

INDEPENDENT COMPENSATION PANEL

MEETING #249 MINUTES

Purpose:	To determine medical, special cases and compensation claims.
Date and time:	Tuesday 9 January 2024 – 1000hrs to 1200hrs
Location:	Video Conference
Panel Members:	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise)
Abbreviations:	'Panel' means the Independent Compensation Panel 'Project' means Tideway 'ICC' means the Independent Complaints Commissioner for the Project 'Non-Stat Policy' means the Non-Statutory Off-site mitigation and compensation policy
Document Number:	2350-TDWAY-TTTUN-990-ZZ-ZZ-739736

Item 1	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-739719 plus 4 videos
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>Four videos have been submitted with the claim which the Panel has reviewed. The videos appear to have been taken from either within the property but with the ventilation door open or from the balcony. The videos sound like concrete breaking but could be other pneumatic devices. The noise, which is at an unknown level, is loud and disturbing; however, the Panel does not know how loud and disturbing this would be internally with the ventilation door shut.</p> <p>The claimant is requesting respite for herself and noise cancelling headphones for her son who works from home.</p> <p>The site update of the 22nd of December 2023 was taken into consideration and, the Panel notes the information in respect of the acoustic enclosure doors; however, it is our understanding that these are the large doors which face towards the north and therefore noise from these open doors would not impact upon the claimant's property which is to the south of the shed.</p> <p>The Panel has considered this claim very carefully in respect of the claimant's health issues and makes an award of respite until the end of June 2024 at the standard rate. The Panel is prepared to review any claims beyond June 2024 when they will have</p>

	<p>further information in respect of site activities and the construction programme.</p> <p>The Panel also makes an award of one set of noise cancelling headphones, at a cost of up to £100, for her son in order to facilitate working from home.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 2	Notes for the record
Applicant Reference	The Panel considered the information contained in an email dated 18 December 2023 (pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-739747)
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>There have been multiple previous claims and the claimant’s circumstances, previous and on-going health issues are known to the Panel.</p> <p>At ICP meeting # 243 on the 14th of November 2023, the claimant and her family were awarded respite until the Xmas break. On the 18th of December 2023, she sent an e-mail to TT requesting clarifications but also requesting that the above award was extended to continue after the Xmas break.</p> <p>The site update of the 22nd of December 2023 was taken into consideration.</p> <p>The Panel has considered this claim very carefully and has determined to award respite at the standard rate, to each family member until the end of June 2024. The respite days may be aggregated together to allow short breaks to be taken away at the equivalent cost of the daily respite. The Panel considers that the structure of the award adequately provides flexibility as to how the award is utilised.</p> <p>The request for cash compensation is not awarded as the Panel only awards financial compensation in respect of business losses e.g. loss of rent etc.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</p>
Further information required/actions arising	None

Information/action requested from Tideway	None
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Item 3	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-739717
Relevant Tideway site	Kirtling Street
Decision	AWARDED
Details of the award	<p>At ICP meeting # 238 on the 26th of September 2023, the following was awarded:</p> <p><i>The Panel has determined to extend the existing award of respite for all family members until the Christmas shutdown of the site. The respite award is at the standard.</i></p> <p>The family is now requesting an extension of that respite until the works at the site are complete.</p> <p>The programme update of the 18th of December 2023 was taken into consideration.</p> <p>No further information is presently available although the Panel is aware of the nature of on-going intermittent construction works associated with the site.</p> <p>The Panel has determined that in line with similar claims it extends the existing respite until the end of February 2024 at the standard rate for all family members.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 4	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-739718
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant has made various claims for respite, and these have previously been awarded.</p> <p>At ICP meeting # 239 on the 10th of October 2023, the following was awarded:</p> <p><i>The Panel has determined to extend the existing award of respite until the Christmas site shutdown of the site.</i></p>

	<p>The claimant has stated that noise from the site is so loud that she is having to leave the property. The claimant has requested the reinstatement of the previous award until Friday 9 February 2024.</p> <p>The Panel is aware of the on-going construction activities at the site and therefore makes an award of respite, at the standard rate, until the 9th of February 2024. This award commences from the date of this decision and is not retrospective.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 5	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-739732
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant works nights and takes strong pain killers for a medical condition. She states that, because of these reasons, she needs to have good sleep during the day so that she is fresh for her night work.</p> <p>The claimant reports that her son studies in the evening which requires him to do some exams as well, so concentration in a quiet place is very important for him too.</p> <p>At ICP meeting # 239, the following was awarded:</p> <p><i>The Panel has determined to extend the existing award of respite for all family members until the Christmas shutdown of the site.</i></p> <p>The site update of the 22nd of December 2023 was taken into consideration.</p> <p>The Panel has determined to extend the existing respite, at the standard rate, until the end of June 2024.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*
Graham Parry
Chair, Independent Compensation Panel

Date 24 January 2024