

## INDEPENDENT COMPENSATION PANEL

### MEETING#230MINUTES

<b>Purpose:</b>	To determine medical, special cases and compensation claims.
<b>Date and time:</b>	Tuesday 13 June 2023 – 1000hrs to 1200hrs
<b>Location:</b>	Video Conference
<b>Panel Members:</b>	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise)
<b>Abbreviations:</b>	'Panel' means the Independent Compensation Panel 'Project' means Tideway 'ICC' means the Independent Complaints Commissioner for the Project 'Non-Stat Policy' means the Non-Statutory Off-site mitigation and compensation policy
<b>Document Number:</b>	<b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739075</b>

Item 1	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739049</b> plus 7 videos
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The claimant and her family are known to the Panel because of previous claims to the ICP.</p> <p>The claimant is requesting daily respite for her and her family and a temporary respite break for the family from the disturbance. She is also seeking ventilation for the property. The main issue is trying to sleep during the day after night shifts, but she also mentions effects in the evening when the site is not supposed to be operating.</p> <p>The Panel has viewed seven videos which provide evidence of noise from the site from various activities and plant. These have been recorded with the ventilation door of the property open. One of the videos includes noise with the door open and then closed with a significant reduction in the internal noise level.</p> <p>The site update of the 9<sup>th</sup> of June 2023 was taken into consideration. It was clear from the videos that, with the ventilation door open, internal noise levels appear to be intrusive.</p> <p><b>The Panel has determined to make a respite award for each family member, at the standard rate, until the end of September 2023. Additionally, the Panel has determined to make an award</b></p>

	<p><b>of a holiday respite break for all family members which must be taken prior to the end of September 2023.</b></p> <p>The Panel noted the request for ventilation for the property; however, it is our understanding that an award was made for such units in July 2020 and therefore no additional award is made.</p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 2	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739050</b>
<b>Relevant Tideway site</b>	Carnwath Road
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The claim was previously determined in advance of this ICP meeting and accordingly the precautionary respite award made for all family members during the May 2023 half-term week at the standard rate is endorsed.</p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 3	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739051</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>PART AWARDED</b>
<b>Details of the award</b>	<p>The claimant is now seeking an extension to the respite award and a further report is being sought from the relevant healthcare professional but this has not been received to date.</p> <p>The site update of the 9th of June was taken into consideration.</p> <p><b>Based on that information and the Panel's knowledge of the site activities provided from various previous visits to the Chambers</b></p>

	<p>Wharf site area, the Panel has determined to extend the existing respite award until the end of September 2023.</p> <p>With respect to an extension of other elements of the previous award, until such time as an interim report from the relevant healthcare professional is made available for the ICP Medical Specialist to consider, then no extension of that part of the previous award is made.</p> <p><b><i>Post meeting note</i></b></p> <p>On the 15<sup>th</sup> of June 2023, the ICP Chair received a communication from the relevant healthcare professional and, whilst the letter report was exceptionally brief, the Panel has determined to extend this aspect of the award.</p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 4	Notes for the record
Applicant Reference	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739052</b>
Relevant Tideway site	Carnwath Road
Decision	<b>AWARDED</b>
Details of the award	<p>The claimant's health issues are known to the Panel.</p> <p>The site update of the 30<sup>th</sup> of May 2023 was taken into consideration.</p> <p>The Panel note that the TAPS noise mitigation was accepted and installed at this property.</p> <p><b>The Panel has determined to make a precautionary respite award for the claimant and a carer until the end of July 2023 when concrete breaking is expected to be complete. The award includes the standard travel allowance.</b></p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 5	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739076</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The claimant and her family are known to the Panel because of previous claims to the ICP.</p> <p>The claimant is requesting daily respite for her and her family and a temporary respite break for the family from the disturbance which they have identified.</p> <p>The Panel has viewed several videos which provide evidence of noise from the site from various activities and plant. These have been recorded with the ventilation door of the property open.</p> <p>The site updates of the 9<sup>th</sup> and 19<sup>th</sup> of June 2023 were taken into consideration.</p> <p>The Panel is aware from various recent site visits that many of the sites including CHAWF are quiet most of the time, with occasional noisy events which can be disturbing.</p> <p><b>The Panel has determined to make a respite award for each family member, at the standard rate, until the end of September 2023. Additionally, the Panel has determined to make an award of holiday respite for all family members which must be taken prior to the end of September 2023.</b></p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions-feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions-feb-2020.pdf</a></u></b></p>
<b>Further information required/actions arising</b>	<b>None</b>
<b>Information/action requested from Tideway</b>	<b>None</b>

Item 6	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739077</b>
<b>Relevant Tideway site</b>	Carnwath Road
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>One of the claimant's health issues have been made known to the Panel.</p> <p>The claimants are concerned regarding the forthcoming eight to ten weeks of concrete breaking during the hottest months of the year. The acoustic shed has now been removed such that it no longer provides any mitigation for noise from works where the shed</p>

	<p>previously was. They are complaining of noise and dust which will prevent them from opening windows on the south façade of their property.</p> <p>One claimant suffers from a number of medical conditions and is concerned that the conditions in the flat over the next few months will be unbearable.</p> <p>The site update of the 30th of May 2023 has been taken into consideration and some of the activities will be noisy and will extend over the next few months which are the warmest months of the year. The Panel has previously visited the building and is aware of the overheating problems that exist.</p> <p><b>The Panel has determined to make an award of 2 No. portable air conditioning units and an award of the electricity costs for one year.</b></p> <p><b><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
<p><b>Further information required/actions arising</b></p>	<p><b>None</b></p>
<p><b>Information/action requested from Tideway</b></p>	<p><b>None</b></p>

<p><b>Item 7</b></p>	<p><b>Notes for the record</b></p>
<p><b>Applicant Reference</b></p>	<p>The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739053 plus 3 videos</b></p>
<p><b>Relevant Tideway site</b></p>	<p>Greenwich Pumping Station</p>
<p><b>Decision</b></p>	<p><b>AWARDED</b></p>
<p><b>Details of the award</b></p>	<p>The Panel is aware of the personal circumstances of the claimant and family and the location of the property.</p> <p>The current s.61 covers the period from 1st April 2023 until the completion of all works at Greenwich Pumping Station (GREPS). From the site updates, there is little information on activities at the GREPS site, so it is difficult to assess the extent of ongoing disturbance. However, the claimant has only indicated disturbance three times over the last seven days, and this would have been daytime only. The claimant is requesting that respite be extended to Easter 2024 when the reinstatement works are due to be completed.</p> <p>Some of the reported activities require the use of continuous working hours and will primarily be undertaken inside the bespoke acoustic enclosure.</p> <p><b>The Panel has considered all of the information made available and has determined to extend the existing award for both family members until the end of August 2023.</b></p>

	<b>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</b> <a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 8	Notes for the record
Applicant Reference	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739057</b> plus 6 further videos
Relevant Tideway site	Kirtling Street
Decision	<b>PART AWARDED</b>
Details of the award	<p>The claimant and her family situation is known to the Panel.</p> <p>No significant new information has been forthcoming, although the latest video was taken from inside the residence indicating that the claimant had taken note of the Panel's comments regarding the previous videos. The Panel notes that the Minutes of its previous decision erroneously referred to videos having been obtained from a public access point, whereas it should have stated 'outside of the claimant's property'.</p> <p>In addition to the above, as previously reported, the ICP had a site visit to the HEAPS and Kirtling Street sites on Friday 19th May 2023. Site activity was reviewed and there was very little noise coming from the HEAPS site at that time and it was confirmed that the claimant's home is well shielded from activities at the Kirtling Street site.</p> <p><b>Nevertheless, the Panel has determined to make a respite award until the end of August 2023.</b></p> <p><b>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</b> <a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 9	Notes for the record
Applicant Reference	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739063</b>
Relevant Tideway site	Chambers Wharf
Decision	<b>AWARDED</b>

<p><b>Details of the award</b></p>	<p>The claimant expressed the view that the noise associated with the concrete breaking out for the new river wall is unbearable. She must work from home and the noise means she is unable to concentrate and cannot focus on work etc. The breaking out also makes it impossible to attend on-line meetings as she and other attendees are unable to hear what is being discussed. She expressed that she feels the level of noise is such that it is making her feel ill (migraine &amp; feeling sick). She has noise cancelling headphones but feels these do not reduce the noise levels sufficiently to work.</p> <p>The requested mitigation is daytime respite for alternative office working space.</p> <p>The site update of the 9th of June was taken into consideration..</p> <p>The Panel has also reviewed information provided by Tideway which states:</p> <p><i>Site work – site team are using periodic breaking to remove the surface slab as part of the preparation for the guide wall works needed for the new river wall construction. The location of the breaker unit is in close proximity to the property.</i></p> <p><b>The Panel has determined to make an award of access to alternative office space until the end of September 2023. The cost of the alternative office accommodation must be agreed with Tideway.</b></p> <p><b><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
<p><b>Further information required/actions arising</b></p>	<p>None</p>
<p><b>Information/action requested from Tideway</b></p>	<p>None</p>

Item 10	Notes for the record
<p><b>Applicant Reference</b></p>	<p>The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739063</b> and a subsequent email dated 10.6.2023</p>
<p><b>Relevant Tideway site</b></p>	<p>Earl Pumping Station</p>
<p><b>Decision</b></p>	<p><b>AWARDED</b></p>
<p><b>Details of the award</b></p>	<p>The Panel is aware of the circumstances of the claimant and the location of the claimant’s property in relation to the construction works. The Panel previously made an award of respite until the end of July 2023</p> <p>The Panel understands that the claimant has been unable to use the award previously made and has therefore on this occasion decided to treat the request to alter the award sympathetically recognising the</p>

	<p>difficulty that the claimant has had with respect to using the previous award.</p> <p><b>The Panel therefore alters the award as requested, to be taken before the end of August 2023.</b></p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
<b>Further information required/actions arising</b>	<b>None</b>
<b>Information/action requested from Tideway</b>	<b>None</b>

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed

**Graham Parry**  
*Chair, Independent Compensation Panel*

Date 10 July 2023