

# INDEPENDENT COMPENSATION PANEL

## MEETING #232 MINUTES

<b>Purpose:</b>	To determine medical and special case claims.
<b>Date and time:</b>	Tuesday 11 July 2023 – 1000hrs to 1045hrs
<b>Location:</b>	Video Conference
<b>Panel Members:</b>	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise and Vibration)
<b>Abbreviations:</b>	'Panel' means the Independent Compensation Panel 'Project' means Tideway 'ICC' means the Independent Complaints Commissioner for the Project 'Non-Stat Policy' means the Non-Statutory Off-site mitigation and compensation policy
<b>Document Number:</b>	<b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739152</b>

Item 1	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739147</b>
<b>Relevant Tideway site</b>	Carnwath Road
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The Panel is aware of the location of the claimant's property and the on-going construction works at the site.</p> <p><b>The Panel has noted the health issues of the claimant and has determined to make an award of one pair of noise cancelling headphones to a maximum cost of £100. Additionally, the Panel makes an award of a one-off respite payment to cover the cost of damaged solar lights which will make life more attractive for the claimant whilst he recovers from his health issues.</b></p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
<b>Further information required/actions arising</b>	<b>None</b>
<b>Information/action requested from Tideway</b>	<b>None</b>

Item 2	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739143</b> (which includes an email request made with assistance from the claimant's neighbour)
<b>Relevant Tideway site</b>	Carnwath Road
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The Panel has considered the location of the claimant's property and the on-going construction activities at the Carnwath Road site. The Panel has considered the information provided in the pack with respect to health issues and the additional information provided by a neighbour who lives in the same building as the claimants.</p> <p><b>The Panel has determined to make an award of 2 No. pairs of noise cancelling headphones. If required, the Panel also makes an award of a Bluetooth receiver connection for the TV.</b></p> <p><b>Additionally, mindful of any on-going noise impacts from the site, the Panel makes an award of one day of respite per week per person until the end of September 2023. Note that, recognising the health issues of the claimants, the respite award may exceptionally include the cost of takeaway meals once a week.</b></p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
<b>Further information required/actions arising</b>	None
<b>Information/action requested from Tideway</b>	None

Item 3	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739144</b>
<b>Relevant Tideway site</b>	Kirtling Street
<b>Decision</b>	<b>NOT AWARDED</b>
<b>Details of the award</b>	<p>The Panel has reviewed an email chain where the claimant requested that the previous award be backdated to the end of April. The claimant is advised that the Panel only backdates awards in exceptional circumstances, and it is the consideration of the Panel that this is not such a case. <b>Accordingly, the previous award made on 13 June 2023 will remain unchanged.</b></p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>

Further information required/actions arising	None
Information/action requested from Tideway	None

Item 4	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739145</b>
<b>Relevant Tideway site</b>	Hammersmith Pumping Station
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The Panel is aware of the location of the claimant's property and the on-going works at the site.</p> <p>The claimant has requested the costs of the electricity payments should be extended and the Panel has agreed to make an additional award for the two A/C units.</p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 5	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739146</b>
<b>Relevant Tideway site</b>	Carnwath Road
<b>Decision</b>	<b>PART AWARDED</b>
<b>Details of the award</b>	<p>The Panel is aware of the location of the claimant's property in relation to the construction site having previously carried out a home visit.</p> <p>The Panel notes that the previous award was taken up in part and fully reimbursed by the Tideway Mitigation team. That award effectively relates to three cooling devices of the claimant's choice.</p> <p><b>As the original award was in respect of 4 air conditioning units, the Panel has determined that, due to any on-going disturbance from the site, a further award of 1 No. air conditioning unit is made which is in line with all other recent awards.</b></p> <p><b>Additionally, the Panel makes an award of a one-off payment to cover electricity costs for the four cooling devices. The Panel considers that four air cooling systems should provide the claimant and her family with enough flexibility to cool rooms within the property as and when required.</b></p>

	<p><b><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 6	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in an email from the claimant dated 4 July 2023.
<b>Relevant Tideway site</b>	Kirtling Street
<b>Decision</b>	<b>PART AWARDED</b>
<b>Details of the award</b>	<p>The ICP Chair reviewed the correspondence provided and agreed that an error had been made in the Minutes, which was subsequently amended to reflect the mitigation/compensation.</p> <p>Consequently, an award was made of a one-off payment towards electricity and running costs.</p> <p>The other items requested will be considered once the Panel has made the home visit requested, which has been arranged for 14 July 2023.</p> <p>This decision has been ratified by all Panel members.</p> <p><b><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed

Date 28 September 2023

**Graham Parry**  
*Chair, Independent Compensation Panel*