

INDEPENDENT COMPENSATION PANEL

MEETING #191 MINUTES

Purpose:	To determine medical, special cases and compensation claims.
Date and time:	Tuesday 26 October 2021 0830 – 0900- Compensation cases (via Microsoft Teams) 1000 - 1030 – Medical and Special cases (via Zoom)
Location:	Video Conference
Panel Members:	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise) Chris Kench & Richard Pugh (Compensation)
Abbreviations:	'Panel' means the Independent Compensation Panel 'Project' means Tideway 'ICC' means the Independent Complaints Commissioner for the Project 'Non-Stat Policy' means the Non-Statutory Off-site mitigation and compensation policy
Document Number:	2350-TDWAY-TTTUN-990-ZZ-ZZ-734538

Item 1	Notes for the record
Applicant Reference	The Panel considered information pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-734536 .
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	The Panel is not persuaded that the void periods were exceptional or as a result of Tideway works so makes no award in respect of these void periods. In respect of the loss of rent, the Panel makes an award for the period from 20 April 2019 to 31 August 2022. <u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u> <u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 2	Notes for the record
Applicant Reference	The Panel considered an email from the claimant dated 15 October 2021 (information pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-734548) which included an audio file

Relevant Tideway site	Earl Pumping Station
Decision	PART AWARDED
Details of the award	<p>The claimant has appealed directly to the ICP the previous decision of the ICP (meeting #190) as he considers that the respite which was offered is an inadequate recompense for the disturbance that he has suffered.</p> <p>The Panel members reviewed the audio provided by the claimant and noted that construction activities appeared to be very noticeable from the balcony of the claimant's property.</p> <p>The Panel previously considered whether there was an opportunity to award the initial costs related to the Government Mobility allowance scheme; however, the Panel determined that such a payment was not awardable. The Panel has considered this point further and regrets that the response remains the same as the previous decision.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions-feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	Home visit if considered helpful by the claimant.

Item 3	Notes for the record
Applicant Reference	The Panel considered an email from the claimant dated 18 October (information pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-734549).
Relevant Tideway site	Chambers Wharf
Decision	NOT AWARDED
Details of the award	<p>The claimant is again reporting fumes and dust and is appealing the previous decision not to grant respite over the October half-term period.</p> <p>The Panel considers that noise levels from the site are not particularly high although there will still be some events, i.e. abnormal load deliveries, which may result in disturbance from time to time.</p> <p>The Panel is aware that a specific noise problem and disturbance was occurring from the slurry pipe bridge; however, the cladding of the pipe bridge has resulted in the mitigation of noise from that particular source.</p> <p>The Panel has previously reviewed the Air Quality Reports for the area and notes that dust levels are significantly below the Air Quality Objectives.</p> <p>The Panel has also reviewed a number of videos made available to them by various residents in order to assist the Panel in its decision making.</p>

	<p>The ICP has determined that the previous decision of the Panel stands and therefore will not be making any amendment to the decisions reached at meeting #190 but offers to visit claimants at their properties to further investigate the apparent noise and dust issues.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	Arrange home visit if considered helpful by claimant.

Item 4	Notes for the record
Applicant Reference	The Panel initially considered information pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-734555 . Further video evidence was reviewed which was sent via email on 22 October 2021.
Relevant Tideway site	Chambers Wharf
Decision	NOT AWARDED
Details of the award	<p>The claimant is appealing the decision not to grant respite leave over the October half-term period.</p> <p>From the site visits carried out by Panel members, the Panel consider that noise levels from the site are not particularly high although there will still be some events, i.e. abnormal load deliveries, which may result in disturbance from time to time.</p> <p>The Panel is aware that a specific noise problem and disturbance was occurring from the slurry pipe bridge, however, the cladding of the pipe bridge has resulted in the mitigation of noise from that particular source.</p> <p>The Panel has previously reviewed the Air Quality Reports for the area and notes that dust levels are significantly below the Air Quality Objectives.</p> <p>The Panel has also reviewed a number of videos made available to them by various residents in order to assist the Panel in its decision making.</p> <p>The ICP has determined that the previous decision of the Panel stands and therefore will not be making any amendment to the decisions reached at meeting #190 but offers to visit claimants at their properties to further investigate the apparent noise and dust issues.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None

Information/action requested from Tideway	Arrange home visit if considered helpful by claimant.
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OTHER ITEMS FOR DISCUSSION	Notes for the record
<p>Noise issues experienced by two claimants at Chambers Wharf</p>	<p>Videos were submitted by a claimant on behalf of herself and a neighbour requesting that the previous decisions made (at meeting #190 on 12 October) should be reconsidered.</p> <p>From the site visits carried out by the Panel members, the Panel is aware that noise levels from the site are not particularly high although there will still be some events, i.e. abnormal load deliveries, which may result in disturbance from time to time.</p> <p>The Panel is aware that a specific noise problem and disturbance was occurring from the slurry pipe bridge; however, the cladding of the pipe bridge has apparently resulted in the mitigation of noise from that particular source.</p> <p>The Panel has reviewed the Air Quality Reports for the area and notes that dust levels are significantly below the Air Quality Objectives.</p> <p>The ICP has reconsidered the claims in the light of the most recent evidence and videos provided to the Panel and has decided not to alter the decisions reached at meeting #190. The Panel has offered to visit both claimants at their respective properties to further investigate the apparent noise and dust issues.</p>

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed

Date 29 October 2021

Graham Parry
Chair, Independent Compensation Panel