INDEPENDENT COMPENSATION PANEL MEETING #197 MINUTES

| Purpose: | To determine medical, special cases and compensation claims. |
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| | Tuesday 8 February 2022 |
| Date and time: | 1015 - 1045 – Compensation cases (via Microsoft Teams) |
| | 1045 - 1200 – Medical & Special cases (via Zoom) |
| Location: | Video Conference |
| | Graham Parry (Chair) |
| Panel Members: | Stephen Stansfeld (Medical) |
| | Phil Evans (Noise) |
| | Chris Kench & Richard Pugh (Compensation) |
| | 'Panel' means the Independent Compensation Panel |
| | 'Project' means Tideway |
| Abbreviations: | 'ICC' means the Independent Complaints Commissioner for the Project 'Non-Stat Policy' means the Non-Statutory Off-site mitigation and compensation policy |
| Document Number: | 2350-TDWAY-TTTUN-990-ZZ-ZZ-735083 |

| Item 1 | Notes for the record |
|-----------------------|--|
| Applicant Reference | The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-735075 |
| Relevant Tideway site | Greenwich Pumping Station |
| Decision | DEFERRED |
| Details of the award | Further to meeting #196 held on 1 February 2022, the claim for lost income from the lodger was considered again by the Panel including the compensation experts. The claim was supported by very limited information with respect to any efforts to market the room other than an email from the previous lodger and an email from a prospective lodger identifying why they had decided not to move into the property. The Panel would expect to see as a minimum that the property has been marketed and any reductions in rent in order to mitigate any losses. |
| | It remains the case, however, that the Panel is seeking a home visit to the claimant's property and any claim is deferred until that visit has been made. |
| | All awards are subject to Tideway's Guidelines for Implementation of ICP decisions. |
| | https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf |



| Further information required/actions arising | None |
|--|----------------------------|
| Information/action requested from Tideway | Home visit to be arranged. |

| Item 2 | Notes for the record |
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| Applicant Reference | The Panel considered information pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-735086 |
| Relevant Tideway site | Earl Pumping Station |
| Decision | PART AWARDED |
| Details of the award | The claimant is reporting noise, 'toxic smoke' and dust from the site. They have to keep the windows open so as to keep a reasonable temperature in the flat and are thus exposed to dust and noise. The claimant reports that the noise also makes it difficult to get their babies to sleep. |
| | The Panel noted the location of the property. Recent dust monitoring for the site area does not indicate high levels of dust in the vicinity of the site nor would dust from the site be expected at the elevated position of the property. |
| | Taking a very precautionary approach, the Panel has decided to award a portable air conditioner and the electricity costs for one year. The award is intended to obviate the need to open windows during the summer period thus reducing the impacts of noise and any potential dust. An air purifier is not awarded as the Panel does not consider that dust from the site is at a level which would result in health issues. |
| | All awards are subject to Tideway's Guidelines for Implementation of ICP decisions. |
| | https://www.tideway.london/media/4138/guidelines-for- implementation-of-icp-decisions feb-2020.pdf |
| Further information required/actions arising | None |
| Information/action requested from Tideway | None |

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed Date 22 February 2022

Graham Parry

Chair, Independent Compensation Panel

