

INDEPENDENT COMPENSATION PANEL

MEETING #319 MINUTES

Purpose:	To determine medical, special cases and compensation claims.
Date and time:	Wednesday 5 August 2026 – 1000hrs to 1100hrs
Location:	Video Conference
Panel Members:	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise)
Abbreviations:	‘Panel’ means the Independent Compensation Panel ‘Project’ means Tideway ‘ICC’ means the Independent Complaints Commissioner for the Project ‘Non-Stat Policy’ means the Non-Statutory Off-site mitigation and compensation policy
Document Number:	2350-TDWAY-TTTUN-990-ZZ-ZZ-741871

	NOTES FOR THE RECORD
Address of affected property	Chambers Wharf Area
Relevant Tideway site	Chambers Wharf (“CHAWF”)
Details of site activities	On-going cofferdam removal and associated works
Details related to the decisions	In determining awards for claimants affected by the Thames Tideway works in the Chambers Wharf (CHAWF) site area, the sources of information described below are considered and updated accordingly with received information. The most recent s.61 dated 11.12.23 was for the period 1st January 2024 to 31st December 2024 and hence this has expired. However, there is a dispensation in place for the period 1st January 2025 until completion of the works. A further dispensation has, however, now been submitted and was active from the 15th of May 2026. Details of this dispensation are as follows and conclude the works at the CHAWF site: This S61 dispensation application seeks to amend the existing s61, to cover the following additional plant:

1. Muller MS-48

2. ICE 1412C

The additional plant associated with this dispensation is required because the original equipment (the Dawson PTC-45) has broken down on site requiring it to be returned to the Supplier for repairs. The Supplier is sourcing new parts which will take several weeks to arrive. Further, the original equipment (the Dawson PTC-45) was found to be unsuitable for the removal of certain sheet piles, as such an alternative will be required.

A noise survey was undertaken to establish a reference sound level for the Muller MS-48 during typical on-site operation. Based on the survey results, a reference noise level of 108 dB $L_{Aeq,T}$ at a distance of 10 metres is considered representative of the rig operating during sheet pile removal. It was noted during the survey that the measured noise comprised a combination of noise generated by both the rig itself and the vibration of the sheet pile during extraction.

An alternative rig (the ICE 1412C) has also been procured to provide an alternative method to extract sheet piles that have refused extraction using the original equipment and is potentially a quieter method for removing stuck sheet piles. A further noise assessment survey will be undertaken prior to commencing works with this rig to confirm that operational noise levels associated with the ICE 1412C are effectively managed and do not exceed those predicted within this dispensation.

It is anticipated that the new equipment procured will be more efficient in extracting sheet piles and as such the duration of noisy works associated with vibration extraction will be reduced, as compared to the time required when using the original equipment (the Dawson PTC-45).

From a site visit made by the Chair and the Noise Specialist of the ICP on the 10th of July 2026, it was noted that all the piles in the Thames, at least those showing above the water level at the time, had been removed. This was thought to end the remaining significant noisy works at the CHAWF site within the responsibility of Thames Tideway although some minor works will continue which the Panel did not consider to be likely to result in any significant disturbance.

Notwithstanding the above, the ICP has received a recent video of an excavator on a barge moving material on another barge and this is audibly noisy. A recent information update from the site is as follows:

	<i>The activity that is in the video is dredging/excavation works in preparation for cutting the remaining Concrete Piles.</i> <i>We also have diving team on site at the moment who are cutting out the remaining sheet piles that have refused extraction.</i> <i>Both activities will carry on for approx. next 4-5 weeks after which 601 – bigger barge will leave site and barge shown in the video will remain to complete foreshore re-profiling works.</i> <i>Both of these activities are also subject to tide (Diving – low water and dredging/profiling works – high water) so it is likely that there will be early starts and late finishes in line with our Section 61 consent.</i> In addition to the above, the following update was received on Wednesday 5th of August 2026: 1) <i>Sheet piles will be complete by end of this week/ early next week so no noisy works post 14th from this site activity.</i> 2) <i>Foreshore reinstatement will last ~2 weeks from the moment we start (pending consent, hopefully at some point w/c 10/08), so it is likely the works will last until the end of August. The works will include the dredge set (excavator on the barge) and barge movements (approximately 3/week</i> 3) <i>The noise mitigation by having barge not fully empty will be reinforced with the sub-contractor, especially for the early start. There is no significant amount of the material to be removed, so the barge will be gradually filled over the days, rather than every day start empty.</i> <i>Consented working hours under the current S61 are:</i> Standard vs. Extended Hours Breakdown • Standard Hours: Monday–Friday 8:00 am – 6:00 pm; Saturday 8:00 am – 1:00 pm. www.tideway.london +1 • Extended Hours: Monday–Friday 6:00 pm – 10:00 pm; Saturday 1:00 pm – 6:00 pm (plus early morning windows starting from 5:00 am for specific agreements). www.tideway.london +1 • Mobilisation/Demobilisation: Shift start/end buffer windows typically 7:00 am – 8:00 am and 6:00 pm – 7:00 pm (with tighter or extended limits under specific Section 61 applications). www.tideway.london +2
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Item 1	Notes for the record
Applicant Reference	The Panel considered the information contained in an email from the claimant dated 22 July 2026 along with additional information provided by ICP Admin in an email dated 24 July 2026 and subsequently further site activity information from Tideway Mitigation as provided above.

Relevant Tideway site	Chambers Wharf
Decision	APPEAL ALLOWED
Details of the award	The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes. The Panel had requested a home visit; however, the claimant was unable to facilitate a visit on the dates that the Panel had proposed. The Panel has considered this claim very carefully in respect of the numerous claims which it has settled in respect of this claimant over many years. The Panel is aware of the wording of the original decision which resulted in the claimant being provided with temporary accommodation. It should be noted that, in the light of changes to site activities at Chambers Wharf, the Panel has determined to truncate previous awards for other claimants who reside in the vicinity of the Chambers Wharf site. Accordingly, the Panel was minded to <u>not</u> extend the existing award for this claimant beyond the end of August 2026, which is when the present information indicates that all significantly noisy or disturbing activities on the site will have ceased. The handover of the land side of the Chambers Wharf site is currently planned for early to mid-September. Notwithstanding the above, the Panel has determined to take a precautionary approach to determining the appeal for the claimant to remain in temporary accommodation until November 2026 and, noting that the current lease for the temporary accommodation runs until 27th of November 2026, it is the Panel's determination that the tenancy should be able to run to its full term to allow the resident to then relocate back to their home. It should be noted that, in respect of Tideway's activities at the site, we do not consider that there would be any extension to the temporary accommodation beyond the identified date and expect this to be the last claim from this claimant. <u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u> <u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 2	Notes for the record
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Applicant Reference	The Panel considered the information contained in the claim form dated 14 July 2026.
Relevant Tideway site	Chambers Wharf
Decision	NOT AWARDED
Details of the award	The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes. The claimant states: <i>I am requesting reimbursement of £100 towards the purchase of noise-cancelling headphones/earphones, in line with the ICP Guidelines for Implementing ICP Decisions (January 2021), which explicitly provide for this award:</i> <i>“Where noise-cancelling headphones are awarded, the claimant will be reimbursed for the purchase of a set of headphones up to the limit of £100 per set. Payment will be reimbursed upon production of receipts.”</i> <i>With noise being the primary disruption resulting from the works, and with the noise disruption impacting my working ability more than anything else, I believe the most effective and cost-efficient mitigation would be noise-cancelling headphones / earphones.</i> The Panel requested further information from Tideway and the contractors and that information has subsequently been provided. The Panel has determined that, as significantly noisy works have mostly ceased on the site, or are very infrequent, and given the distance of this property from the site, an award of noise cancelling headphones is not made. <u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u> <u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions-feb-2020.pdf</u>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 3	Notes for the record
Applicant Reference	The Panel considered the information contained in an email from the claimant dated 27 July 2026.
Relevant Tideway site	Chambers Wharf
Decision	AWARD NOT EXTENDED

Details of the award	The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes. The claimant had requested that their existing respite award should be extended. The claimant had contacted ICP Admin and stated: <i>As far as I am concerned, the ICP visiting the site for a short inspection is not the same as living opposite it 24 hours a day, seven days a week.</i> <i>I do not agree that the disturbance has ceased. Although the piling has finished, the site remains active. The three-storey site offices remain in place, the metal gates continue to open and close, lighting remains in use each evening, and dismantling works are still to be carried out.</i> <i>From my property, the disturbance associated with the construction site has not yet ended. I therefore do not accept that 14 August represents the point at which the disruption to my home has ceased, and I ask that my mitigation award continues until the site has been fully demobilised and the disturbance has genuinely come to an end.</i> The Panel requested further information from Tideway and the contractors and that information has subsequently been provided as above. The Panel has determined that as significantly noisy works have mostly ceased on the site or are very infrequent, then an extension of the existing award is not made. <u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u> <u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u>
Further information required/actions arising	None
Information/action requested from Tideway	None

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*
Graham Parry
 Chair, Independent Compensation Panel

Date 10 Aug 2026