

# INFORMATION SHEET

March 2023



## WORKS UPDATE

We continue to make good progress with our works on the Carnwath Road Riverside site and the team are preparing for the next phase of works which includes the installation of the precast wall, vent ducts and the removal of the port crane.

Our working hours on the surface (outside of the acoustic shed) are from 08:00 until 18:00 Monday to Friday and 08:00 to 13:00 on Saturdays. To ensure our work can be carried out safely we may need to work outside of these hours. We will only do this with the necessary permission and consents from the local authority.

The installation of the benching will require continuous concrete pours. To enable this work to proceed concrete wagons will be driving onto site and in and out of the shed. This may require us to work outside of our normal working hours detailed above. The port crane will also be removed in March, and we are waiting for confirmation of the date when this will take place. Due to the size of the port crane, it will require a Police escort to be taken off site. The removal may take place outside of the core operating hours. Works continue to be 24/7 within the shed.

We apologise in advance for any disturbance this may cause and encourage anyone who has any queries or concerns regarding this or our works on our Carnwath Road Riverside site to please contact the Tideway Helpdesk on 0800 030 8080 or at [helpdesk@tideway.london](mailto:helpdesk@tideway.london)

If you feel affected by Tideway's work, you can contact Tideway's Helpdesk and they will be able to advise you on the Independent Compensation Panel (ICP).

***Tideway is happy to provide information in other languages and formats such as braille or large print. Please contact us: 08000 30 80 80 or [helpdesk@tideway.london](mailto:helpdesk@tideway.london).***

## KEY INFO

### Duration of work

- March 2023

### What to expect

- Possible out of hours working
- Arrival of concrete wagons

### What will we do

- We will monitor noise levels
- Do our best to keep any disruption to a minimum
- Update you on our progress

**24 HOUR HELPDESK** 08000 30 80 80  
[helpdesk@tideway.london](mailto:helpdesk@tideway.london) | Freepost TIDEWAY  
[www.tideway.london](http://www.tideway.london)

