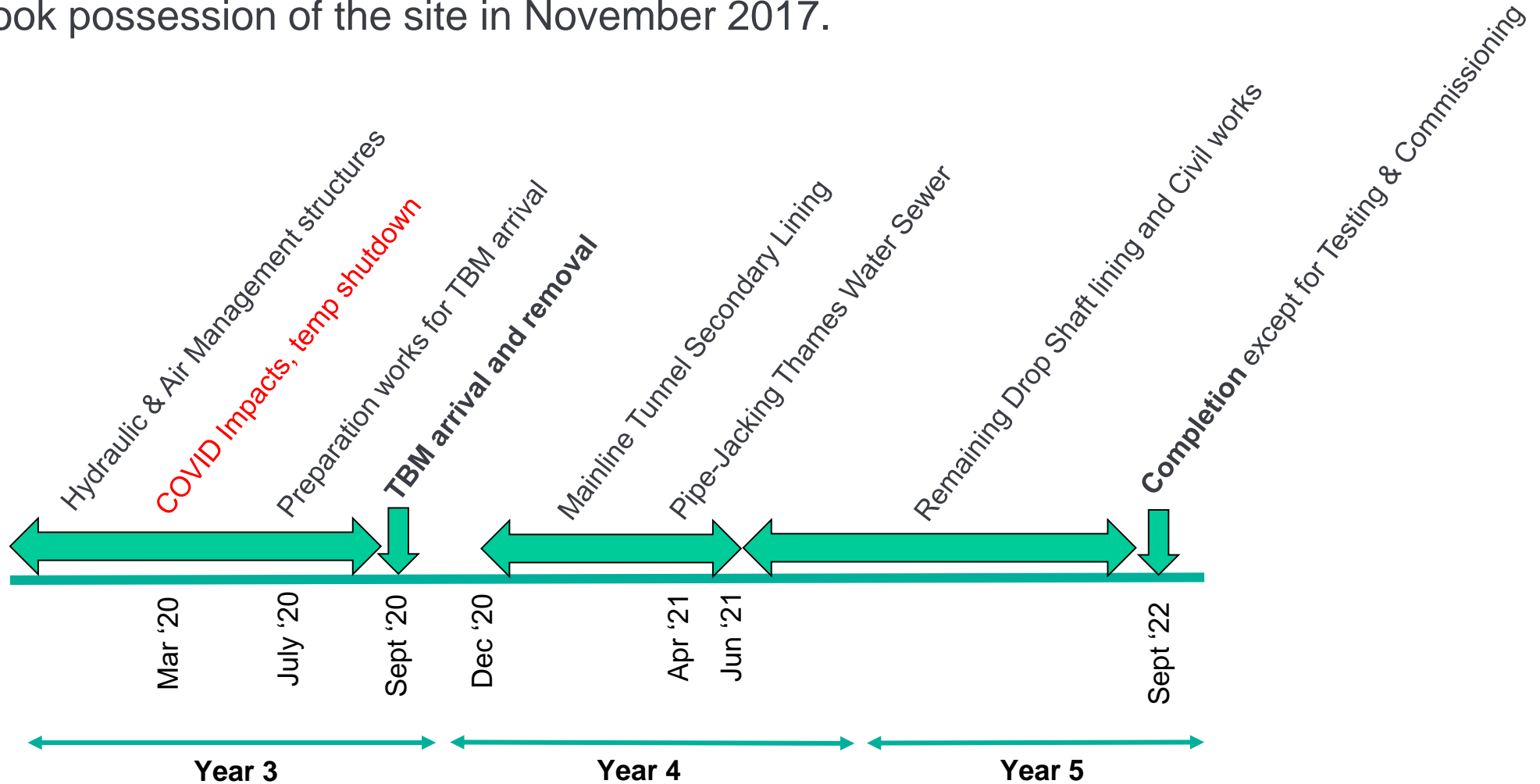
# What we are doing





# Timeline

- BMB took possession of the site in November 2017.

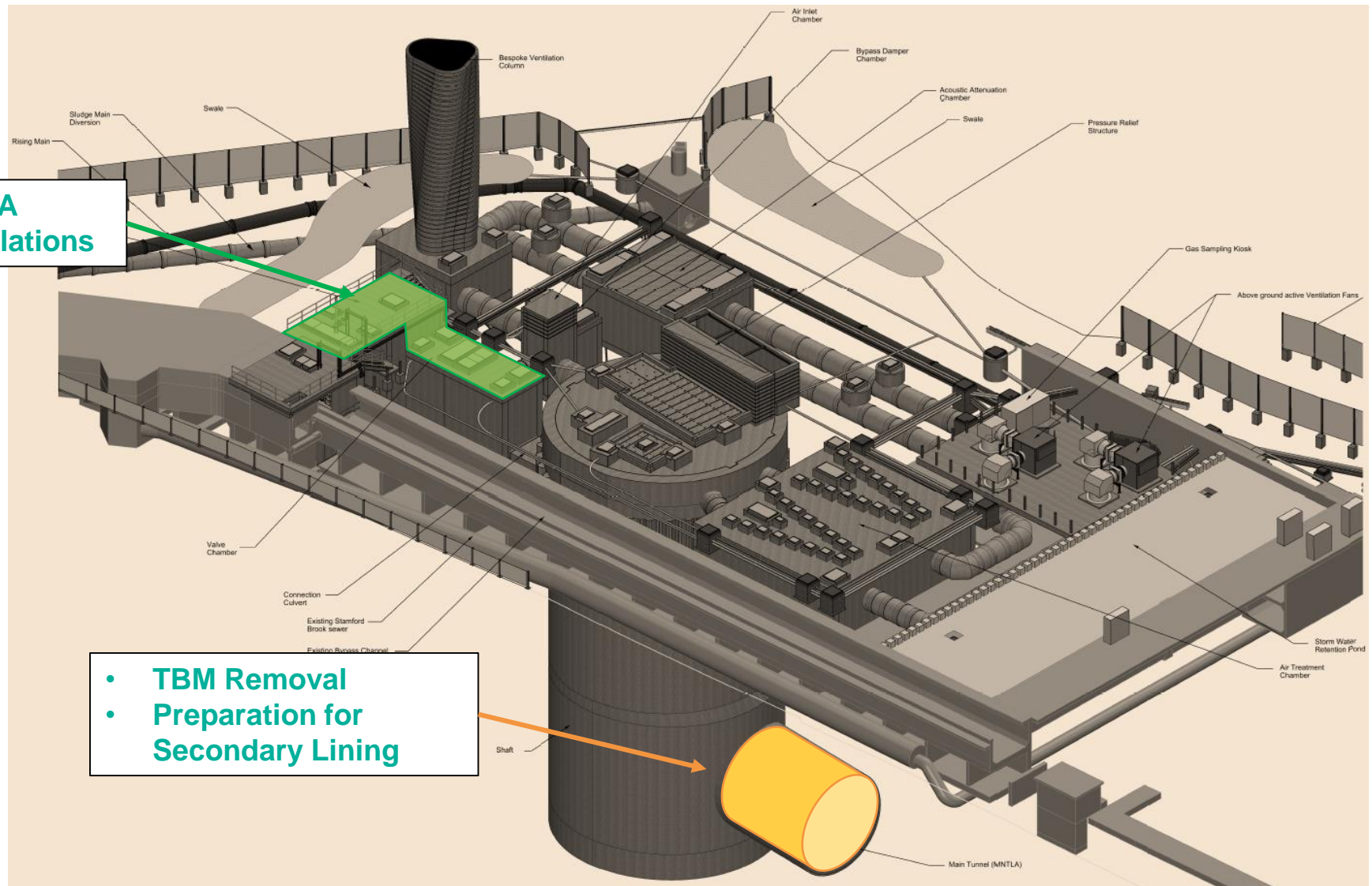




Last 4 months

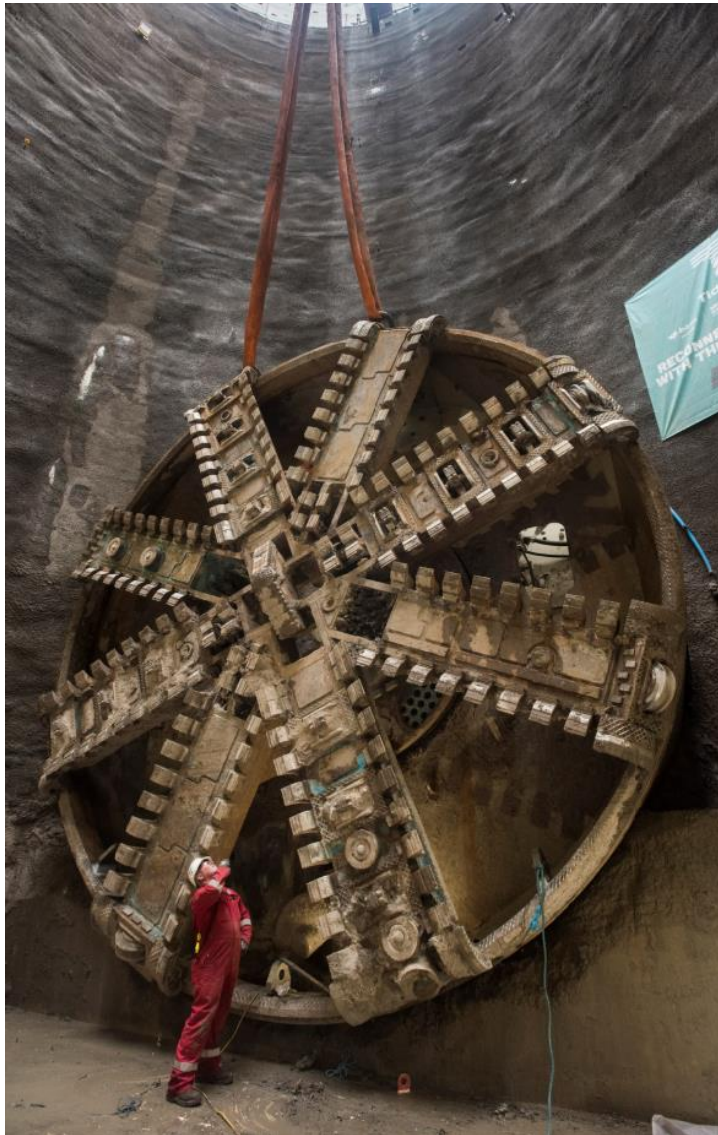
MEICA  
Installations

- TBM Removal
- Preparation for Secondary Lining



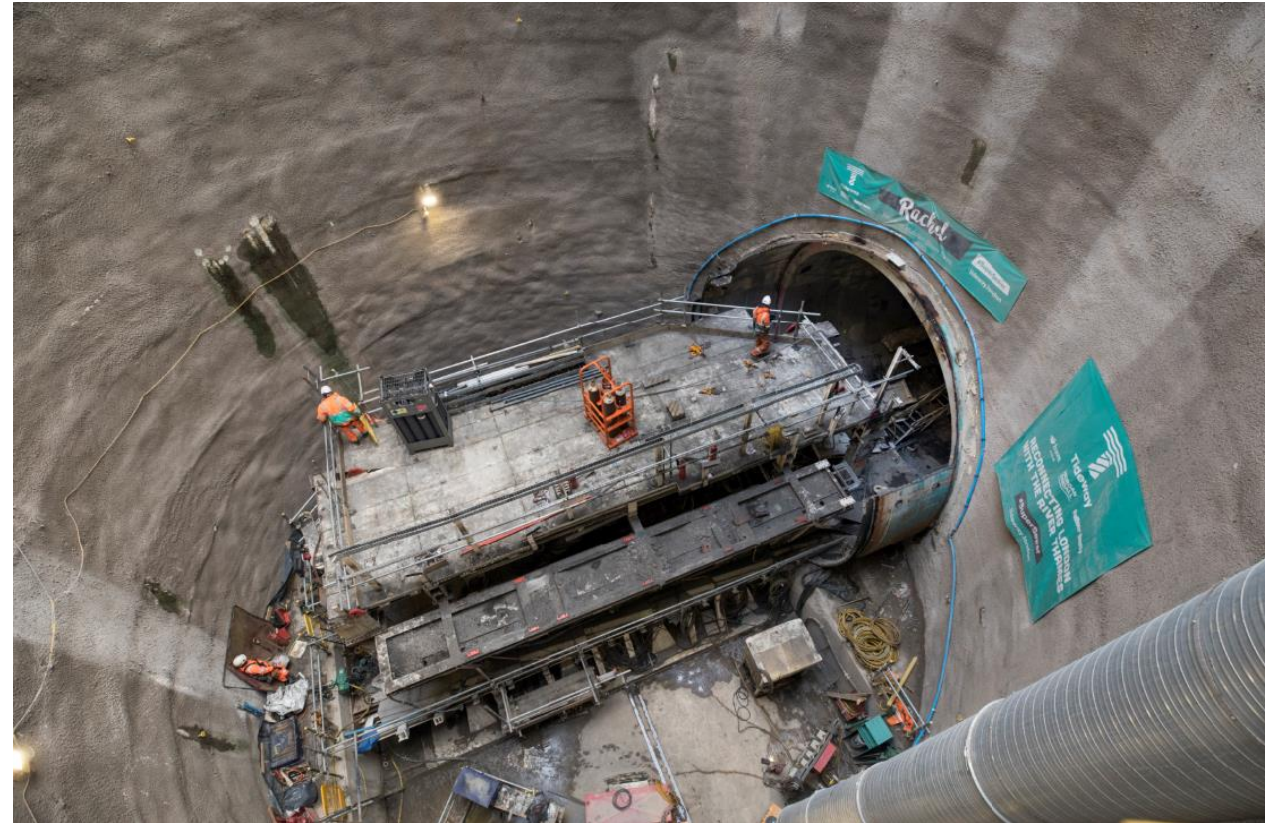
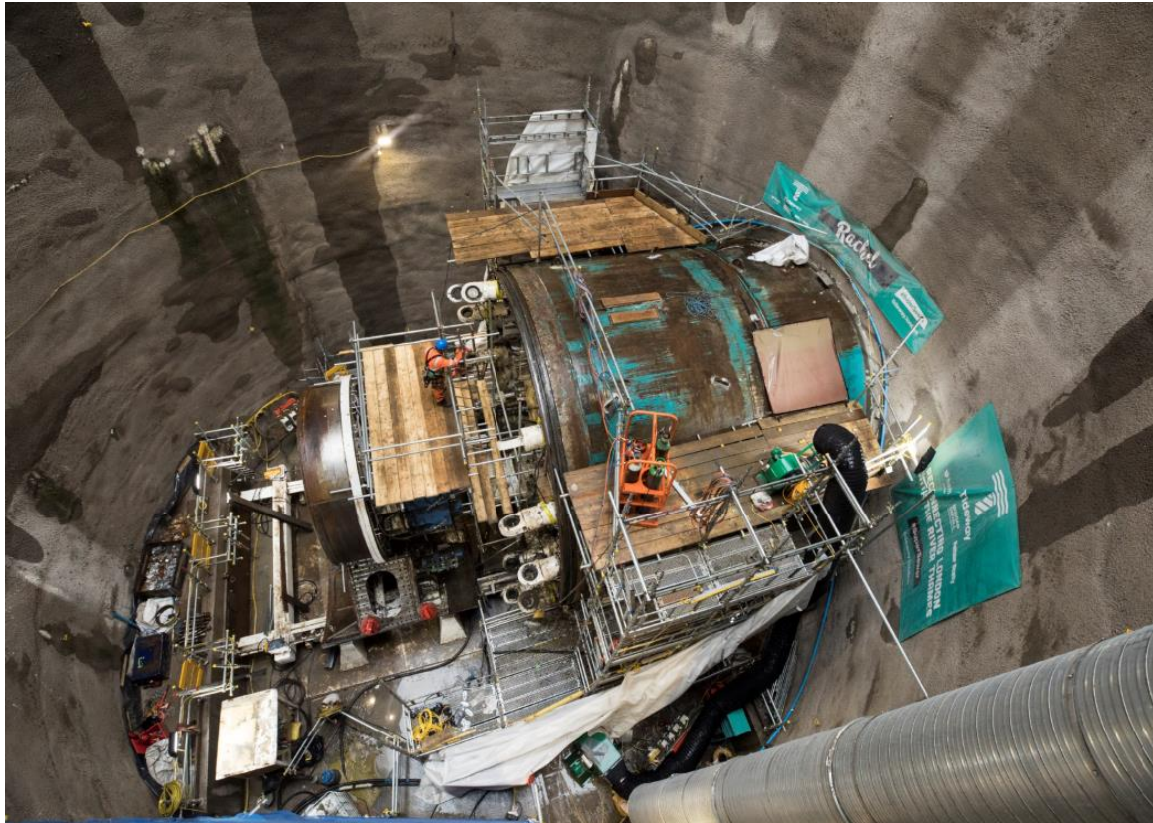


## October 2020 TBM Cutterhead Removal





## November 2020 Tail Can and Gantry Removal





December 2020  
Rail installation and MEICA





January 2021  
Secondary Lining Preparation





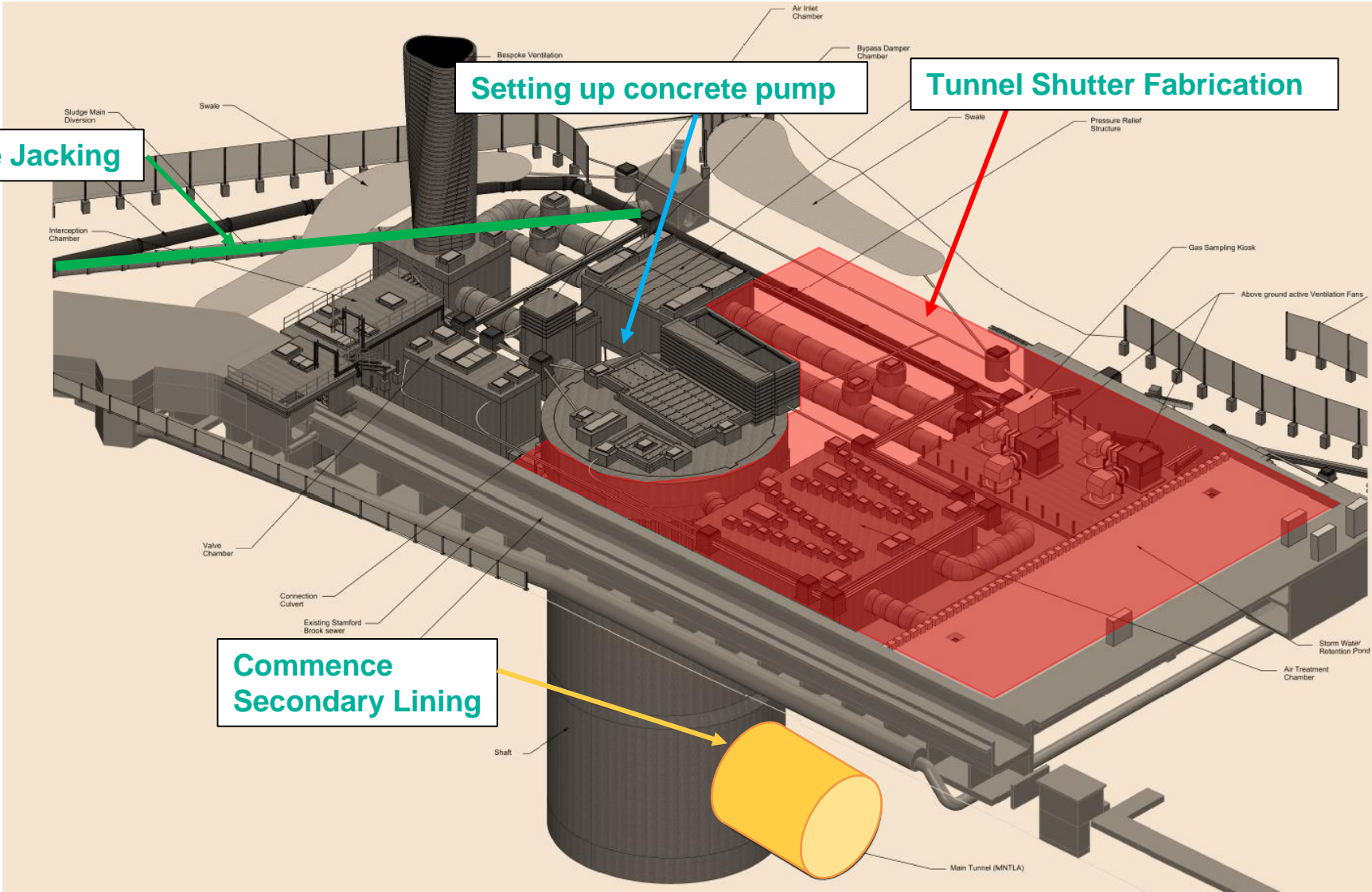
# Next 3 Months

Syphon Main Pipe Jacking

Setting up concrete pump

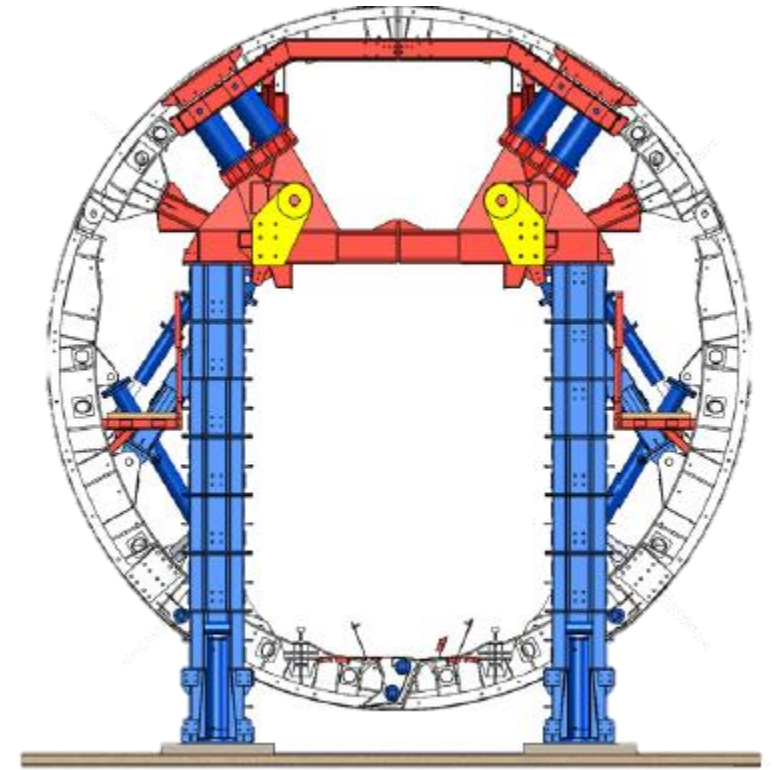
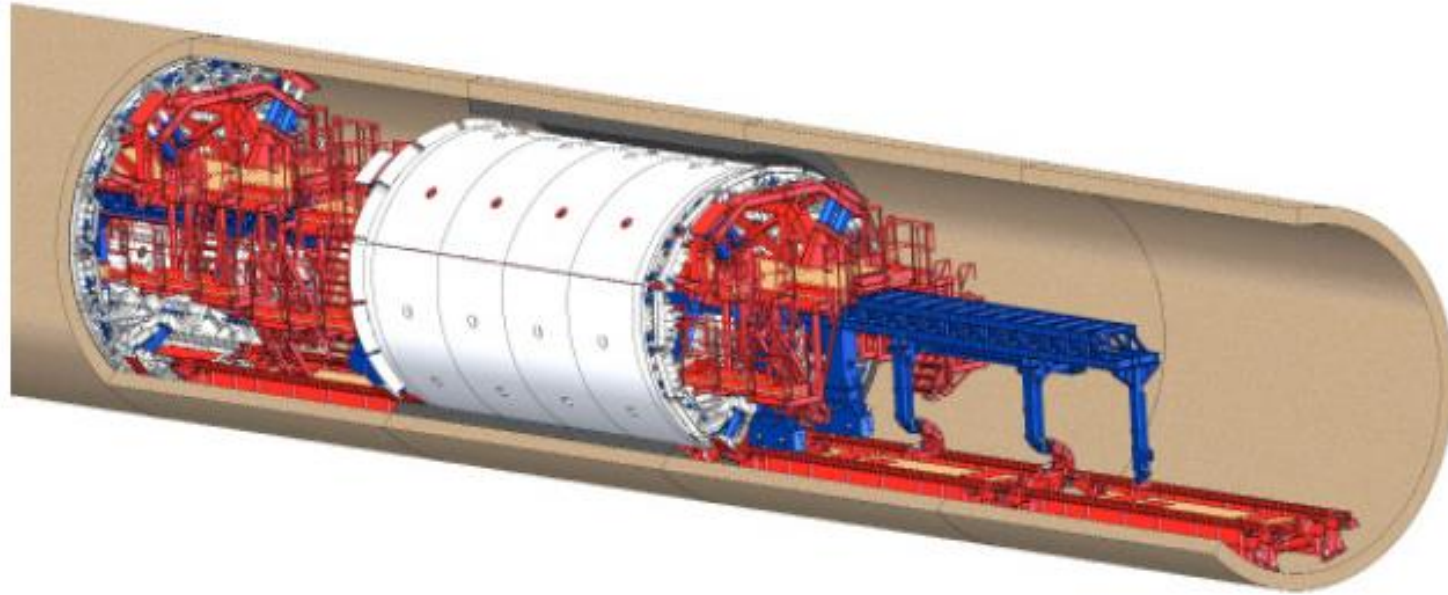
Tunnel Shutter Fabrication

Commence  
Secondary Lining





## Secondary Lining Operation Snapshot





# Landscaping

- Internal storm tanks landscaping design approved by the London Borough of Ealing in July 2019
- Advance tree planting at Warple Way
- Soft landscaping to be implemented along northern Canham Road boundary including native wildflower meadow planting and native tree species including oak, cherry, hornbeam and birch.







# **COMMUNITY ENGAGEMENT**

**Katie Ashton, Communications Manager**



## Community Engagement

6 x information sheets have been issued since the last meeting:

- 4 x abnormal load departures and parking suspension
- 1 x Christmas shutdown
- 1 x 2021 working arrangements and installation of temporary yellow lines

21 complaints have been received:

- 21 x noise
- 1 x lighting
- 1 x vibration
- 1 x odour

General enquiries have also been received including topics such as: the CLWG, parking suspension, tunnel route, settlement, TV signal and the project in general

All enquiries have been responded to within 24 hours (where possible) and if needed, in collaboration with Thames Water



**Tideway**

**Call:** 08000 30 80 80

**Email:** [helpdesk@tideway.london](mailto:helpdesk@tideway.london)

**Write to:** Freepost TIDEWAY



**0800 316 9800**

Available 24/7 to answer all enquiries & complaints related to the operations and maintenance of the site



## How To Make A Claim if Affected By Tideway's Work

### Who do I go to for advice?

Independent Advisory Service (IAS) Helpline for independent advice:

- 0800 917 8845 or [info@tidewayias.co.uk](mailto:info@tidewayias.co.uk)
- Tideway's Compensation Lead, Louise Walsh, for personal assistance and advice
  - Helpdesk: 08000 30 80 80 / [helpdesk@tideway.london](mailto:helpdesk@tideway.london) or
  - Direct: 07971 077165 / [louise.walsh@tideway.london](mailto:louise.walsh@tideway.london)

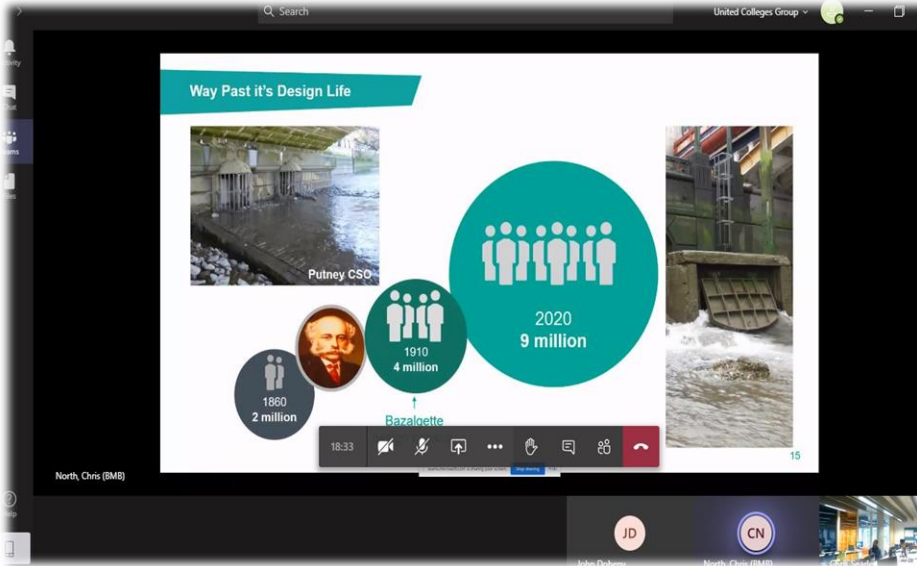
### How do I submit my claim?

Louise can submit your claim to the Independent Compensation Panel (ICP) on your behalf, or you can submit your claim direct to the ICP: [admin@tidewayicp.london](mailto:admin@tidewayicp.london)

The IAS can send you a claim form, or you can download the form off the Tideway website: [www.tideway.london/help-advice/compensation-information/Independent-Compensation-Panel](http://www.tideway.london/help-advice/compensation-information/Independent-Compensation-Panel)

# Community Investment

- Our community investment activities are continuing when we are able to undertake them safely
- Please contact us if you are aware of an opportunity or community group that we could help





## How To Stay Up To Date

### INFORMATION SHEET

Ref : 2140-TDWAY-TTUN-990-ZZ-Report-700004  
March 2020



#### Information Sheets

### ACTON STORM TANKS

Community Liaison Working Group  
Tuesday 4 February 2020



#### Community Liaison Working Group Meeting's



#### Quarterly Newsletter



#### Monthly 'Virtual Drop-In' Every First Tuesday

Follow us on social media:

[@TidewayLondon](https://www.instagram.com/tidewaylondon/)



[en-gb.facebook.com/TidewayLondon/](https://en-gb.facebook.com/TidewayLondon/)



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If you would like to be added to our mailing list for works updates/notifications, email [Helpdesk@Tideway.London](mailto:Helpdesk@Tideway.London)

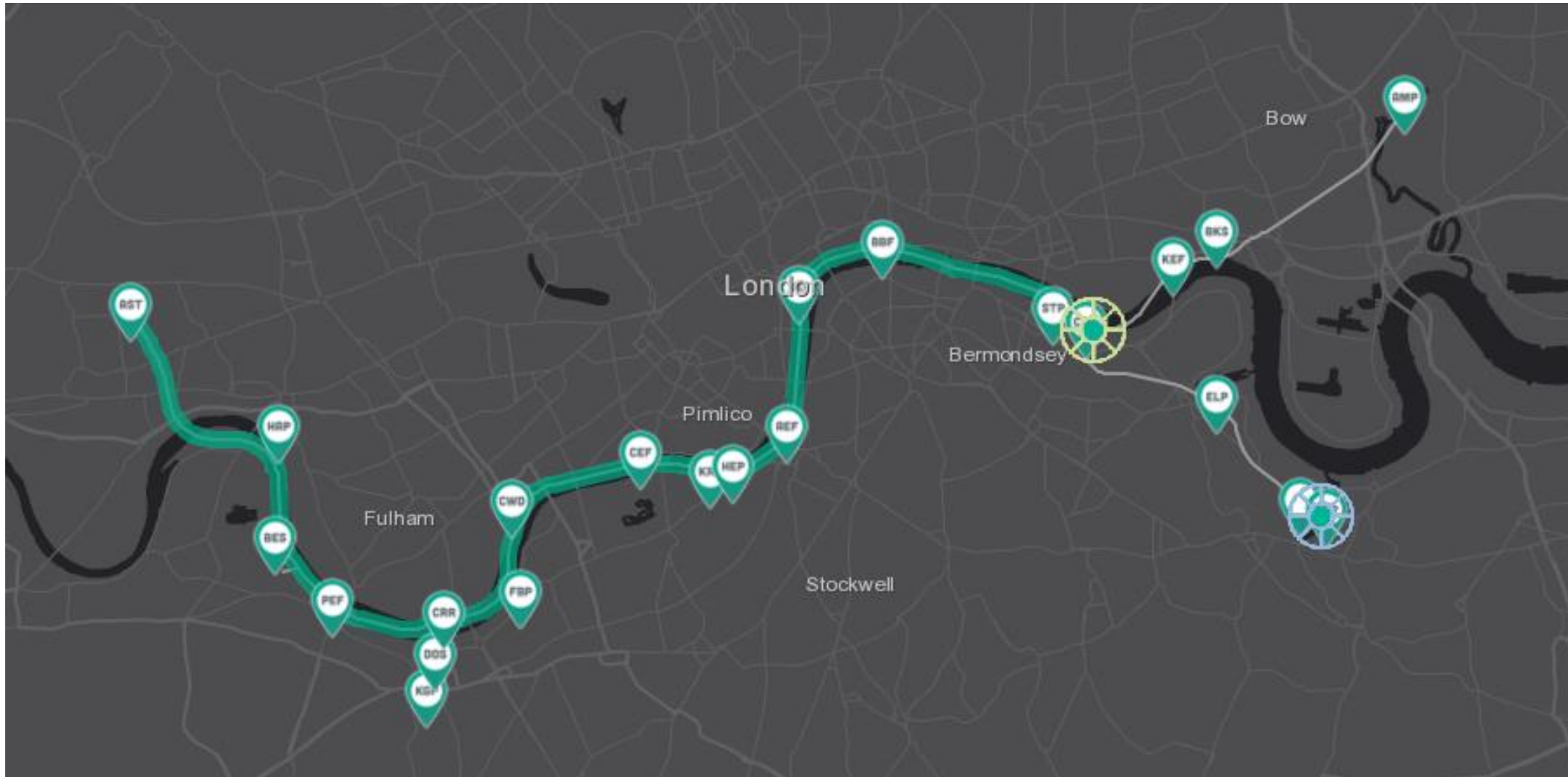
# **OVERALL PROJECT UPDATE**

**Andeep Gehlot, Communications Lead**



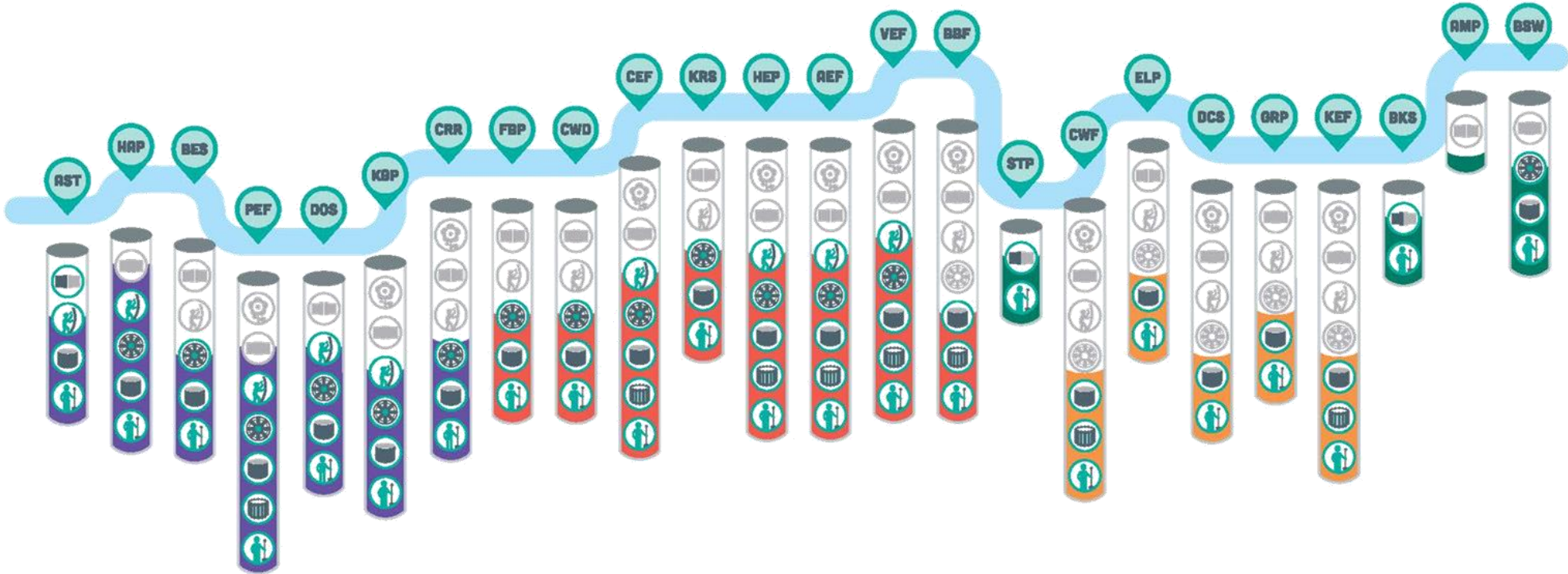
## Where is Rachel?

The Tideway TBM Tracker <https://www.tideway.london/tbm-tracker/>



# BUILDING THE SUPER SEWER

Autumn 2020



KEY

- Site Preparation
- Cofferdam Built
- Shaft Construction
- Tunnelling
- Secondary Lining
- Sewer Connections
- Public Realm

West Sites      Central Sites      East Sites      Thames Water Sites





**Tideway**

# **RECONNECTING LONDON WITH THE RIVER THAMES**

**#SuperSewer**

[www.tideway.london](http://www.tideway.london)