

INDEPENDENT COMPENSATION PANEL

MEETING #223 MINUTES

Purpose:	To determine medical, special cases and compensation claims.
Date and time:	Tuesday 14 February 2023 – 1000hrs to 1100hrs
Location:	Video Conference
Panel Members:	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise) Chris Kench & Richard Pugh (Compensation)
Abbreviations:	'Panel' means the Independent Compensation Panel 'Project' means Tideway 'ICC' means the Independent Complaints Commissioner for the Project 'Non-Stat Policy' means the Non-Statutory Off-site mitigation and compensation policy
Document Number:	2350-TDWAY-TTTUN-990-ZZ-ZZ-738767

Item 1	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 350-TDWAY-TTTUN-990-ZZ-ZZ-738768 plus 2 videos
Relevant Tideway site	Carnwath Road
Decision	AWARDED
Details of the award	<p>The Panel is aware of the on-going construction works at the Carnwath Road site and have also reviewed the video provided by the claimant in respect of piling works and notes the close proximity of the claimant's property to the site.</p> <p>The Panel has determined to make an award until the end of April 2023.</p> <p>With respect to the effects of lighting from the site the claimant is referred to Tideway's blackout blinds procedure which will determine whether blackout blinds are awarded.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None

Information/action requested from Tideway	Implement blackout blinds procedure
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Item 2	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-738772
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The Panel is aware of the family circumstances and the location of the claimant's property to the site. The Panel note that noise from the site is now mostly restricted to the daytime period, although the claimant has indicated that noise and vibration is presently disturbing.</p> <p>The Panel has determined to make a respite award at the standard rate until the end of April 2023.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 3	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-738773
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The Panel is aware of the family circumstances and the location of the claimant's property to the site. The Panel also notes the working and study patterns of the family.</p> <p>The Panel understand that most of the site activities now occur during the daytime period.</p> <p>The Panel has determined to make an award of respite at the standard rate.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None

Information/action requested from Tideway	None
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Item 4	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-738771
Relevant Tideway site	Chambers Wharf
Decision	PART AWARDED
Details of the award	<p>The claimant is experiencing difficulties in working from home because of noise from the construction site.</p> <p>The Panel is aware of the construction activities which are presently occurring at the site which is resulting in elevated noise levels due to preparation works for the piling of the new river wall.</p> <p>The Panel has determined to make an offer of noise cancelling headphones to a maximum cost of £100. At this time the Panel defers a decision on the request for alternative office accommodation until the claimant is able to identify their specific requirements and ideally the associated costs.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 5	Notes for the record
Applicant Reference	The Panel considered the information contained in the pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-738777
Relevant Tideway site	Kirtling Street
Decision	AWARDED
Details of the award	<p>The Panel is aware of the circumstances of the family and the activities which are presently occurring at the Kirtling Street site.</p> <p>The Panel has determined to extend the existing award until the end of April 2023. Respite is at the standard rate.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</p>
Further information required/actions arising	None

Information/action requested from Tideway	None
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Item 6	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-738808 plus video
Relevant Tideway site	Chambers Wharf
Decision	FORWARDED
Details of the award	<p>The claimant has indicated that due to works at the Chambers Wharf site the property has experienced a number of structural defects.</p> <p>The Panel viewed a video and photographs which were provided by the claimant.</p> <p>The Panel has determined that this claim should be dealt with by Tideway and their contractors as no specific request is made to the Panel which falls within its remit.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	Tideway to organise that a structural defects survey is carried out.

Item 7	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-738811
Relevant Tideway site	Greenwich Pumping Station
Decision	NO AWARD REQUIRED
Details of the award	<p>The claimants experience noise from the site and vehicles in Norman Road. The Panel have viewed two videos that clearly demonstrate that activities during the daytime, outside of the claimant's property, are noisy.</p> <p>The claimant has requested a number of management measures that should be implemented by the contractor, which include:</p> <ul style="list-style-type: none"> • Stop generator or compressor after 6PM or 8PM. • Do not work or make noise after 6PM. • Cover generator with more acoustic blankets to reduce noise. • Stop parking vehicles in front of Bellville House. • Reduce the time to drive "cleaning vehicle" to wash street. • Do not allow worker operator machine (e.g. cutting machine) outside of shaft. • Reduce the noise when workers speak in front of gate.

	<p>The Panel note that no specific claim has been made for the Panel to determine. The Panel requires that Tideway remind the contractor to implement best practicable means in respect of noise management for the site in order to avoid wherever possible noise nuisance occurring.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</p>
Further information required/actions arising	None
Information/action requested from Tideway	Tideway to communicate to the contractor team the on-going requirement for noise mitigation measures to be implemented.

Item 8	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-738809
Relevant Tideway site	Carnwath Road
Decision	AWARD OFFERED
Details of the award	<p>The claimant works from home for himself and does not have an office to use. He reports that he has to schedule his calls accordingly and sometimes has to hire a small office for this purpose.</p> <p>The Panel is aware of the on-going construction activities at the site although are somewhat surprised that noise would be particularly disturbing at the distance involved.</p> <p>The Panel has determined to make an offer of an award of one set of noise reducing headphones to a maximum cost of £100 to assist with communication when working. If the claimant continues to find difficulty in carrying out his work then a claim for access to office accommodation could be considered.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 9	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-738810
Relevant Tideway site	Greenwich Pumping Station
Decision	AWARDED

<p>Details of the award</p>	<p>The Panel is aware of the location of the claimant’s property in relation to the construction site. The claimant has identified that they work from home and are affected by the following:</p> <ul style="list-style-type: none"> • Increased noise caused by vehicle flow of large lorries in and out of the site; • Increased noise generally when works are being carried out on the site; • shaking and movement when certain works are being carried out on the site such as drilling and digging; and • Light intrusion into their flat. <p>The Panel has determined to make an award of 2 No. pairs of noise cancelling headphones to a maximum cost of £100 each set.</p> <p>Additionally, the claimant is directed towards Tideway’s procedure for the award of blackout blinds.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
<p>Further information required/actions arising</p>	<p>None</p>
<p>Information/action requested from Tideway</p>	<p>Implement blackout blinds procedure</p>

Item 10	Notes for the record
<p>Applicant Reference</p>	<p>The Panel considered the information contained in an email from Tideway Mitigation dated 2nd February 2023.</p>
<p>Relevant Tideway site</p>	<p>Carnwath Road</p>
<p>Decision</p>	<p>AWARDED</p>
<p>Details of the award</p>	<p>The Panel is aware of the personal circumstances of the claimant and the works that are presently on-going at Carnwath Road.</p> <p>The Panel has determined that on a very precautionary basis, taking into account the claimant’s health issues, it extends the existing award until the end of April 2023.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
<p>Further information required/actions arising</p>	<p>None</p>
<p>Information/action requested from Tideway</p>	<p>None</p>

Item 11	Notes for the record
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Applicant Reference	The Panel considered the information contained in an attendance note of a telephone conversation on 10 February 2023 between the claimant and Tideway.
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The Panel is aware of the property location and the works which are on-going on the site at this present time.</p> <p>In respect of the intermittent nature of the noisier construction works and that it is limited to the daytime the Panel do not consider that there is a strong case for alternative office accommodation.</p> <p>The Panel makes a respite award until the end of April 2023.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed

Date 20 February 2023

Graham Parry
Chair, Independent Compensation Panel