

INDEPENDENT COMPENSATION PANEL

MEETING #215 MINUTES

Purpose:	To determine medical, special cases and compensation claims.
Date and time:	Monday 12 September 2022 – 1000hrs to 1100hrs
Location:	Audio Conference via Zoom
Panel Members:	Graham Parry (Chair) Aurelia Richards (Medical) Phil Evans (Noise)
Abbreviations:	'Panel' means the Independent Compensation Panel 'Project' means Tideway 'ICC' means the Independent Complaints Commissioner for the Project 'Non-Stat Policy' means the Non-Statutory Off-site mitigation and compensation policy
Document Number:	2350-TDWAY-TTTUN-990-ZZ-ZZ-735637

Item 1	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-735631
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The Panel is aware of previous claims made by the family.</p> <p>The claimants personal and health issues are fully known by the Panel. The claimant is requesting a respite break for the family although she has not been specific as to what she is seeking.</p> <p>The Panel note that none of the reported works would appear to be particularly noisy and the property benefits from the substantial barrier effects provided by the site offices and hence noise levels from the site alone at this property should be relatively low.</p> <p>The Panel has decided to take a very precautionary approach, noting the health issues of some of the family members and makes an award of respite at the standard cost for a period of 5 weeks. It should be noted that the award only applies to those members of the family over the age of one year who are resident at the property at the time of the award. This award is broadly in line with those made for other residents in Chambers Street.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>

Further information required/actions arising	None
Information/action requested from Tideway	None

Item 2	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-735642
Relevant Tideway site	Greenwich Pumping Station
Decision	AWARDED
Details of the award	<p>The claimants were previously rehoused away from the Greenwich site.</p> <p>Tideway has advised that the works are continuing beyond that date and the Panel is aware of the demobilisation that will occur in close proximity to the claimant's property.</p> <p>The Panel is aware of the claimant's health issues and has been updated as to more recent health issues. Accordingly, the Panel has determined, on a precautionary basis that the award of temporary accommodation should be extended for a further year until 15th November 2023, although it should be noted that the Panel does not envisage extending the award beyond that date.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 3	Notes for the record
Applicant Reference	The Panel considered the information contained in the previous pack submitted for meeting #214 - 2350-TDWAY-TTTUN-990-ZZ-ZZ-735606 plus additional videos
Relevant Tideway site	Chambers Wharf
Decision	NOT AWARDED
Details of the award	<p>The claimant was previously awarded respite as identified in the Panel's decision of 23rd August 2022.</p> <p>The claimant has now reported that she is unhappy with the award as it fails to mention the road sweeper and has provided a number of videos which the Panel has considered in making its decision. The Panel has been informed that the road sweeper operates 5 days a week for 1-2 hours a day in order to reduce the likelihood of dust migrating from the site or the immediate road network. The Panel</p>

	<p>was previously aware of the road sweeper activities and has also reviewed site activities:</p> <p><i>None of these works would appear to be particularly noisy and claims from the area are generally low. The noise from the road sweeper appears to be particularly troublesome probably due to noise level and character and potentially frequency of operation but this is daytime only.</i></p> <p>The Panel considers that the previous award was appropriate and no further award is made.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 4	Notes for the record
Applicant Reference	The ICP Chair made a home visit to the claimant’s home on Thursday 8 th September.
Relevant Tideway site	Acton Storm Tanks
Decision	AWARDED
Details of the award	<p>A home visit to the claimants’ property was carried out by the ICP Chair and the Chair had taken the opportunity of arriving at the site 1.5 hrs earlier in order to observe the site activities. The home visit lasted for 1 hour and the Chair was provided with free and unrestricted access to the property during which time the claimants were able to identify the effect of noise disturbance on their lives.</p> <p>The claimants outlined their working arrangements which resulted in a requirement to sleep for part of the day. The specific issue that was identified was that the occasional high level noise events and the tonality of those events which occur during the daytime resulted in sleep disturbance. This had been exacerbated by the warm weather over the summer period when the bedroom windows needed to remain open for ventilation/cooling purposes. There is no other ventilation or comfort cooling systems available within the property. During the time of the Chair’s visit to the property, the site was not particularly noisy and this was acknowledged by the claimants.</p> <p>The Panel has very carefully considered what would be appropriate in light of the information it has now gained. The Panel has therefore determined to change the previous award for a period of up to six months from the date of this award at which time the Panel anticipates that most potentially noisy activities will have ceased.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p>

	https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed

Graham Parry
Chair, Independent Compensation Panel

Date 4 October 2022