

# INDEPENDENT COMPENSATION PANEL

## MEETING #243 MINUTES

<b>Purpose:</b>	To determine medical, special cases and compensation claims.
<b>Date and time:</b>	Tuesday 14 November 2023 – 1000hrs to 1030hrs
<b>Location:</b>	Video Conference
<b>Panel Members:</b>	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise)
<b>Abbreviations:</b>	'Panel' means the Independent Compensation Panel 'Project' means Tideway 'ICC' means the Independent Complaints Commissioner for the Project 'Non-Stat Policy' means the Non-Statutory Off-site mitigation and compensation policy
<b>Document Number:</b>	<b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739496</b>

Item 1	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739502</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The current award decision in respect of respite days was Discussed. The claimant has now requested that the award be substituted by a week's break.</p> <p>The ICP have exchanged emails in respect of the request from the claimant and have had a conversation with AS of Tideway who they understand has been in regular contact with the claimant.</p> <p>Accordingly, the ICP respite award is now amended as below:</p> <p><b>The Panel has considered the request to amend the current daily respite award made at Meeting #239. Being fully aware of the circumstances of the applicant and the location of their property in relation to the construction site, the Panel at the request of the applicant, amends the award to a single week break away from the site at the equivalent cost of the currently awarded respite/week for each family member who are normally resident at the property. The award is effective from the week commencing 30th October 2023. The award shall be taken prior to the Christmas site shutdown to ensure the respite aligns with the current site works which are impacting the applicant.</b></p>

	<p>Tideway Mitigation team will provide advice in respect of the management of this award.</p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
Further information required/actions arising	None
Information/action requested from Tideway	Tideway Mitigation team to provide advice in respect of the management of this award.

Item 2	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739503</b> (plus 2 videos)
<b>Relevant Tideway site</b>	Kirtling Street
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The Panel Chair and Noise &amp; Vibration Specialist previously undertook a home visit on 14th July 2023 and were able to observe the extent to which noise affected the property and also dust on the windows etc.</p> <p>At the ICP meeting # 233 an award for respite was made.</p> <p>The Panel has reviewed two recent videos identifying intrusive general construction activity and a site update on the pathway replacement from an e-mail of the 16th of October.</p> <p><b>The Panel notes that the pathway works will be in closer proximity to the building than previous pathway works, although noisy work will be intermittent and therefore makes an award of respite until the Christmas site shutdown in December 2023. The respite award is at the standard rate and the award may alternatively be aggregated together for cleaning costs if the claimants so wish.</b></p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 3	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in an email from the claimant to ICP Admin dated 10 November 2023 (Info Pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-739554</b> )

<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The claimant's circumstances and previous health issues are known to the Panel.</p> <p>From ICP meeting # 241 on the 24th of October 2023, the claimant was given an award until the end of the site Christmas shutdown (dates to be confirmed) 2023.</p> <p>The claimant is now requesting that the respite award should be increased and has explained the nature of their work and the extent to which noise from the site is affecting them.</p> <p><b>The Panel has considered the request very carefully and mindful of the work which is on-going to the east of the acoustic shed makes a very precautionary increased award until the site Christmas shutdown in December 2023.</b></p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
<b>Further information required/actions arising</b>	<b>None</b>
<b>Information/action requested from Tideway</b>	<b>None</b>

<b>Item 4</b>	<b>Notes for the record</b>
<b>Applicant Reference</b>	Revision of award
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>Deferred awaiting home visit by Chair of ICP</b>
<b>Details of the award</b>	<p>Information in respect of the Chair's home visit will be communicated with the other Panel members with a view to agreeing an award for both claimants.</p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
<b>Further information required/actions arising</b>	<b>None</b>
<b>Information/action requested from Tideway</b>	<b>None</b>

<b>AOB/HOME VISITS</b>	<b>Notes for the record</b>
<b>Prior notice of noisy works at Greenwich Pumping Station</b>	Advised Tideway Mitigation that it was appropriate to provide notice to potentially affected occupiers of property in the area that a claim could be made in respect of the removal of the acoustic shed during night-time periods. The Panel will consider all claims that come

	<p>forward and will take into account proximity to the works and all other relevant matters.</p>
<p><b>Home visit: (Chambers Wharf)</b></p>	<p>The Panel members visited the claimant at home on Friday 10 November 2023.</p> <p>The claimant states that she can no longer tolerate the levels of disruption, pollution and noise which are now impacting on her work, life and mental wellbeing.</p> <p>She states it is no longer viable for her to have people visit her home on a professional basis. When working, she requires reasonable quiet in order to carry out her work and the negative impact of noise pollution affects all of these activities.</p> <p>The ICP had determined a previous award at ICP meeting # 239 on Tuesday 10th October 2023 and the items on the claim were discussed in the context of the award made. She stated that the award was not very practicable given that she could not easily relocate all her work equipment and that she would need somewhere more permanent. She had been investigating an alternative and the practicality and costs for this were discussed and found to be generally reasonable subject to confirmation of the costs.</p> <p><b>The Panel has determined to make an award of access to space for a six-month period. The costs include the monthly rental plus the deposit.</b></p>

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*  
**Graham Parry**  
 Chair, Independent Compensation Panel

Date 4 December 2023