



MEETING MINUTES

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| Subject: | Cremorne Wharf Depot Community Liaison Working Group Meeting |
| Date and time: | Tuesday 9th November 2021, 6.30pm-8pm |
| Location: | Chelsea Academy, Lots Road |
| Chair and minute taker: | Chair – Alick Whitfield Minute taker – Katrina Kilkenny |

| Item | Topic | Lead |
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| 1 | Welcome and introductions | AW |
| 2 | Construction update and future works | TS |
| 3 | Environment update | JC |
| 4 | Community Engagement update | AW |
| 5 | Update from Thames Water | LW, DD |
| 6 | Any other business | All |

Chair:

- Alick Whitfield (AW), Community Relations Manager, FLO

Project staff – Tideway and FLO:

- Katrina Kilkenny, (KK), Engagement Manager, Tideway
- Jennifer Collier (JC), Environment Lead, FLO
- Toma Schonkeren (TS), Project Manager, FLO
- Connor Barron (CB), Project Manager, Tideway

Residents/Organisations:

- Demi Dean, (DD), Thames Water
- Luke Walsh, (LW), Thames Water


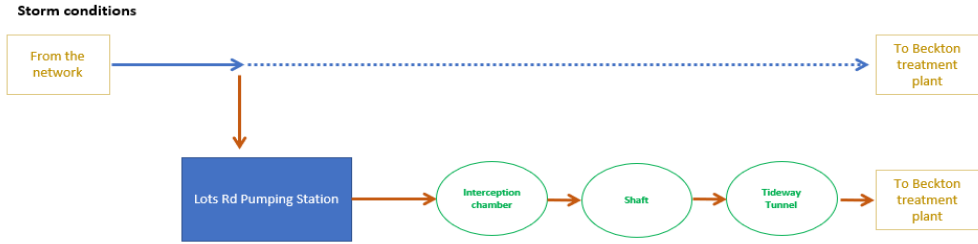
4 residents in attendance and 1 Councillor.

| | Item | Action |
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| 1.0 | Welcome and introductions AW welcomed the attendees and noted that this CLWG marks the first in-person CLWG held by Tideway since the start of the Covid pandemic. | |
| 2.0 | Construction Update and future works. Presentation provided by Toma Schonkeren (TS), Project Manager (Tideway/FLO) | |

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| 2.1 | <p>TS thanked residents for coming out and ran through progress made since the last CLWG in March 2021. The slide presentation features a series of photographs to demonstrate the points made.</p> | <p>Tideway</p> |
| 2.2 | <p>Connection Tunnels</p> <ul style="list-style-type: none"> The connection tunnel secondary lining was started in January and is now complete. It joins the CSO shaft to the main works tunnel. The connection tunnel is 147m in length, and the secondary lining involved a combination of more than 20 concrete pours. | |
| 2.3 | <p>CSO Shaft</p> <ul style="list-style-type: none"> Works are ongoing on the CSO shaft, which is roughly 45 metres in depth. It will take 24 concrete pours to complete and currently on pour 8. Vortex Segment 5 and 4 installed. The vortex segments are large stainless steel segments that control flow. Total concrete volume pouring required in shaft is 1189m³. | |
| 2.4 | <p>Interception chamber</p> <ul style="list-style-type: none"> The interception chamber is where the existing main sewer meets the Tideway project. A temporary diversion pipe has been created, which has been diverting flow out into the river, allowing the team to build the chamber around the sewer. It is a very narrow structure which multiple levels of orange props that hold back the wall as the team dig down. The second of three pour heights has recently been completed. | |
| 2.5 | <p>Reflecting on the images shown, a Cllr asked about Counters Creek in relation to the site. TS said that the Counters Creek sewer comes down between the boroughs, by the pumping station. Referring to the image shown on slide 3 of the presentation, the main tunnel goes down into the middle of the river. The project will divert flows from Counters Creek and push them into the interception chamber. LW explained that the scope of the project does not include doing anything with the rest of Counters Creek. TS suggested that an image could be circulated to demonstrate the site in relation to Counters Creek. Action 1</p> <p>Post meeting note: Aerial images included with minutes show the site in relation to Lots Road Pumping Station and Counters Creek Sewer. The sewer is beneath the jetty, running up Ashburnham Road.</p> | |
| 2.6 | <p>Upcoming works into Spring 2022 - TS ran through works to be completed over the next six months.</p> | |
| 2.7 | <p>De-aeration Chamber</p> <ul style="list-style-type: none"> Work commencing in January 2022. | |
| 2.8 | <p>A resident asked for more information around what the de-aeration chamber actually does. CN said that the de-aeration chamber provides pressure balance of the system. The flow is restricted, so any air that does get released into the atmosphere goes through the air treatment chamber.</p> | |

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| 2.9 | A resident asked if the de-aeration chamber would have an impact on odour, and CN confirmed that it would. Odours arising from discharge into the river will be significantly reduced by the Tideway project. | |
| 2.10 | <p>A resident asked whether this will help with the smell from the road. TS said that the road is not within the scope of the project, as Tideway is focused on the river. LW asked whether there is a drain that is constantly giving off an odour, and the resident confirmed that the smell seems to be coming up through the roads rather than a particular drain. Another resident said that the odour seems to be worse in hot weather. The resident said that Thames Water has been good at attending to the issue when it happens, but it would be great if an ongoing investigation can take place to prevent it in the future. DD said that she will talk to the team at Thames Water to investigate. Action 2</p> <p>Post meeting note: It has been requested that the Counters Creek sewer is inspected again in the new year. If there are any issues in the meantime please contact demi.dean@thameswater.co.uk</p> | Thames Water |
| 2.11 | A resident mentioned the new developments being built around Lots Road and asked whether the sewer works are going to take these into account. JC said that as part of planning conditions for any development, RBKC will have a planning portal and each development will have had to submit documents to show what they are considering in terms of planning risk, showing consideration towards flood risk, suds and site draining. AW suggested that it would be best to pass this concern onto RBKC. Action 3 | Tideway |
| 2.12 | A resident raised the point that people have been displaced in the borough, and asked whether that is being looked at. LW and DD confirmed that this is not in scope for the Tideway project. | |
| 2.13 | A resident asked whether there are any options to enhance the Tideway project in relation to climate change. JC said that the design life of the tunnel has taken climate change challenges into account. AW pointed out that Beckton Sewage Treatment Plant has been trebled in size since Tideway started works, so it is now capable of taking so much more sewage. | |
| 2.14 | <p>Fender Pipe Removal Works</p> <ul style="list-style-type: none"> • Removal of 2 no. steel temporary fenders in February 2022 • Campshed remains | |
| 2.15 | <p>MEICA Installation Interception Chamber</p> <ul style="list-style-type: none"> • Penstock Installation February 2022 • Flap Valve Chamber Works • Air Treatment Chamber Works Filter install March 2022 | |
| 2.16 | A Cllr asked whether the jetty disappears once the project is complete. TS confirmed that the jetty stays. It is not in Tideway's scope to do anything with the jetty | |
| 2.17 | The Cllr asked how much of the site Tideway will require access to and what will be there. TS said that there will be a series of manhole covers, and there is a management and maintenance plan for occasional access. CB added that the earliest maintenance is 10 years after commissioning. | |

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| <p>2.18</p> <p>2.19</p> <p>2.20</p> <p>2.21</p> <p>2.22</p> | <p>The Cllr asked what the timescale is for completion. TS confirmed that for this particular site completion is scheduled for February 2023. For the project as a whole, it is Spring 2025.</p> <p>A resident asked why there is a taper. TS said that this is just down to the design and nature of this particular site, and noted that number of other sites have this too. CB added that it is linked to the size of the shaft.</p> <p>A resident asked about communication with JRL Group and the parking situation, noting that it continues to cause disruption. TS confirmed that he is in regular communication with the operations manager at JRL and will take it up with them again in a meeting. Action 4</p> <p>Post meeting note: Meeting arranged with JRL in November 21 to discuss double parking on Lots Road.</p> <p>A resident asked if there were plans to put in CCTV. TS confirmed that we have CCTV cameras for our own site security.</p> <p>A resident asked about the ending of the project and whether there would be much disruptive works involved. TS said that a great deal of the heavy civils work has been completed already, but when there is upcoming noisy works the residents will be informed. TS noted a few key upcoming works that would count as abnormal and require lorry transport: penstock gates arriving in early 2022, a crane leaving in the middle of 2022 and another crane leaving towards the end of 2022.</p> | <p>Tideway</p> |
| <p>3.0</p> <p>3.1</p> <p>3.2</p> <p>3.3</p> | <p>Environment Update presented by Jennifer Collier (JC), Environment Lead (Tideway/FLO).</p> <ul style="list-style-type: none"> • Still have a regular road sweeper when needed. • Spraying down works when needed • Daily activity briefing highlighting measures in place • Acoustic blankets installed around areas identified as potentially causing some disturbance – e.g. generators • 24/7 helpline for residents who are disturbed • Lights on site turned away from residents when safe to do so <p>JC confirmed that there have been no air quality exceedances since the last meeting, and one noise exceedance caused by break out adjacent to the noise monitor on 16 October 2021.</p> <p>A resident asked whether any noise disruption will arise from generator coming in. TS said that there will be no noise disruption relating to this. The noisiest work will be breaking out and removing concrete slabs to facilitate putting in new slabs. This will be carried out during the day, and residents will be informed when this happens.</p> | |
| <p>4.0</p> <p>4.1</p> | <p>Community relations update by Alick Whitfield (AW), Community Relations Manager, Tideway/FLO</p> <ul style="list-style-type: none"> • There has been 10 complaints and enquiries regarding the site since March 2021. 3 of these were complaints and related largely to steel cutting earlier in the year which the team were able to address quickly. • Recent volunteering work has included a litter pick along Lots Road. The team hope to take part in London in Bloom next year. | |

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| <p>4.2</p> <p>4.3</p> | <ul style="list-style-type: none"> The pandemic has restricted many of the things the team have been able to get involved in within the community, but there is hope to pick up some of the plans that were curtailed. <p>A resident asked whether any litter picks are being carried out along the actual shore. AW confirmed that the team has been taking part in these.</p> <p>A Cllr mentioned that they would be interested in knowing more about apprenticeship and graduate programmes that Tideway and FLO are involved in, and AW said that this information can be shared directly. Action 5</p> | <p>Tideway</p> |
| <p>5.0</p> <p>5.1</p> <p>5.2</p> <p>5.3</p> | <p>Update from Thames Water, presented by Luke Walsh (LW), Tideway - DD noted that in the previous meeting there was an action for Thames Water to provide an update on the future of the site, and so Thames Water representatives have attended the meeting in order to provide this update.</p> <p>LW talked through existing pump station operation compared to future pump station operation once the Thames Tideway Tunnel is complete.</p> <ul style="list-style-type: none"> Currently during storm conditions, the sewer overflow goes via the Lots Road Pumping Station to the river.  <ul style="list-style-type: none"> Once the Tideway Tunnel is in operation, in storm conditions the sewer overflow will travel via Lots Road Pumping Station through the Interception chamber, shaft and Tideway Tunnel to Beckon treatment plant.  <p>A resident noted plans to change to electric pumps and asked whether this will be quieter. LW confirmed that the electric pumps will be quieter than the current diesel pumps. This change will take place towards the end of next year.</p> <p>A Cllr asked whether the pumps will still be inside the Pumping Station once they are electrified. LW confirmed that they will still be inside the Pumping Station and as the building is a listed building any changes to the building itself will be minimal.</p> | |

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| 5.4 | A resident asked about plans for ventilation and any odour from vents. TS confirmed that the signature ventilation column will be installed as part of Tideway's public art programme for London. The air will go through a series of carbon filters, which will remove any odour. | Thames Water |
| 5.5 | A resident asked whether it makes sense to get a FLIP installed if living in a ground floor flat. LW said that he would take that away and talk to a colleague to find out the best advice. Action 6 Post meeting note: FLIPs are installed on a case by case basis where TWUL see this as the best solution to a sewer flooding issue. The best option is to fill in a sewer flooding questionnaire available on this link: https://www.thameswater.co.uk/help/emergencies/flooding . Please contact demi.dean@thameswater.co.uk if you have any more questions on this topic. | |
| 6.0 | AW asked if there are any further questions and the attendees confirmed that there were not. AW closed the meeting, thanked residents and staff for attending, and confirmed that Tideway will pick up the points raised and get the presentation and minutes out shortly. Action 7 | |
| | | Tideway |

Actions Register:

| Meeting Date | Item | Action | Responsibility | Status |
|--------------|------|---|----------------|---|
| 09/11/2021 | 2.5 | Action 1: Circulate image to show site in relation to Counters Creek | Tideway | Closed – images circulated with minutes |
| 09/11/2021 | 2.10 | Action 2: Investigate odour issues to see if they can be prevented in future | Thames Water | Open |
| 09/11/2021 | 2.11 | Action 3: Pass concern onto RBKC regarding new developments and increased sewage | Tideway | Open |
| 09/11/2021 | 2.20 | Action 4: Arrange meeting with JRL Group regarding parking situation | Tideway | Closed – meeting arranged November 21. |
| 09/11/2021 | 4.3 | Action 5: Share apprenticeship and graduate programme information. | Tideway | Open |
| 09/11/2021 | 5.5 | Action 6: Find out the best advice regarding flips and ground floor flats, and pass onto resident | Thames Water | Closed |
| 09/11/2021 | 6.0 | Action 7: Circulate presentation and minutes | Tideway | Closed |