INDEPENDENT COMPENSATION PANEL

MEETING #219 MINUTES

Purpose:	To determine special and medical case claims.
Date and time:	Tuesday 8 November 2022 – 1030hrs to 1230hrs
Location:	Video Conference
Panel Members:	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise) – report received in advance of meeting
Abbreviations:	'Panel' means the Independent Compensation Panel 'Project' means Tideway 'ICC' means the Independent Complaints Commissioner for the Project 'TAP' means Trigger Action Plan
Document Number:	2350-TDWAY-TTTUN-990-ZZ-ZZ-738415

Item 1	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350- TDWAY-TTTUN-990-ZZ-ZZ-738416
Relevant Tideway site	Carnwath Road
Decision	AWARDED
Details of the award	The claimant's personal circumstances and health is known to the Panel.
	The Panel understands the difficulties the claimant would face during the temporary closure of the footpath and makes an award of two respite days a week for the claimant and a carer at the standard cost of £30/day/person. The award is made for the period through to the end of April 2023.
	All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.
	https://www.tideway.london/media/4138/guidelines-for- implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 2	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350- TDWAY-TTTUN-990-ZZ-ZZ-738461
Relevant Tideway site	Chambers Wharf



Decision	AWARDED
	This case was previously considered at ICP meeting $\#$ 200 on the 22 nd of March 2022.
	The claimant is now seeking respite for the 5 th & 6 th November as detailed in a handwritten letter dated 28 th October 2022. Additionally, the letter also mentions the Summer school holiday.
	The Panel is aware of site activity at CHAWF including the demobilisation and that, although the site is generally quiet, there are periods when it is noisier and will be so as the various structures are taken down and removed.
Details of the award	This is considered by the Panel to be a special medical case and therefore in this exceptional instance makes a retrospective award of respite payments for the 5 th & 6 th November as requested. The award is in respect of all family members at the standard cost for which receipts must be provided.
	The claimant has also requested respite payment for the Summer 2023 school holiday; however, the Panel has determined that it will review that aspect of the claim in May 2023 in order to determine the progress that has been made on the construction site and the anticipated works going forward.
	No award is made for the Christmas holiday break as the site will close down for the Christmas period.
	All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.
	https://www.tideway.london/media/4138/guidelines-for- implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 3	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350- TDWAY-TTTUN-990-ZZ-ZZ-738523 plus 4 videos
Relevant Tideway site	Chambers Wharf
Decision	PART AWARDED
Details of the award	The claimant has made a number of claims to the ICP before with the last major claim being considered by the ICP at meeting # 181. The Panel is aware of the family's medical history and working arrangements and in that respect they are also considered to be a special case.
	The claim references significant noise and vibration disturbance from the site on a 24/7 basis whilst they dismantle the slurry treatment works.



	The claimant has provided three videos, two of which indicate general construction noise and a delivery and the third indicates dismantling of one of the slurry treatment tanks by shears mounted on a long reach backactor or similar.
	With respect to ventilation the Panel do not consider that noise disturbance is so frequent as to stop the property being ventilated when the site is not active and therefore no award is made in this respect.
	The Panel is aware of the on-going works at the site and has determined to make an award of two days respite a week for all family members resident at the property at the standard rate for which receipts will be required. The award is made until the end of January 2023 at which time the Panel will further review the award. The award can be commuted into individual breaks for seven days at a time if required at the same costs.
	All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.
	https://www.tideway.london/media/4138/guidelines-for- implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 4	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350- TDWAY-TTTUN-990-ZZ-ZZ-738407 plus 6 videos
Relevant Tideway site	Kirtling Street
Decision	PART AWARDED
Details of the award	The claimant works from home and cares for her child full time. The Panel is fully aware of the family circumstances and health issues.
	She has made several claims over the years for compensation to allow her to work away from home due to the noise and disturbance. Her case was previously considered on the 1 st of February 2022and on the 11 th of October 2022
	The claimant has now come back to the ICP and she reports that the works have become much more intrusive and unbelievably loud. She has provided 9 videos from outside and inside her property. The vibratory pile removal is very noisy both outside and inside.
	The claimant is now requesting a lump sum payment for 6 months so she can work away from home in a comfortable situation with the resources that she needs and to be able to get away for longer periods with her toddler who is now more expensive than a baby.
	The works at Kirtling Street and Heathwall have been recently considered and reported at the previous ICP meeting and there have been recent site visits. The videos do provide evidence of high noise levels from the vibratory removal of the tubular steel piles which will



	be ongoing for some time as the jetty is removed. The site updates for both sites also indicate ongoing construction works including some sheet piling.
	The Panel note that the payment made to the claimant in 2017 was a one-off payment under the tenant Trigger Action Plan Proposal and Mitigation Offer and that there is no mechanism to repeat that payment award and therefore no payment can be made.
	The Panel has determined as a precautionary measure to extend the existing respite payment award to 3 days a week for the claimant and her daughter at the standard rate or six months until the end of April 2023. Alternatively, the Panel makes an offer of temporary rehousing for six months, if the claimant wishes to avail themselves of that opportunity, during which time any respite payments would cease.
	All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.
	https://www.tideway.london/media/4138/guidelines-for- implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 5	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350- TDWAY-TTTUN-990-ZZ-ZZ-738462
Relevant Tideway site	Greenwich Pumping Station
Decision	AWARDED
Details of the award	A previous award of two days respite a week and two fans or A/C units with an allowance for electricity was made at the ICP meeting on the 26 th of July 2022. This award was until the end of October 2022. The claimant is now seeking an extension of the award to the end of the works in 2024.
	There is limited current information on ongoing works at the GREPS site.
	The Panel is aware that there has been on-going works and that there will be further work related to the demobilisation of both the Phoenix Wharf and Greenwich Pumping Station sites. Accordingly, as a precautionary measure the existing award is extended until the end of April 2023 at which time the Panel will review the proposed activities at the site.
	All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.
	https://www.tideway.london/media/4138/guidelines-for- implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None



Information/action requested from Tideway	None

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed

Date 28 November 2022

Graham Parry *Chair, Independent Compensation Panel*

