

# INDEPENDENT COMPENSATION PANEL

## MEETING #173 MINUTES

<b>Purpose:</b>	To determine medical and special case claims.
<b>Date and time:</b>	Tuesday 9 March 2021 – 1030hrs to 1130hrs
<b>Location:</b>	Video Conference
<b>Panel Members:</b>	Graham Parry (Chair) Phil Evans (Noise & Vibration) Stephen Stansfeld (Medical)
<b>Abbreviations:</b>	'Panel' means the Independent Compensation Panel 'Project' means Tideway 'ICC' means the Independent Complaints Commissioner for the Project 'TAP' means Trigger Action Plan
<b>Document Number:</b>	<b>2350-TDWAY-TTTUN-990-ZZ-ZZ-732885</b>

Item 1	Notes for the record
<b>Applicant Reference</b>	The Panel considered information pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-732889</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The claimant and family's circumstances and health issues are fully known to the Panel.</p> <p>Members of the Panel carried out an unannounced site visit on the 3<sup>rd</sup> February 2021 to determine the extent to which noise from the site would result in disturbance to occupiers of property in the immediate vicinity of the site. The Panel reviewed the most up to date noise data for January to March 2021 for the closest noise monitoring position.</p> <p>The Panel has considered the award with respect to what has been requested and all awards are made with respect to the individual requirements of the claimant and acknowledging the difficulties that result from lockdown particularly where respite has previously been awarded.</p> <p><b>The Panel's award included:</b></p> <ul style="list-style-type: none"> <li>• <b>The cost of four sets of noise cancelling headphones to a maximum cost £100/set.</b></li> </ul> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>

Further information required/actions arising	None
Information/action requested from Tideway	None

Item 2	Notes for the record
Applicant Reference	The Panel considered information pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-732888</b>
Relevant Tideway site	Chambers Wharf
Decision	<b>DEFERRED</b>
Details of the award	<p>The claimant's circumstances and previous health issues are known to the Panel. The Panel notes that an award of secondary glazing was previously made in 2017 although it understands that the secondary glazing and mechanical ventilation has not been installed to date. The Panel reviewed the videos provided by the claimant in order to endeavour to understand the nature of the noise disturbance that the claimant is experiencing.</p> <p>Members of the Panel carried out an unannounced site visit on the 3<sup>rd</sup> February 2021 to determine the extent to which noise from the site would result in disturbance to occupiers of property in the immediate vicinity of the site. The Panel reviewed the most up to date noise data for January to March 2021.</p> <p>The claimant has complained about noise, dust and lights pointing directly towards the property. A review of dust reports for the area does not indicate that there are elevated levels of dust.</p> <p><b>With respect to lighting impacts Tideway, has a separate procedure for light intrusion and the claimant should be contacted directly by Tideway's Compensation &amp; Mitigation Lead.</b></p> <p><b>The Panel does not consider that noise from the site is at such a level to result in the degree of disturbance that the claimant has identified; nevertheless, the Panel defers any potential award until such time as it has had an opportunity to visit the claimant's property.</b></p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
Further information required/actions arising	Site visit to claimant's property to be organised.
Information/action requested from Tideway	Tideway to implement their blackout blinds procedure

<b>ITEMS FOR DISCUSSION &amp; INFORMATION:</b>	
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<b>Lockdown Awards</b>	Where awards are made during lockdown these are made with the aim of assisting claimants during this existing period of lockdown and all awards are made with the same end date, regardless of when the claim comes before the Panel. In this respect all awards for takeaway meals, entertainment options etc. are due to cease on the 9 <sup>th</sup> May 2021.
<b>Requests for information</b>	<p>Where the Panel has requested information prior to an ICP Meeting, this is with the specific aim of fully understanding the personal circumstances of the claimant and also, importantly, the extent to which they are affected by noise or dust.</p> <p>It is unacceptable that contractors fail to provide information which has been requested in a timely manner.</p> <p>In the future, as and when Noise Reports become available, the ICP requires that they are made available to the Panel immediately. Additionally, the Panel anticipates that all other requests for information shall be expedited within one week.</p>
<b>Site visits</b>	The Panel will continue to make themselves available for site visits where it is safe to do so.

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed

Date 14 March 2021

**Graham Parry**  
*Chair, Independent Compensation Panel*