



## MEETING NOTES

<b>Subject:</b>	Carnwath Road Riverside drop-in session
<b>Date and time:</b>	Wednesday 30 November 2022, 6:30pm – 7:30pm
<b>Location:</b>	St Matthew's Church, Wandsworth Bridge Road, SW6 2TX

Tideway	BMB (Main Works Contractor)
<ul style="list-style-type: none"> <li>Emily Black, Engagement Manager</li> </ul>	<ul style="list-style-type: none"> <li>John Clifton, Section Manager</li> <li>Katie Ashton, Communications &amp; Community Investment Manager</li> </ul>
London Borough of Hammersmith & Fulham	Residents
<ul style="list-style-type: none"> <li>Lamin Tamba</li> </ul>	<ul style="list-style-type: none"> <li>2 residents attended</li> </ul>

The slide pack that was shown to residents attending the drop-in session is available via the link [here](#).

Questions or discussion points raised by residents. These have been grouped into themes:

Theme	Question / Comment	Response
Timetable	What is the timetable for remaining work at the Carnwath Road Riverside site?	<p>The <a href="#">slide pack</a> details the work that will take place inside and outside the acoustic enclosure between November 2022 and July 2023.</p> <p>The marine berth will continue to be used for moving materials and equipment that is too large to go by road.</p> <p>Programme to the end of the project is as follows:</p> <ul style="list-style-type: none"> <li>The secondary lining of tunnel was completed Nov 2022</li> <li>Secondary lining demobilisation is taking place from Nov 2022 to Jan 2023</li> <li>Air Treatment Chamber piling, Jan 2023 to Feb 2023. There will be 60-70 piles going in opposite building 50. This work will take place during the dayshift only.</li> <li>Shaft works, including the secondary lining of the shaft, Feb 2023 to Sept 2023</li> <li>Removal of acoustic shed, June 2023 to July 2023. 24-hour working will finish once shed is removed.</li> </ul>

		<ul style="list-style-type: none"> <li>• Surface civil works, July 2023 to Jan 2024</li> <li>• Landscaping works, Jan 2024 to Apr 2024</li> <li>• Site demobilisation, Jan 2024 to Aug 2024</li> <li>• BMB vacate site, Autumn 2024</li> <li>• System testing and commissioning continues until 2024, though minimal on-site activity</li> </ul>
	When is the construction work at the Tideway site expected to end?	BMB plan to vacate the site in Autumn 2024.
	When will the super sewer be operational?	Tideway aims to have the super sewer operational in 2025 following a period of testing and commissioning of the entire system.
Construction activities	What are the main changes that will take place on site in the new year?	<p>As the secondary lining of the tunnel has finished, the team are now beginning to get ready to secondary line the drop shaft. This will involve some large concrete pours. Over an 11-day period two vehicles will need to deliver concrete every hour to the site.</p> <p>There will be some activities taking place outside the acoustic enclosure including piling work that needs to take place to build the air treatment chamber. Noise will be monitored throughout these activities.</p> <p>The major change on site will take place from summer 2023 when the team starts removing the acoustic shed.</p>
	How will the piling work be done?	<p>We will be carrying out the piling work during the dayshift. 60-70 piles need to go in to construct the air treatment chamber.</p> <p><b>Action</b> - The team will continue to write to residents ahead of changes to work activities. The noise levels will also be closely monitored.</p>
	For the concrete pours two vehicles per hour are expected to need to come to site for an 11 day period, how will this be managed and communicated to residents?	<p>This work is expected to be less disruptive than the previous base plug pour.</p> <p>Two vehicles per hour will be driven straight into the acoustic enclosure for unloading. This is not expected to be disruptive.</p> <p>The team are still agreeing the delivery routes and activity details with the council.</p> <p><b>Action</b> - Once agreed with the Council we will be writing to residents with details of the works. There will also be a bespoke drop-in session for residents.</p>
	How will the concrete breaking be done?	The team are currently looking at different methodologies and types of machinery to ensure concrete breaking is done as efficiently as possible.

		Some of the concrete is going to remain in place for the next developer, this will limit the amount of breaking we need to do.
Mitigation	What should residents do if they feel impacted by the work?	<p>If residents feel affected by Tideway's work they can continue to apply to the Independent Compensation Panel.</p> <p>Residents can download the application form from the Tideway website: <a href="#">here</a></p> <p>For personal assistance contact our Helpdesk: 08000 30 80 80 or <a href="mailto:helpdesk@tideway.london">helpdesk@tideway.london</a></p> <p>The Helpdesk can submit your application to the Independent Compensation Panel (ICP) on your behalf, or you can submit your application form direct to the ICP: <a href="mailto:admin@tidewayicp.london">admin@tidewayicp.london</a></p> <p>For independent advice contact Independent Advisory Service (IAS) Helpline: 0800 917 8845 or <a href="mailto:info@tidewayias.co.uk">info@tidewayias.co.uk</a></p>
Staff feedback	Negative feedback was received regarding the out of office call centre and script they are using in the middle of the night.	EB has passed this feedback on to the relevant team.
	What can be done about the site worker who drives his motorbike loudly?	Team will keep briefing staff about being mindful of residents nearby.
	It was noted by a resident that the Tideway work had not been as bad as was once feared and that the Communications & Community Investment Manager had continued to engage with residents throughout the work.	Thank you for the feedback.
Other developments and projects in the area	There is an issue with lorries idling. It is not Tideway's lorries but Hitchcock's.	Thank you for letting Tideway and the Council know.

	Residents noted difficulty getting information about the works on the former Curry's / PC World site and engagement generally with the developer.	The London Borough of Hammersmith and Fulham officer will raise this with the relevant developer.
	Are the team aware of the Low Traffic Neighbourhood schemes starting on the 1 December?	This shouldn't affect the deliveries to site, but <b>Action</b> - staff will be reminded of the changes to roads around the area.
Site visits	Can resident come on a visit to the site?	<b>Action</b> - KA to arrange a site visit in the spring of 2023, but it is unlikely to include a visit inside the shaft / tunnel due to the work taking place.