

INDEPENDENT COMPENSATION PANEL

MEETING #297 MINUTES

Purpose:	To determine medical and special case claims
Date and time:	Tuesday 11 November 2025 –1000hrs to 1030hrs
Location:	Video Conference
Panel Members:	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise)
Abbreviations:	‘Panel’ means the Independent Compensation Panel ‘Project’ means Tideway ‘ICC’ means the Independent Complaints Commissioner for the Project ‘Non-Stat Policy’ means the Non-Statutory Off-site mitigation and compensation policy
Document Number:	2350-TDWAY-TTTUN-990-ZZ-ZZ-741314

	NOTES FOR THE RECORD
Address of affected property	Chambers Wharf Area
Relevant Tideway site	Chambers Wharf (“CHAWF”)
Details of site activities	On-going cofferdam removal and associated works
Decision	
Details related to the decisions	CHAWF In determining awards for claimants affected by the Thames Tideway works in the Chambers Wharf (CHAWF) site area, the sources of information described below have been considered. Current or particularly relevant information is described more fully. 1. The most recent s.61 dated 11.12.23 was for the period 1st January 2024 to 31st December 2024 and hence this has expired. However, there is a dispensation in place for the period 1st January 2025 until completion of the works. 2. The Engagement Manager for the site has provided regular updates on programme and progress in addition to the Weekly Site Updates. 3. The CVB (contractor) site agent also has provided a summary of activities and likely noise levels until the completion of works. 4. Chambers Wharf Community Liaison Working Group June 2025

The revised programme following the slower than anticipated pile removal progress is provided below.

High Level Programme of Works

Activity	2025				2026	
	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun
Cofferdam Removal						
River Cladding Panel Installation						
Architecture and Landscaping						
Site Reinstatement						
Foreshore & River Completion						

5. The Weekly Site Update of the 7th of November 2025 (so from Monday 3rd of November) describes the current and upcoming site activities:

7 November 2025

Dear Neighbour

This is your weekly newsletter update from the site team at Chambers Wharf.

CURRENT AND UPCOMING SITE ACTIVITIES

Location	Activity	When / duration
Riverfront	Installing remaining marine furniture on the river wall (Fenders, Chains, Ladders)	Should finish in a few weeks
West side of site	Installation of waterproofing. Continuing drilling works. Removal of concrete blocks continuing	To last a few more weeks
East side of site	Finishing works around the kiosk and columns	Until the end of November
East side of site	Putting in block paving over the shaft	Completed
Around the site	Hoarding change adjacent to Axis Court	Completed
Around the site	Site clearance	Continues through the Autumn
Cofferdam	Breaking out concrete with excavators	Intermittent until next year
Cofferdam	Removing excavated fill material and stockpiling it with excavators, to all be removed by barge	Finishing by year end
Cofferdam	Divers using thermal cutting equipment	Continues into December
Cofferdam	Concrete Pile removal: 15/33	Works until end of the year
Marine works	Extracting sheet piles	163/410 fully extracted

THIS WEEKEND

The site team will not be working tomorrow. The 24-hour onsite security team will be on regular patrol.

COFFERDAM REMOVAL - TIDAL WORKING HOURS

Monday 10 November 7am to 5pm

Tuesday 11 7am to 5pm

Wed 12 7am to 5pm

Thurs 13 7am to 5pm

Friday 14 7am to 3pm

Normal working hours for other activities are:

- Monday to Friday: 8am - 6pm
- Saturday: 8am - 1pm

Concrete breaking activities will only take place:

- Monday to Friday: 8am - 6pm
- Saturday: 9am - 2pm (starting and finishing an hour later than standard hours)

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We endeavour to finish all work onsite by 6pm, but other support activities, such as moving materials and pouring concrete, may continue until 8pm.

Tidally-affected activities, such as cofferdam removal, may take place from 5am to 10pm. This includes excavation, cell dismantling, stockpiling materials, lifting activities plus barge loading and movements. We try to plan our work so noisy activities do not start before 8am or continue after 6pm.

6. In addition to the above, a CHAWF remaining works programme and information has been issued by Thames Tideway Property Management on the 14th of October 2025. This provides progress on the pile removal and indicates that high noise activity could continue on and off, now through to April 2026; an improved situation than that previously reported in September 2026.



7. It should also be noted that the ICP makes regular visits to particularly active sites and CHAWF is one of those. A site visit to CHAWF was carried out on Thursday 7th of August 2025 at which time, vibratory pile removal from toe (partial) and complete pile removal by crane, were witnessed from the closest possible locations as representative of residents affected by the works. What was witnessed was the removal of intermediate piles, i.e. every other pile had already been removed. Due to the extra friction likely to be associated with initial pile removal from a complete row, noise levels from the vibratory removal tool are acknowledged as potentially higher. The most recent visit of the Panel to the CHAWF site was carried out on the 31st of October 2025.

The recommendations made by the ICP are therefore based upon a review of all the available information including personal on-site observations from site visits.

The Panel is aware of the ongoing works at the CHAWF site both in terms of written information and weekly reports but also from numerous site visits. Whilst elements of the current works are noisy, particularly during pile removal or any residual concrete breaking, high levels of noise due not occur all the time and noise from the site is mostly much quieter. **It is notable that, of the 410 sheet**

	piles, only 163 have been extracted and it is also understood that no further extractions will occur in 2025.
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Item 1	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741300
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes. This claimant is claiming: <i>As a family, we are finding the situation increasingly stressful and unsustainable. I am therefore requesting respite through temporary alternative or other appropriate mitigation measures during the most disruptive construction periods.</i> <i>I trust the Panel will recognise the severe and ongoing impact this situation is having on our family's wellbeing and educational needs. I would be grateful if my request could be considered.</i> The Panel has considered this claim very carefully, taking into account the claim documentation and the present programme of works, and has determined to make an award of one day a week respite for all family members at the standard cost to be awarded until the 31st of December 2025, or until when the noisy works cease, whichever is the sooner. Claimants are reminded to read the guidance information below. <u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u> <u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 2	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741301
Relevant Tideway site	Chambers Wharf
Decision	AWARDED

Details of the award	The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes. This claimant is claiming: <i>My two older children are currently revising for up-and-coming exams. They are able to revise somewhere other than home and use the respite payment to purchase their lunch especially during half term.</i> <i>I trust the ICP will appreciate the need for my family to continue receiving the payments and grant an extension.</i> The Panel has considered this claim very carefully, taking into account the claim documentation, the location of the claimant's property and the present programme of works, and has determined to make an award of one day a week respite for all family members at the standard cost to be awarded until the 31st of December 2025, or until when the noisy works cease, whichever is the sooner. Claimants are reminded to read the guidance information below. <u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u> <u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 3	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741186
Relevant Tideway site	Chambers Wharf
Decision	NO CHANGE TO AWARD
Details of the award	The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes. Previously, the Panel assessed a claim and indicated that the award would be reviewed once a site visit had been carried out. At the time of the 23rd of September 2025 meeting, the Panel determined: <i>Based on the information available to the Panel, it has been determined to make an award of one day of respite a week for both claimants at the standard cost. The award extends until the 31st of December 2025, or until the noisy works cease, whichever is the sooner.</i> <i>The Panel will review this award in the very near future when it has managed to make a site visit.</i>

	The Panel has subsequently visited the site on the 31st of October 2025, observed the works and discussed in detail with the contractor team the on-going programme of works at the site. As a result of the review of all information in respect of the claimant and the works programme, no change is made to the award. Claimants are reminded to read the guidance information below. <u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u> <u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u>
Further information required/actions arising	None
Information/action requested from Tideway	None

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*
Graham Parry
Chair, Independent Compensation Panel

Date 13 November 2025