

# INDEPENDENT COMPENSATION PANEL

## MEETING #239 MINUTES

<b>Purpose:</b>	To determine medical & special cases.
<b>Date and time:</b>	Tuesday 10 October 2023 – 1000hrs to 1130hrs
<b>Location:</b>	Video Conference
<b>Panel Members:</b>	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise)
<b>Abbreviations:</b>	'Panel' means the Independent Compensation Panel 'Project' means Tideway 'ICC' means the Independent Complaints Commissioner for the Project 'Non-Stat Policy' means the Non-Statutory Off-site mitigation and compensation policy
<b>Document Number:</b>	<b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739446</b>

Item 1	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739416</b>
<b>Relevant Tideway site</b>	King Edward Memorial Park
<b>Decision</b>	<b>DEFERRED</b>
<b>Details of the award</b>	Awaiting consideration from Compensation Specialists. <b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b> <a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a>
<b>Further information required/actions arising</b>	<b>None</b>
<b>Information/action requested from Tideway</b>	<b>None</b>

Item 2	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739417</b> (plus 2 videos)
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>

<p><b>Details of the award</b></p>	<p>The claimant’s family situation and health issues are well understood and fully documented.</p> <p>At ICP Meeting # 231 on the 27th of June 2023, the claimant was awarded the following:</p> <p><b><i>“The Panel has determined to extend the daily respite of one day a week for each family member until the end of September 2023 at the standard rate. Additionally, the Panel makes an award of a one-week holiday break for all family members to be taken before the end of September 2023.”</i></b></p> <p>The Panel has considered all of the information available including site updates, the s61 and an understanding of existing site activities and noise obtained during two recent home visits to the area.</p> <p><b>Accordingly, the Panel has determined to extend the existing daily respite of one day a week for each family member until the Christmas site shutdown at the standard rate. Additionally, during the October school half-term holiday, the respite is extended to three days a week for each family member at the standard rate.</b></p> <p><b><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
<p><b>Further information required/actions arising</b></p>	<p><b>None</b></p>
<p><b>Information/action requested from Tideway</b></p>	<p><b>None</b></p>

Item 3	Notes for the record
<p><b>Applicant Reference</b></p>	<p>The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739418</b></p>
<p><b>Relevant Tideway site</b></p>	<p>Chambers Wharf</p>
<p><b>Decision</b></p>	<p><b>AWARDED</b></p>
<p><b>Details of the award</b></p>	<p>The claimant’s family situation and health issues are well understood and fully documented.</p> <p>At ICP Meeting # 231 on the 27th of June 2023, the claimant was awarded the following:</p> <p><b><i>“The Panel has determined to extend the daily respite of one day a week for each family member until the end of September 2023 at the standard rate. Additionally, the Panel makes an award of a one-week holiday break for all family members to be taken before the end of September 2023.”</i></b></p> <p>The Panel has considered all of the information available including site updates, the s61 and an understanding of existing site activities and noise obtained during two recent home visits to the area.</p> <p><b>Accordingly, the Panel has determined to extend the existing daily respite of one day a week for each family member until the</b></p>

	<p><b>Christmas site shutdown at the standard rate . Additionally, during the October school half-term holiday, the respite is extended to three days a week for each family member at the standard rate.</b></p> <p><b><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 4	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739419</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>At ICP Meeting # 230 on the 13th of June 2023, the claimant was awarded:</p> <p><b><i>“Based on the above information and the Panel’s knowledge of the site activities provided from various previous visits to the Chambers Wharf site area, the Panel has determined to extend the existing 3 days respite/week award until the end of September 2023.”</i></b></p> <p>The Panel has considered very carefully the request for an extension of the previous award taking into account recent updates in respect of site activity and an understanding of activities at the site obtained from recent home visits in the area.</p> <p><b>The Panel has determined to extend the existing award of three days respite/week until the Christmas site shutdown of the site.</b></p> <p><b><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 5	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739420</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>PART AWARDED</b>
<b>Details of the award</b>	<p>This claim was submitted by Southwark Council on behalf of the claimant. The Panel has not dealt with this claimant previously although the location of their property is known to the Panel.</p> <p>The Panel is aware of the activities presently on-going at the Chambers Wharf site and has also reviewed the site updates and members of the Panel have also made a number of recent visits to the site area.</p> <p>The Panel does not consider that dust from the site is likely to result in an issue at the elevated location of the property and dust at this location is unlikely to be any worse than other central London locations.</p> <p><b>The Panel has considered this claim very carefully in the light of the reported health issues and makes an award of two days respite a week at the standard rate until the Christmas site shutdown.</b></p> <p><b>With respect to the request for ‘Doggy Day Care’, the Panel is unaware of any exceptional circumstances that would justify this and hence no award is made.</b></p> <p><b>The request for secondary glazing is refused as the property was not identified in a Trigger Action Plan and it is not considered by the Panel that noise at this location would be at such a level as to warrant consideration of the installation of secondary glazing, notwithstanding the difficulties which would otherwise result with respect to ventilation of the property.</b></p> <p>The request for assistance in permanently relocating away from the area is not something that the Panel or Tideway can help with. The claimant should engage with Southwark Council to see if they can assist in any way.</p> <p><b><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
<b>Further information required/actions arising</b>	<b>None</b>
<b>Information/action requested from Tideway</b>	<b>Southwark Council should be made aware of the claimant’s request to relocate and should, if felt appropriate, facilitate such a move.</b>

Item 6	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in an email dated 4 October 2023 – <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739441</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The claimant’s family situation and health issues are well understood and fully documented. The Panel is aware of the activities presently on-going at the Chambers Wharf site and has also reviewed the site updates and members of the Panel have also made a number of recent visits to the site area.</p> <p><b>The Panel has determined to extend the award of one day of respite per week until the Christmas site shutdown at the standard rate. (Note that children under the age of one year do not qualify for this respite award).</b></p> <p><b><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
<b>Further information required/actions arising</b>	<b>None</b>
<b>Information/action requested from Tideway</b>	<b>None</b>

Item 7	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in an email from the claimant to ICP Admin dated 4 October 2023.
<b>Relevant Tideway site</b>	Hammersmith Pumping Station
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>This claim was previously considered and determined at ICP meeting # 238 on the 26th of September 2023. At that meeting the following was agreed:</p> <p><b><i>“The Panel notes the request to backdate the award; however, the previous award was explicit in that it took account of previous disturbance which is why the award was extended to the end of October 2023.</i></b></p> <p><b><i>With respect to the redecoration of the property, the Panel has determined to make an award of access to temporary accommodation for one week whilst redecoration is ongoing.”</i></b></p> <p>The claimant has now requested that the award should be extended to two weeks as apparently that is how long the works will take. The Panel is now aware of the extent of the redecorating works which are to be carried out.</p>

	<p>Accordingly, the Panel extends the temporary accommodation award to two weeks in total subject to the works lasting that long.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 8	Notes for the record
Applicant Reference	The Panel considered the information contained in <b>pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-739424</b>
Relevant Tideway site	Chambers Wharf
Decision	<b>PART AWARDED</b>
Details of the award	<p>The property location is known to the Panel, and it is noted that it has views directly towards the acoustic shed and therefore experiences noise from those construction activities that occur in that area.</p> <p>The Panel has very carefully considered the personal circumstances of the claimant and their requirements for a quiet work environment.</p> <p><b>The Panel has determined that, based on the information available to it, an award of three days a week access to an alternative workspace is made until the Christmas site shutdown. The cost of the alternative workspace should be agreed with Tideway in advance.</b></p> <p>The Panel considered the request for a respite holiday; however, the Panel could not identify any specific over-riding health reasons why this should be granted.</p> <p>The Panel notes the request for financial compensation for loss of rental income; however, any such claim would need to provide specific information with respect to past rentals and recent efforts to rent out a room.</p> <p>If the claimant still requires a home visit from the Panel, then this can be arranged.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></p>
Further information required/actions arising	None
Information/action requested from Tideway	Tideway to communicate with the claimant as to whether they still require a home visit from the Panel.

Item 9	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739421</b>
<b>Relevant Tideway site</b>	Greenwich Pumping Station
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The Panel is aware of the personal circumstances of the claimants having previously awarded temporary accommodation away from the site area. Additionally, the Panel has been made aware of an upcoming requirement for a surgical procedure for one of the claimants.</p> <p>From the TT Forum presentation of the 14th of July 2023, works at the GREPS site are due to complete between October and November 2024.</p> <p><b>The Panel has determined to extend the existing award of temporary accommodation until November 2024.</b></p> <p><b><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
<b>Further information required/actions arising</b>	<b>None</b>
<b>Information/action requested from Tideway</b>	<b>None</b>

Item 10	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in an email to ICP Admin dated 6 October 2023 (Information Pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739442</b> )
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The Panel is aware of the personal circumstances of the claimant and the activities presently on-going at the Chambers Wharf site and has also reviewed the site updates and members of the Panel have also made a number of recent visits to the site area.</p> <p><b>The Panel has determined to extend the existing award of two days respite/week for all family members until the Christmas shutdown of the site.</b></p> <p><b><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
<b>Further information required/actions arising</b>	<b>None</b>

Information/action requested from Tideway	None
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Item 11	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739448</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The Panel is aware of the personal circumstances of the claimant and the activities presently on-going at the Chambers Wharf site and has also reviewed the site updates and members of the Panel have also made a number of recent visits to the site area. The claimant's property faces towards the acoustic shed and the Panel is aware of those construction activities which have recently occurred on the east side of the site. Members of the Panel have previously carried out a home visit to the claimant's property.</p> <p>The Panel notes that the claimant previously turned down the offer of a secondary glazing system offered through the Trigger Action Plan procedure which would have mitigated noise from the site.</p> <p><b>The Panel has determined that, based on all of the information available to it, to make an award of two days respite a week for all family members normally resident at the property and for a carer until the Christmas shutdown of the site. The award is at the standard rate.</b></p> <p>Note that this award is subject to all receipts being made available to Tideway for previous payments.</p> <p><b>With respect to relocation, the Panel has determined that, based on the identified construction programme and the personal circumstances of the claimant as identified to the Panel, an award of alternative temporary accommodation is not made.</b></p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
<b>Further information required/actions arising</b>	None
Information/action requested from Tideway	None

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*  
**Graham Parry**  
 Chair, Independent Compensation Panel

Date 17 October 2023