

INDEPENDENT COMPENSATION PANEL

MEETING #287 MINUTES

Purpose:	To determine medical, special cases and compensation claims.
Date and time:	Tuesday 8 July 2025 – 0900hrs to 1000hrs
Location:	Video Conference
Panel Members:	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise)
Abbreviations:	‘Panel’ means the Independent Compensation Panel ‘Project’ means Tideway ‘ICC’ means the Independent Complaints Commissioner for the Project ‘Non-Stat Policy’ means the Non-Statutory Off-site mitigation and compensation policy
Document Number:	2350-TDWAY-TTTUN-990-ZZ-ZZ-741052

Item 1	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740937
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>This family live on a houseboat.</p> <p>The following factors have been taken into consideration:</p> <ul style="list-style-type: none"> - The current situation for the CHAWF site is that there is a dispensation in place for the period 1st January 2025 until completion of the works at the end of August 2025 assuming works run to programme. However, the high-level works programme indicates an end in September 2025, whilst the recent CLWG meeting held on the 16th of June 2025, included an updated construction programme for the CHAWF site and a summary of the revised programme. <p>The Engagement Manager for the site has provided an update to works by e-mail dated 9th of December 2024.</p> <p>The current and upcoming site activities – 4th of July 2025 newsletter.</p> <p>Chambers Wharf Community Liaison Working Group June 2025.</p> <p>The Panel has reviewed the revised programme and has noted that the pile removal is not continuous and often there are days when no piles are removed albeit with some activity within the cofferdam area removing material onto a barge. Additionally, the Panel recently visited</p>

	<p>the general area surrounding the Chambers Wharf site to observe the various construction related activities.</p> <p>The Panel has determined to make an award of one day of respite a week for each family member at the standard cost which will apply until the 30th of September 2025. This award is in line with the revised fast-track awards for the Chambers Wharf area.</p> <p>With respect to dust, the Panel has previously considered whether dust from the site is a specific issue; however, noting that the material being excavated and moved on the site is predominantly damp and that the dominant wind direction is away from the houseboat moorings, no award is made.</p> <p>The Panel has also considered the issue of the riverbed changing in profile such that the houseboats have taken on a tilt at low tide. However, information received from Tideway does not support there being any effect in relation to Tideway's works in the cofferdam area and therefore no award is made.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 2	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740923
Relevant Tideway site	Earl Pumping Station
Decision	AWARD AMENDED
Details of the award	<p>The claimant has a tangential and limited view of the site, and internal noise levels would be lower due to this fact, although there would be greater exposure when on the balcony.</p> <p>At ICP meeting # 282 held on the 27th of May 2025, the claimant was made an award.</p> <p>The claimant has now come back to the ICP stating that the award for two nights is not sufficient financially for the two nights in London and that he would like to spend the allowance on one day out.</p> <p>The Panel has determined that the claimant may use the award for one day out at the equivalent cost of the two nights temporary accommodation. The award must be taken before the end of July 2025, and the Panel confirms that they do not anticipate any further claims coming forward as the on-site works are now very limited.</p>

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Further information required/actions arising	None
Information/action requested from Tideway	None

Item 3	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740932
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>This couple and adult daughter live on a houseboat.</p> <p>There is no specific claim, but they state:</p> <p><i>On a regular basis my daughter and I stay away for 2-3 days, at considerable cost.</i></p> <p>The following factors have been taken into consideration:</p> <ul style="list-style-type: none"> - The current situation for the CHAWF site is that there is a dispensation in place for the period 1st January 2025 until completion of the works at the end of August 2025 assuming works run to programme. However, the high-level works programme indicates an end in September 2025. However, the recent CLWG meeting held on the 16th of June 2025, included an updated construction programme for the CHAWF site. A summary of the revised programme. - The Engagement Manager for the site has provided an update to works by e-mail dated 9th of December 2024. - The current and upcoming site activities – 4th of July 2025 newsletter. - Chambers Wharf Community Liaison Working Group June 2025. <p>The Panel has reviewed the revised programme and has noted that the pile removal is not continuous and often there are days when no piles are removed, albeit with some activity within the cofferdam area removing material onto a barge. Additionally, the Panel recently visited the general area surrounding the Chambers Wharf site to observe the various construction related activities.</p> <p>The Panel has determined to make an award of one day of respite a week for each family member at the standard cost which will apply until the 30th of September 2025. This award is in line with the revised fast-track awards for the Chambers Wharf area.</p> <p>With respect to dust the Panel have previously considered whether dust from the site is a specific issue; however, noting that the material being excavated and moved on the site is predominantly damp and that the</p>

	<p>dominant wind direction is away from the houseboat moorings no award is made.</p> <p>The Panel has also considered the issue of the riverbed changing in profile such that the houseboats have taken on a tilt at low tide. However, information received from Tideway does not support there being any effect in relation to Tideway's works in the cofferdam area and therefore no award is made.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 4	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740933
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>This claimant lives on a houseboat.</p> <p>He is claiming:</p> <p><i>The mitigation helpful in my situation is that regarding noise pollution (in this case headphones are mentioned) and daily respite. As I work from home often and work nights meaning both my working hours and personal time has been affected by the noise coming from the Chamber Wharf site.</i></p> <p>The following factors have been taken into consideration:</p> <ul style="list-style-type: none"> - The current situation for the CHAWF site is that there is a dispensation in place for the period 1st January 2025 until completion of the works at the end of August 2025 assuming works run to programme. However, the high-level works programme indicates an end in September 2025. However, the recent CLWG meeting held on the 16th of June 2025, included an updated construction programme for the CHAWF site. A summary of the revised programme. - The Engagement Manager for the site has provided an update to works by e-mail dated 9th of December 2024. - The current and upcoming site activities – 4th of July 2025 newsletter. - Chambers Wharf Community Liaison Working Group June 2025. <p>The Panel has reviewed the revised programme and has noted that the pile removal is not continuous and often there are days when no piles are removed albeit with some activity within the cofferdam area removing material onto a barge. Additionally, the Panel recently visited</p>

	<p>the general area surrounding the Chambers Wharf site to observe the various construction related activities.</p> <p>The Panel has determined to make an award of one day of respite a week at the standard cost which will apply until the 30th of September 2025. This award is in line with the revised fast-track awards for the Chambers Wharf area.</p> <p>The Panel also makes an award of the cost of noise cancelling headphones to a maximum cost of £100.</p> <p>With respect to dust the Panel have previously considered whether dust from the site is a specific issue; however, noting that the material being excavated and moved on the site is predominantly damp and that the dominant wind direction is away from the houseboat moorings no award is made.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 5	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740938
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>This claimant lives on a houseboat.</p> <p>She is claiming:</p> <p><i>Payment of £30 per week to cover costs to work remotely away from home. This is something I've been doing for months due to the disruption that I am being caused by the noise of the construction. I normally just work from home but am not able to do this due to the noise levels being disruptive to my day-to-day work.</i></p> <p><i>Reimbursement of cost of noise cancelling headphones, which I use to drown out the noise of construction when I can't work remotely away from home.</i></p> <p>The following factors have been taken into consideration:</p> <ul style="list-style-type: none"> - The current situation for the CHAWF site is that there is a dispensation in place for the period 1st January 2025 until completion of the works at the end of August 2025 assuming works run to programme. However, the high-level works programme indicates an end in September 2025. However, the recent CLWG meeting held on the

	<p>16th of June 2025, included an updated construction programme for the CHAWF site. A summary of the revised programme.</p> <ul style="list-style-type: none"> - The Engagement Manager for the site has provided an update to works by e-mail dated 9th of December 2024. - The current and upcoming site activities – 4th of July 2025 newsletter. - Chambers Wharf Community Liaison Working Group June 2025. <p>The Panel has reviewed the revised programme and has noted that the pile removal is not continuous and often there are days when no piles are removed albeit with some activity within the cofferdam area removing material onto a barge. Additionally, the Panel recently visited the general area surrounding the Chambers Wharf site to observe the various construction related activities.</p> <p>The Panel has determined to make an award of one day of respite a week at the standard cost which will apply until the 30th of September 2025. This award is in line with the revised fast-track awards for the Chambers Wharf area.</p> <p>The Panel also makes an award of the cost of noise cancelling headphones to a maximum cost of £100.</p> <p>The Panel has also considered the issue of the riverbed changing in profile such that the houseboats have taken on a tilt at low tide. However, information received from Tideway does not support there being any effect in relation to Tideway's works in the cofferdam area and therefore no award is made.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*
Graham Parry
Chair, Independent Compensation Panel

Date 14 August 2025