

INDEPENDENT COMPENSATION PANEL

MEETING #247 MINUTES

Purpose:	To determine compensation, medical & special case claims.
Date and time:	Tuesday 12 December 2023 08.30 – 09.15 – Compensation cases (Teams) 10.00 – 10.30 - Special & Medical cases (Zoom)
Location:	Online meeting via Zoom/Teams
Panel Members:	Graham Parry (Chair) Phil Evans (Noise & Vibration) Chris Kench (Compensation) Richard Pugh (Compensation) Stephen Stansfeld (Medical)
Abbreviations:	'Panel' means the Independent Compensation Panel 'Project' means Tideway 'ICC' means the Independent Complaints Commissioner for the Project 'TAP' means Trigger Action Plan
Document Number:	2350-TDWAY-TTTUN-990-ZZ-ZZ-739670

Item 1	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-739644
Relevant Tideway site	Chambers Wharf
Decision	DEFERRED
Details of the award	<p>The Panel deferred making a decision on this case, firstly, as the claim was considered to be premature and, secondly, to enable further information to be provided.</p> <p>It will assist the Panel if a floorplan of the flat and a plan showing the location of the flat within the building are provided. The Panel also needs to see evidence of the new rent agreed with the tenant (a copy of the tenancy agreement, once signed) and details of any discussions with the tenant regarding a possible increase in the rent with effect from February 2024.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None

Information/action requested from Tideway	None
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Item 2	Notes for the record
Applicant Reference	The Panel considered the information contained in an email from claimants dated 7 th of December 2023 [pack no 2350-TDWAY-TTTUN-990-ZZ-ZZ-739671]
Relevant Tideway site	Kirtling Street
Decision	PART AWARDED
Details of the award	<p>The couple's medical and claims history are known to the Panel.</p> <p>There is little detailed information available with regard to site activity but, from the TTT Forum presentation of the 14th of July 2023, it would appear that works at this site are due for completion in January 2024.</p> <p>An e-mail was received from the claimants dated 7th of December.</p> <p>The Panel has considered this claim very carefully with respect to the on-going works and the intermittency of those works. Accordingly, the Panel has determined to make an award of respite for the claimants. The award is at the standard rate.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 3	Notes for the record
Applicant Reference	The Panel considered the information contained in an email from the claimant dated 6 th of December 2023 and one video [pack no 2350-TDWAY-TTTUN-990-ZZ-ZZ-739672]
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The Panel is aware of the personal circumstances of the family and have reviewed a video provided with the claim. Whilst the video was somewhat inconclusive as to the level and source of the intruding noise, the Panel is aware of the on-going works on the site which will be intermittently noisy.</p> <p>The Panel makes an award of respite for each family member usually resident at the property commencing January 2024 until the end of February 2024. The award is at the standard rate.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p>

	https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 4	Notes for the record
Applicant Reference	The Panel considered the information contained in an email and attached claim form dated 5 th of December 2023 [pack no 2350-TDWAY-TTTUN-990-ZZ-ZZ-739673]
Relevant Tideway site	Greenwich Pumping Station
Decision	AWARDED
Details of the award	<p>The Panel was provided with the location of the property and photographs which identified the extent to which the claimant's property overlooks the site and the acoustic shed works.</p> <p>The claimant has identified that noise from the site interferes with his working from home and also that his sleep is disrupted.</p> <p>The Panel has noted the progress which has been made in dismantling the acoustic shed.</p> <p>The Panel has determined to make an award for noise cancelling headphones at the standard rate of £100.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</p>
Further information required/actions arising	None
Information/action requested from Tideway	None

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*
Graham Parry
 Chair, Independent Compensation Panel

Date 13 December 2023