

# INDEPENDENT COMPENSATION PANEL

## MEETING #281 MINUTES

<b>Purpose:</b>	To determine medical, special cases and compensation claims.
<b>Date and time:</b>	Tuesday 13 May 2025 0830hrs - 0930hrs: Compensation claim (via Teams) 0930hrs – 1030hrs: Medical and Special claims (via Zoom)
<b>Location:</b>	Video Conference
<b>Panel Members:</b>	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise) Chris Kench & Richard Pugh (Compensation)
<b>Abbreviations:</b>	‘Panel’ means the Independent Compensation Panel ‘Project’ means Tideway ‘ICC’ means the Independent Complaints Commissioner for the Project ‘Non-Stat Policy’ means the Non-Statutory Off-site mitigation and compensation policy
<b>Document Number:</b>	2350-TDWAY-TTTUN-990-ZZ-ZZ-740888

Item 1	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740864</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>NOT AWARDED</b>
<b>Details of the award</b>	<p>The claimant is requesting a glass screen along her balcony edge under the TAP scheme, similar to that which her neighbours had installed under the TAP scheme.</p> <p>Recognising that the noisy works are due to end this summer, the ICP sought advice from Tideway as to the status of the glass screen and the Axis Court TAP.</p> <p>The current situation for the CHAWF site is that there is a dispensation in place for the period 1st January 2025 until completion of the works at the end of August 2025 assuming works run to programme. However, the high-level works programme indicates an end in September 2025.</p> <p>The Engagement Manager for the site has provided an update to works by e-mail dated 9th of December 2024 which was taken into consideration together with: the Chambers Wharf–Community Liaison Working Group meeting - Tuesday 11 February 2025 and the Current and Upcoming Site Activities – 9<sup>th</sup> of May 2025 for the week commencing 5<sup>th</sup> of May 2025.</p>

	<p>The ICP has considered all of the information available to it and has determined that, as the works would be completed by the time any balcony barrier was procured and installed, it is not practical to install the glazed barrier system, not least because it would then have to be removed as per the freeholders' requirements.</p> <p>Whilst the claimant has only recently moved to the property, it is appropriate to consider some form of respite to allow the claimant to get away from the noisier activities and, therefore, the Panel makes an offer of two days respite a week at the standard cost until the end of July 2025, or whenever the significant noisy works cease, whichever is the sooner.</p> <p><b>Claimants are reminded to read the guidance information below.</b></p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 2	Notes for the record
Applicant Reference	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740863</b>
Relevant Tideway site	Chambers Wharf
Decision	<b>AWARDED</b>
Details of the award	<p><b><i>Documentation completed by ICP Admin as and the claimant has requested assistance.</i></b></p> <p>The claimant has requested an explanation as to why the previous award was in respect of two days respite a week and the Panel can confirm that the two days respite was awarded based on the information available to the Panel at that time. Specifically, noting that the claimant intended to travel and her health did not seem to be a particular issue.</p> <p>From further consideration at ICP meeting # 281, the following revised award is made:</p> <p><b>The Panel has now had an opportunity to consider the most recent claim and the programme of works for the site, and has determined, on the advice of the Medical Specialist based on the recent health update from the claimant, that the previous award is amended to 3 days respite a week at the standard cost until the end of July 2025, or whenever the significant noisy works cease, whichever is the sooner. The Panel also makes an award of noise cancelling headphones.</b></p> <p><b>Claimants are reminded to read the guidance information below.</b></p>

	<p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 3	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740866</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>This claimant is requesting:</p> <ul style="list-style-type: none"> <li>- <i>Some respite days away from the noise.</i></li> <li>- <i>Refunds on days out as I can't always afford the things I do but I need to get away from the noise.</i></li> </ul> <p>The current situation for the CHAWF site is that there is a dispensation in place for the period 1st January 2025 until completion of the works at the end of August 2025 assuming works run to programme. However, the high-level works programme indicates an end in September 2025.</p> <p>The Engagement Manager for the site has provided an update to works by e-mail dated 9th of December 2024 which has been taken into consideration, together with the programme for these works, updated from the Chambers Wharf–Community Liaison Working Group meeting - Tuesday 11 February 2025, the Current and Upcoming Site Activities – 9th of May for the week commencing 5th of May 2025.</p> <p><b>This claim falls under the fast-track system determined by the ICP and, depending upon the number of people, evidenced to be living full time at the property, the award is to be made until the end of July 2025, or whenever the significant noisy works cease, whichever is the sooner, as follows:</b></p> <ol style="list-style-type: none"> <li><b>1. For each adult who is normally resident in the property: 2 days respite/ week at the standard rate.</b></li> <li><b>2. For each child, over the age of one year, who does not attend school, 2 days respite/week at the standard rate.</b></li> <li><b>3. For each child who would normally attend school during the term time week: 1 day of respite per week to be taken at the weekend.</b></li> <li><b>4. During school holidays, for each child who would normally attend school, 2 days respite per week at the standard rate.</b></li> </ol> <p><b>Claimants are reminded to read the guidance information below.</b></p>

	<p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 4	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740865</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The Panel reviewed the information provided by the claimant and determined to make an award as requested.</p> <p>This relates to the 4-month period from 2 June to 30 September 2025 and, in the light of the programme of Tideway works at Chambers Wharf, it is not anticipated that the Panel will make any further awards.</p> <p>As the rental period does not commence until 2 June 2025, the Tideway Mitigation team should arrange payment from that date.</p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
Further information required/actions arising	None
Information/action requested from Tideway	<b>Tideway Mitigation team to make payment from 2<sup>nd</sup> June 2025</b>

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*  
**Graham Parry**  
 Chair, Independent Compensation Panel

Date 23 May 2025